

**Installation and Upgrade Guide  
for  
OmniVista 2500 NMS  
Version 4.6R1**



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READ THIS DOCUMENT  
OmniVista 2500 NMS  
for  
VMware ESXi: 6.5, 6.7, 7.0  
MS Hyper-V: 2012 R2, 2016, 2019  
MS Hyper-V on Windows 10  
Professional  
Linux KVM Centos 7.8/Ubuntu 20.04**

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## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

This document details the OmniVista 2500 NMS 4.6R1 (OV 2500 NMS 4.6R1) installation/upgrade process. OV 2500 NMS 4.6R1 can be installed as a [fresh installation](#) from a download file available on the Customer Support website; or you can [upgrade directly from OV 2500 NMS 4.5R3 to 4.6R1](#) using the Virtual Appliance Menu.

**Note:** You can only directly upgrade via the VA Menu from an OV 4.5R3 Standalone Installation to an OV 4.6R1 Standalone Installation, or an OV 4.5R3 HA Installation to an OV 4.6R1 HA Installation. If you are upgrading from an earlier release, you must first upgrade to OV 4.5R3 before upgrading to OV 4.6R1.

If you are upgrading from releases 3.5.7 – 4.2.2.R01 (MR1), you must first upgrade to 4.2.2.R01 (MR2). You can then continue follow the upgrade paths below to 4.6R1 using the Virtual Appliance Menu. The Upgrade Matrix below shows the upgrade paths that must be followed to get to OV 2500 NMS 4.6R1.

### Upgrade Matrix For OV 4.6R1

From	To OV 4.6R1
<b>OV 3.5.7</b>	Step 1: Upgrade to 4.2.1.R01 GA Step 2: Upgrade to 4.2.1.R01 MR 2 Step 3: Upgrade to 4.2.2.R01 GA Step 4: Upgrade to 4.2.2.R01 MR2 Step 5: Automatic Upgrade to 4.3R1 From VA Menu Step 6: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 13: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.1.1.R01</b>	Step 1: Upgrade to 4.1.2.R02 Step 2: Upgrade to 4.1.2.R03* Step 3: Upgrade to 4.2.1.R01 GA* Step 4: Upgrade to 4.2.1.R01 MR 2 Step 5: Upgrade to 4.2.2.R01 GA Step 6: Upgrade to 4.2.2.R01 MR2 Step 7: Automatic Upgrade to 4.3R1 From VA Menu Step 8: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 13: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 14: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 15: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.1.2.R01</b>	Step 1: Upgrade to 4.1.2.R03* Step 2: Upgrade to 4.2.1.R01 GA* Step 3: Upgrade to 4.2.1.R01 MR 2 Step 4: Upgrade to 4.2.2.R01 GA Step 5: Upgrade to 4.2.2.R01 MR2 Step 6: Automatic Upgrade to 4.3R1 From VA Menu Step 7: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu

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From	To OV 4.6R1
	Step 9: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 13: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 14: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.1.2.R02</b>	Step 1: Upgrade to 4.1.2.R03* Step 2: Upgrade to 4.2.1.R01 GA* Step 3: Upgrade to 4.2.1.R01 MR 2 Step 4: Upgrade to 4.2.2.R01 GA Step 5: Upgrade to 4.2.2.R01 MR2 Step 6: Automatic Upgrade to 4.3R1 From VA Menu Step 7: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 13: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 14: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.1.2.R03</b>	Step 1: Upgrade to 4.2.1.R01 GA Step 2: Upgrade to 4.2.1.R01 MR 2 Step 3: Upgrade to 4.2.2.R01 GA Step 4: Upgrade to 4.2.2.R01 MR2 Step 5: Automatic Upgrade to 4.3R1 From VA Menu Step 6: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 13: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.2.1.R01-GA (Build 69)</b>	Step 1: Upgrade to 4.2.1.R01 MR 2 Step 2: Upgrade to 4.2.2.R01 GA Step 3: Upgrade to 4.2.2.R01 MR2 Step 4: Automatic Upgrade to 4.3R1 From VA Menu Step 5: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.2.1.R01 MR 1 (Build 85)</b>	Step 1: Upgrade to 4.2.1.R01 MR 2 Step 2: Upgrade to 4.2.2.R01 GA Step 3: Upgrade to 4.2.2.R01 MR2 Step 4: Automatic Upgrade to 4.3R1 From VA Menu Step 5: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu

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From	To OV 4.6R1
	Step 11: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 12: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.2.1.R01 MR 2 (Build 95)</b>	Step 1: Upgrade to 4.2.2.R01 GA Step 2: Upgrade to 4.2.2.R01 MR2 Step 3: Automatic Upgrade to 4.3R1 From VA Menu Step 4: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 5: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 11: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.2.2.R01 GA (Build 81)</b>	Step 1: Upgrade to 4.2.2.R01 MR2 Step 2: Automatic Upgrade to 4.3R1 From VA Menu Step 3: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 4: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 5: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.2.2.R01 MR1 (Build 92)</b>	Step 1: Upgrade to 4.2.2.R01 MR2 Step 2: Automatic Upgrade to 4.3R1 From VA Menu Step 3: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 4: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 5: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 8: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 9: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu Step 10: Automatic Upgrade to 4.6R1 (Standalone) From VA Menu
<b>OV 4.3R1</b>	Step 1: Automatic Upgrade to 4.3R2 (Standalone) From VA Menu Step 2: Automatic Upgrade to 4.3R3 (Standalone) From VA Menu Step 3: Automatic Upgrade to 4.4R1 (Standalone) From VA Menu Step 4: Automatic Upgrade to 4.4R2 (Standalone) From VA Menu Step 5: Automatic Upgrade to 4.5R1 (Standalone) From VA Menu Step 6: Automatic Upgrade to 4.5R2 (Standalone) From VA Menu Step 7: Automatic Upgrade to 4.5R3 (Standalone) From VA Menu
<b>OV 4.3R2</b>	Step 1: Automatic Upgrade to 4.3R3 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.4R1 (Standalone/HA) From VA Menu Step 3: Automatic Upgrade to 4.4R2 (Standalone/HA) From VA Menu Step 4: Automatic Upgrade to 4.5R1 (Standalone/HA) From VA Menu Step 5: Automatic Upgrade to 4.5R2 (Standalone/HA) From VA Menu Step 6: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 7: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu
<b>OV4.3R3</b>	Step 1: Automatic Upgrade to 4.4R1 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.4R2 (Standalone/HA) From VA Menu Step 3: Automatic Upgrade to 4.5R1 (Standalone/HA) From VA Menu Step 4: Automatic Upgrade to 4.5R2 (Standalone/HA) From VA Menu Step 5: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 6: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu

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From	To OV 4.6R1
<b>OV4.4R1</b>	Step 1: Automatic Upgrade to 4.4R2 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.5R1 (Standalone/HA) From VA Menu Step 3: Automatic Upgrade to 4.5R2 (Standalone/HA) From VA Menu Step 4: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 5: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu
<b>OV4.4R2</b>	Step 1: Automatic Upgrade to 4.5R1 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.5R2 (Standalone/HA) From VA Menu Step 3: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 4: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu
<b>OV4.5R1</b>	Step 1: Automatic Upgrade to 4.5R2 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 3: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu
<b>OV4.5R2</b>	Step 1: Automatic Upgrade to 4.5R3 (Standalone/HA) From VA Menu Step 2: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu
<b>OV4.5R3</b>	Step 1: Automatic Upgrade to 4.6R1 (Standalone/HA) From VA Menu

\* This step includes MongoDB Database Password change. Please make sure all the steps for changing the password are followed as detailed in the applicable *OmniVista 2500 NMS Installation Guide*.

**Important Note:** A minimum reserved OmniVista VA RAM of 16GB is now recommended for “Low” Sized Network configurations (up to 500 devices). If you are managing a “Low” Sized Network and are upgrading from OVE 4.5R3 to 4.6R1, make sure you have a **minimum** of 16GB of reserved OmniVista VA RAM. [See Required Minimum System Configurations](#) for details on Hypervisor configurations based on network size.

**Note:** If you are upgrading from an older release, take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.

**Note:** As you complete each upgrade in the upgrade path, make sure **all services are running** and you can access the OmniVista Web GUI before proceeding to the next upgrade.

**Note:** If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.

**Note:** Never simply power off the VM during any maintenance operation by shutting off the Hypervisor (e.g., hardware upgrade). Always shut down the VM first from the Virtual Appliance Menu (Power Off option).

For information on getting started with OmniVista 2500 NMS after installation (e.g., using the Web GUI, discovering network devices) see the *Getting Started Guide* in the OmniVista 2500 NMS on-line help (accessed from Help link at the top of the main OmniVista NMS Screen).

## Installing OmniVista 2500 NMS 4.6R1

OV 2500 NMS 4.6R1 is distributed as a Virtual Appliance only. There are no other standalone installers (e.g., Windows/Linux). OV 2500 NMS 4.6R1 is installed as a Virtual Appliance, and can be deployed on the following hypervisors:

- VMware ESXi: 6.5, 6.7 and 7.0
- MS Hyper-V: 2012 R2, 2016, and 2019
- MS Hyper-V on Windows 10 Professional
- Linux KVM Centos 7.8/Ubuntu 20.04.

The sections below detail each of the steps required to deploy OV 2500 NMS 4.6R1 as Virtual Appliance on [VMware](#), [Hyper-V](#), and [Linux KVM Centos 7.8/Ubuntu 20.04](#).

**Important Note:** Make sure that your VA configuration (e.g., Hypervisor Processor, OV VA RAM, HDD Provisioning) is adequate for the number of devices you are managing; and make sure the appropriate memory and disk space for the selected network size have been allocated to the OmniVista VA. Insufficient memory or disk space for the chosen network size may cause OV instability. OmniVista will not allow you to configure a network size that cannot be supported by the VA configuration. For example, if you allocate 16GB of memory for the OmniVista VA, OmniVista will only allow you to configure a Low network size (fewer than 500 devices). Refer to [Required System Configurations](#) for details.

### Required Minimum System Configurations

The table below provides required minimum Hypervisor configurations for the OmniVista VM based on the number of devices being managed (500, 2,000, 5,000, and 10,000 devices). These configurations should be used as a guide. Specific configurations may vary depending on the network, the number of wired/wireless clients, the number of VLANs, applications open, etc. For more information, contact Customer Support.

Configuration	Network Size			
	Low	Medium	High*	Very High*
<b>Total Number of Managed Devices (AOS, Third-Party, and Stellar APs)</b>	500	2,000	5,000**	10,000**
Stellar AP Devices	500	2,000	4,000	4,000
Stellar AP Client Association	50,000	200,000	200,000	200,000
Authenticated UPAM Clients	20,000	50,000	75,000	100,000
<b>Hypervisor Processor</b>	2.4 GHz 8 Logical Processors	2.4 GHz 8 Logical Processors	2.4 GHz 12 Logical Processors	2.4 GHz 12 Logical Processors
<b>Minimum Reserved OmniVista VA RAM</b>	16GB	32GB	64GB	64GB
<b>HDD Provisioning</b>	HDD1:50GB HDD2:512GB	HDD1:50GB HDD2:1024GB	HDD1:50GB HDD2:2048GB	HDD1:50GB HDD2:2048GB

\*OmniVista allocates memory based on the network size selected during installation.

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\*\*If there are 4,000 Stellar APs in a “High” network size, up to 500 AOS switches can be supported. If there are 4,000 Stellar APs in a “Very High” network size, up to 1,000 AOS switches can be supported.

**Important Note:** The recommended HDD2 Provisioning for Low and Medium Networks was increased for OmniVista 4.5R3. If you are upgrading to OmniVista 4.5R3 (or later), increase the allocations as shown in the above table. For detailed instructions on extending the data partition on Standalone Installations, see to [Configure Network Size](#) (Option 4 – Extend Data Partition). For detailed instructions on extending the data partition on High-Availability Installations, see [Extend Data Partitions](#).

### Notes:

- When provisioning RAM for a new VM for OmniVista, never allocate more memory than is available on the Host Server. For example, if you are running a Host Server with 128GB of memory and have already allocated 96GB of memory to your existing VMs, accounting for the Host Server’s own memory use, you are not left with enough memory to run OmniVista without incident. VM RAM is configured from the Hypervisor.
- Allocate the recommended amount of RAM for the OmniVista VM based on your network size as shown in the above table. In addition, it is recommended that you **reserve** that RAM for the OmniVista VM to prevent performance issues.
- Set CPU Shares to “High”.
- Do not exceed the number of Logical Processors recommended for your network size as shown in the above table. Hypervisor Processors are configured from the Hypervisor.
- HDD Provisioning is configured from the VA Menu. By default, OV 2500 NMS 4.6R1 is partitioned as follows: HDD1:50GB and HDD2:512GB. If you are managing more than 500 devices it is recommended that you go to the Virtual Appliance Menu on the VA to increase the OmniVista disk space. For a **Standalone** Installation, use the “Extend Data Partition” option under [Configure Network Size](#) in the Configure The Virtual Appliance Menu (Configure The Virtual Appliance Menu – Configure Network Size – Extend Data Partition). For a **High-Availability** Installation, use the “[Extend Data Partition](#)” option under Configure Current Node in The HA Virtual Appliance Menu (The HA Virtual Appliance Menu - Configure Current Node - Extend Data Partition).
- OmniVista can be configured to use SNMPv3 to communicate with devices. When editing this configuration, you can specify which algorithms should be used. A recommended algorithm is AES (“Advanced Encryption Standard”). To get the best performance from your hypervisor, we recommend that you use Intel processors with the AES-NI instruction set enabled.
- AES-NI was introduced by Intel in 2010 in its Westmere family of processors and allows your hypervisor and its VMs to manage AES-related workloads natively. To realize the full benefits of AES-NI, you need to ensure that it is made available to the VM running OmniVista. To do this:
  - Your hypervisor’s CPUs must be newer CPUs (> 2010)
  - AES-NI must be enabled in your hypervisor’s BIOS
  - The AES-NI feature must not be “masked” by your hypervisor.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

- By default, VMWare and Hyper-V are "pass-through" meaning that OmniVista's VM will be able to use AES acceleration.
- The High-Availability Feature supports up to 4,000 devices.

### Standalone and High-Availability Installations

OV 2500 NMS 4.6R1 can be installed in a Standalone or High-Availability configuration. A High-Availability Installation consists of two VMs (Node 1 and Node 2), with one node acting as the Active OV Server (Node 1) and the other as a Standby OV Server (Node 2). If Node 1 fails, OmniVista will automatically failover to Node 2.

### Deploying OmniVista on a Virtual Appliance

The sections below detail deploying OmniVista on a VM. For a High-Availability installation, you must deploy **two** (2) VMs – one for the Active OV Server (Node 1) and one for the Standby OV Server (Node 2).

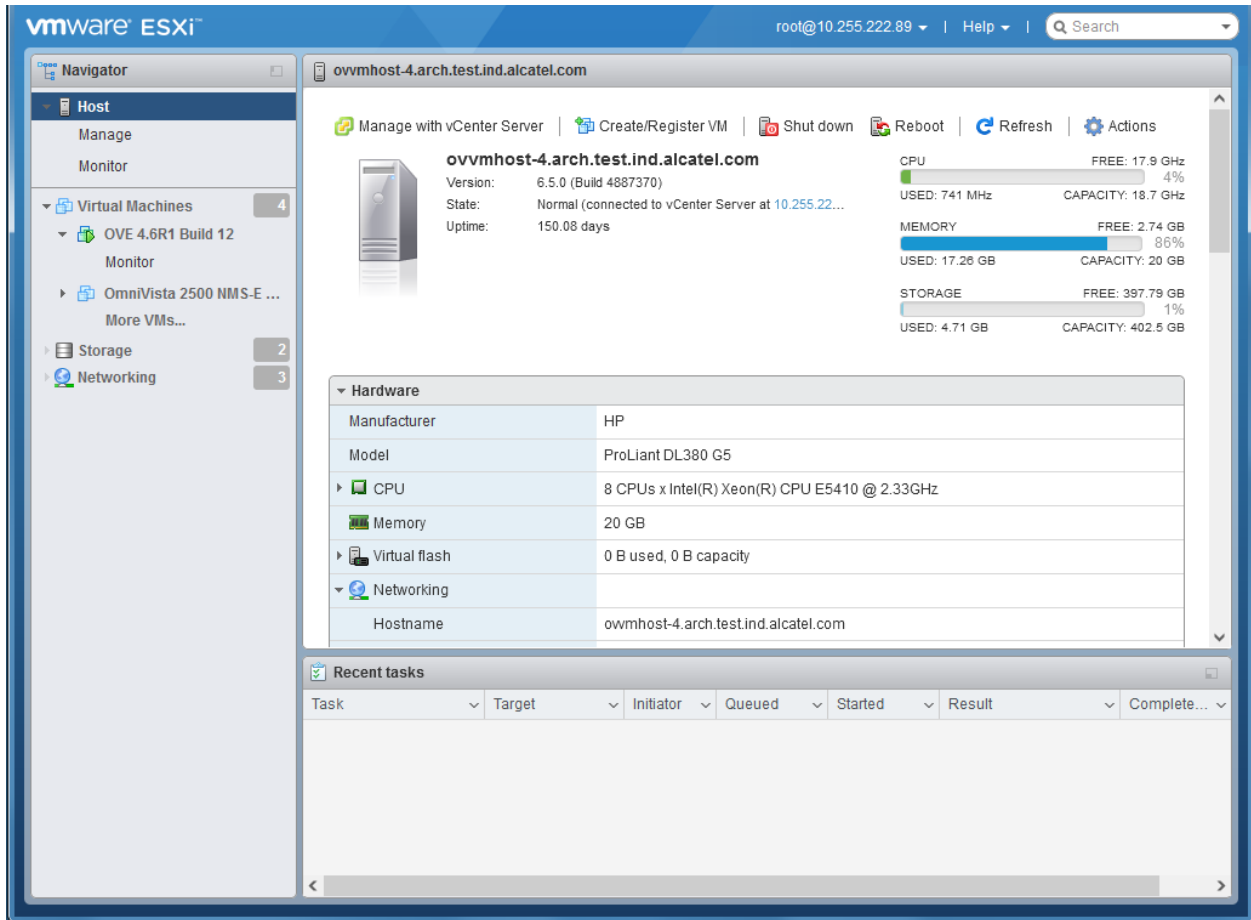
**Note:** The High-Availability Feature supports up to 4,000 devices.

### *Deploying the Virtual Appliance on VMware ESXi*

1. Download and unzip the OVF package. You will be using the OVF File and **both** VMDK Files (disk 1 and disk 2) for the installation. **The Zip file also contains an \*.mf File. You will not use it and can delete it.**
2. Log into VMware ESXi.

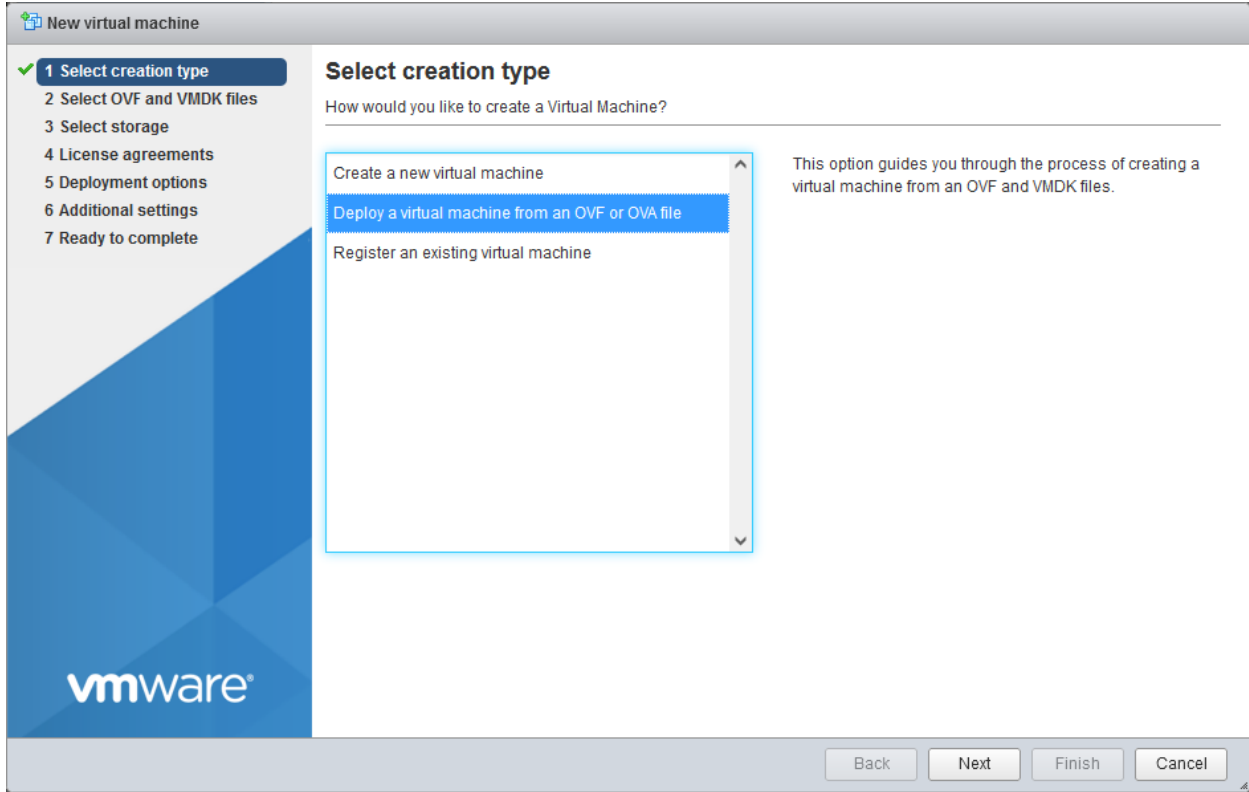


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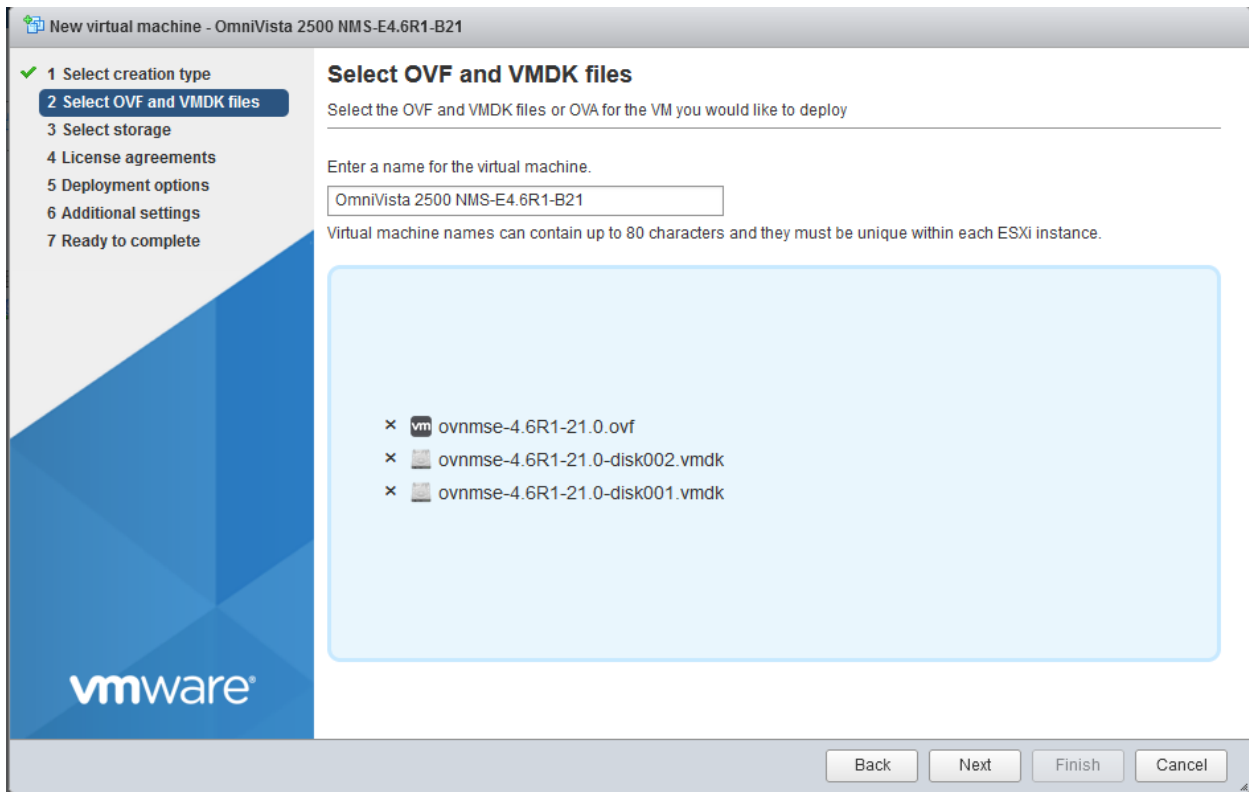


3. Select the Host on which you want to install OV 2500 NMS 4.6R1 and click on **Create/Register VM**. The first screen of the New Virtual Machine Wizard appears.

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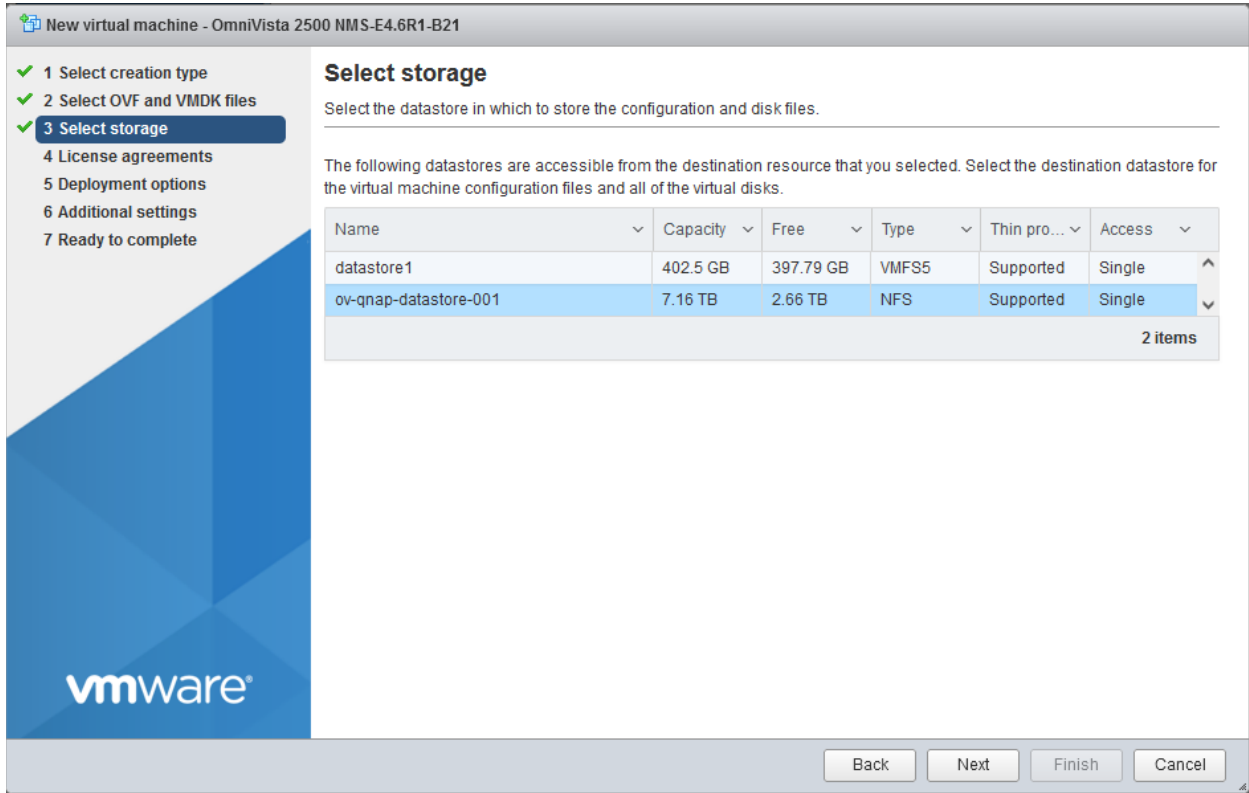


### 4. Select **Deploy a virtual machine from an OVF or OVA file** and click **Next**.



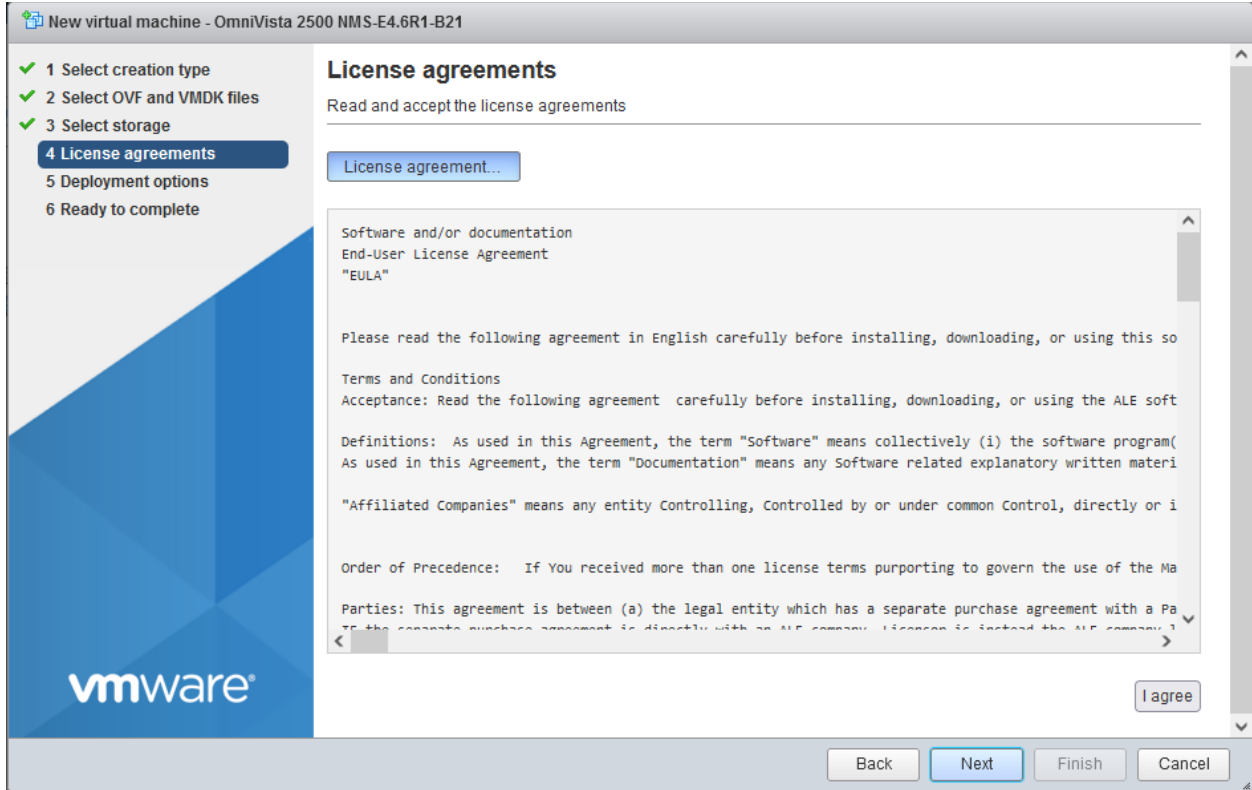
## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

5. Enter a name for the VM (e.g., OmniVista 2500 NMS 4.6R1-B21, click to locate and select the downloaded installation files (or drag the files into the window), then click **Next**. Note that if you plan on configuring a High-Availability installation, you could add Node information to the name (e.g., OmniVista 2500 NMS 4.6R1-B21 Node 1) to more easily identify the VM.

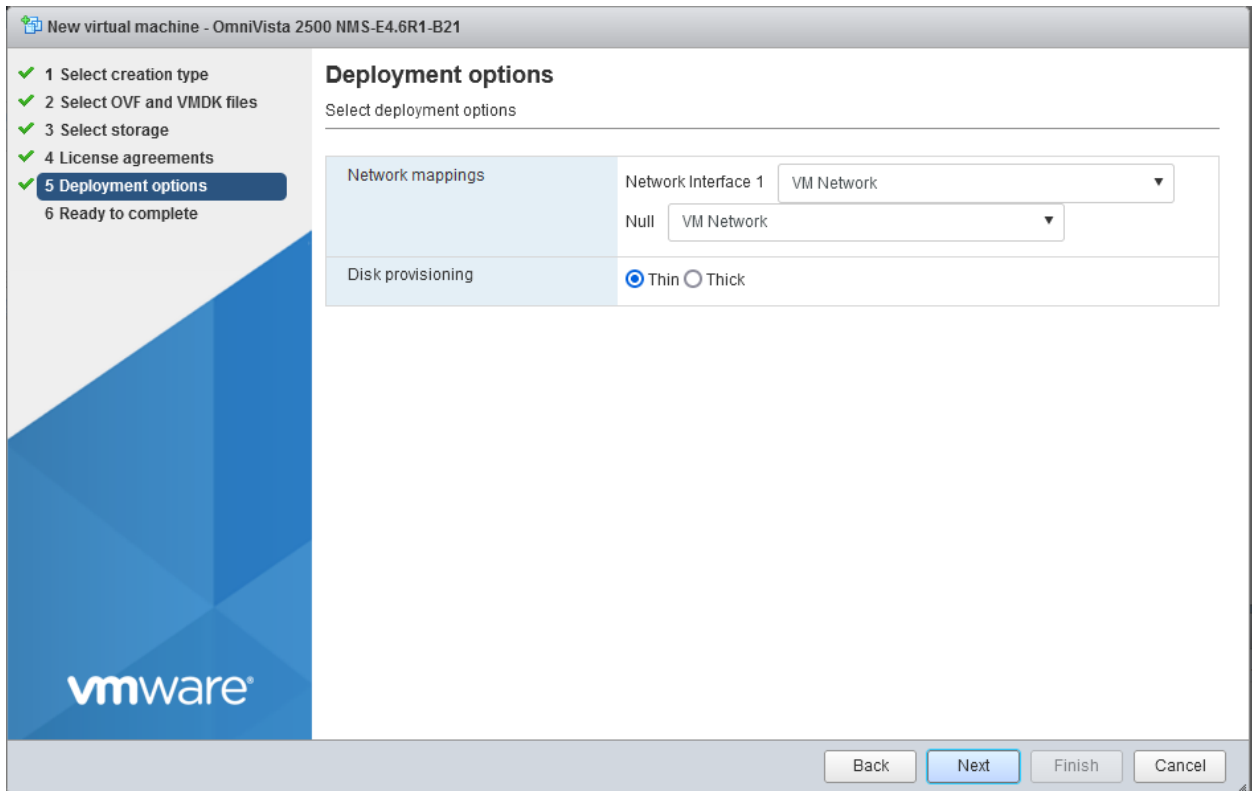


6. Select the destination storage where the template is to be deployed, then click **Next**.

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7. Review the License Agreement, click **I agree**, then click **Next**.



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8. In the **Network mapping** field, select the Destination network that the deployed VM will use. In the **Disk provisioning** field, select **Thin**. Click **Next**.

The screenshot shows the 'New virtual machine' wizard in vSphere, titled 'New virtual machine - OmniVista 2500 NMS-E4.6R1-B21'. On the left, a progress list shows six steps: 1. Select creation type, 2. Select OVF and VMDK files, 3. Select storage, 4. License agreements, 5. Deployment options, and 6. Ready to complete (highlighted). The main area is titled 'Ready to complete' and contains a table of settings. Below the table is a warning icon and text: 'Do not refresh your browser while this VM is being deployed.' At the bottom right, there are buttons for 'Back', 'Next', 'Finish', and 'Cancel'. The VMware logo is visible in the bottom left corner of the wizard window.

Ready to complete	
Review your settings selection before finishing the wizard	
Product	OmniVista 2500 NMS
VM Name	OmniVista 2500 NMS-E4.6R1-B21
Disks	ovnmse-4.6R1-21.0-disk001.vmdk,ovnmse-4.6R1-21.0-disk002.vmdk
Datastore	ov-qnap-datastore-001
Provisioning type	Thin
Network mappings	Network Interface 1: VM Network,Null: VM Network
Guest OS Name	RedHat_64

Do not refresh your browser while this VM is being deployed.

9. Review the configuration and click **Finish**. You will be returned to the main screen with the deployment progress displayed in the **Recent tasks** table.

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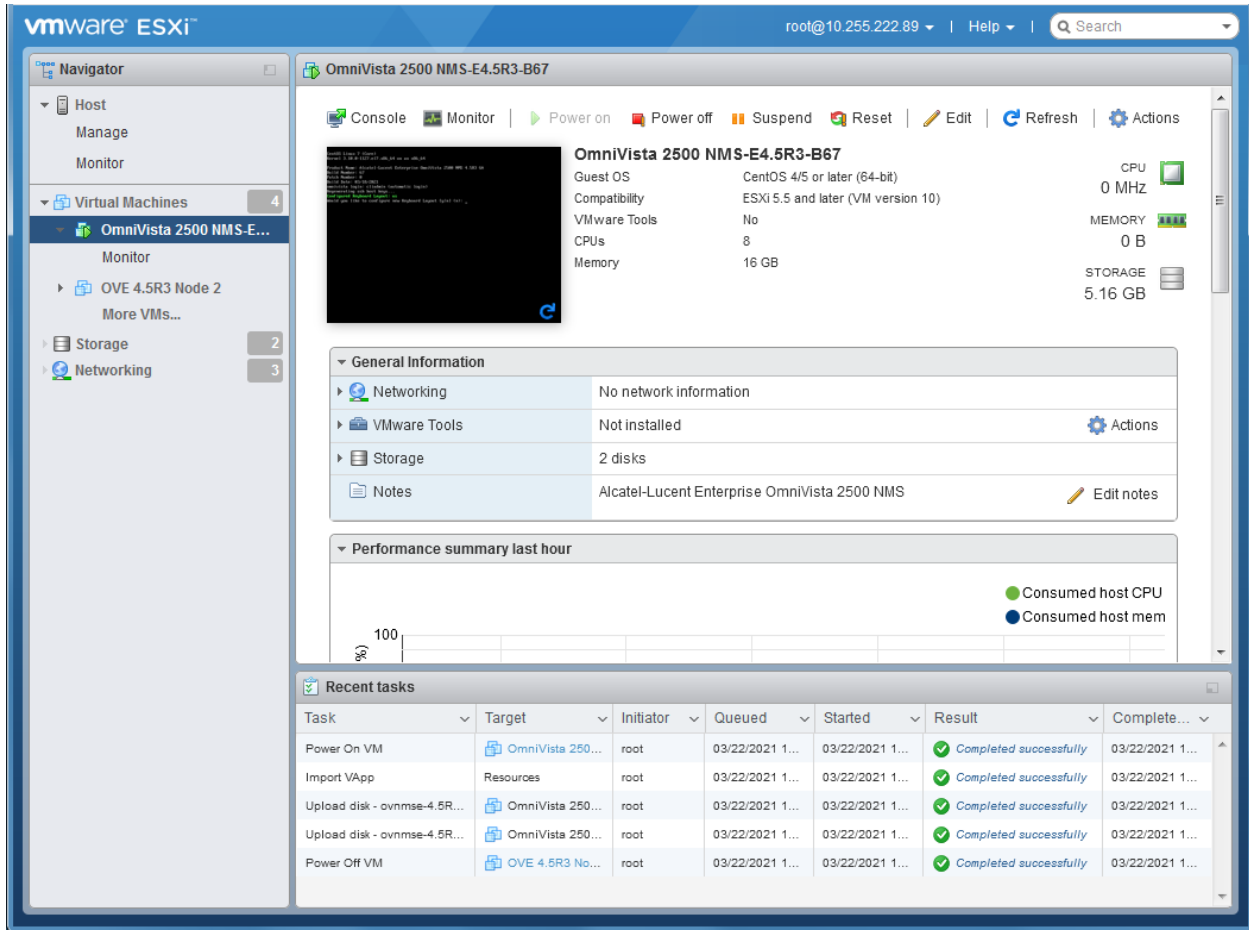
The screenshot displays the VMware ESXi vCenter interface for a host named `ovmhost-4.arch.test.ind.alcatel.com`. The interface is divided into several sections:

- Navigator:** Shows a tree view with categories: Host, Virtual Machines (5), Storage (2), and Networking (3). Under Virtual Machines, there is a sub-entry for `OVE 4.6R1 Build 12` with a sub-entry for `OmniVista 2500 NMS-E ...`.
- Host Overview:** Displays host status (Normal), version (6.5.0), and uptime (150.08 days). It includes resource usage bars for CPU (4% used), MEMORY (86% used), and STORAGE (1% used).
- Hardware:** Lists manufacturer (HP), model (ProLiant DL380 G5), CPU (8 CPUs x Intel(R) Xeon(R) CPU E5410 @ 2.33GHz), Memory (20 GB), Virtual flash (0 B used), and Networking (Hostname: ovmhost-4.arch.test.ind.alcatel.com).
- Recent tasks:** A table showing the progress of various tasks.

Task	Target	Initiator	Queued	Started	Result	Complete...
Reconfig VM	OmniVista 25...	VC Internal	06/13/2021 1...	06/13/2021 1...	Failed - The operatio...	06/13/2021 1...
Download VMXConfig	None	VC Internal	06/13/2021 1...	06/13/2021 1...	Completed successfully	06/13/2021 1...
Import VApp	Resources	root	06/13/2021 1...	06/13/2021 1...	Running... 62...	Running... 62...
Upload disk - ovmnse-4.6...	OmniVista 25...	root	06/13/2021 1...	06/13/2021 1...	Running... 83...	Running... 83...
Upload disk - ovmnse-4.6...	OmniVista 25...	root	06/13/2021 1...	06/13/2021 1...	Running... 40...	Running... 40...

10. When the installation is complete (indicated by all three files showing “Completed Successfully” in the Result column of the Recent tasks table), click on **Virtual Machines** in the Navigator Tree on the left side of the screen to display a list of VMs. Select the VM you just deployed. Basic details for the VM are displayed, as shown below.

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11. Click on the small Console Screen or click on **Console** at the top of the screen and select **Open Browser Console** to open a Console. Note that it may take several minutes for the deployment to complete. You will see a screen message saying "The Virtual Appliance is being installed. OmniVista will restart automatically after progress is complete". Once the deployment is complete the screen below will appear. Go to [Completing the OmniVista Installation](#) to complete the installation.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 EA
Build Number: 21
Patch Number: 8
Build Date: 06/10/2021
omnivista login: cliadmin (automatic login)
Regenerating ssh host keys...
Configured Keyboard Layout: us
Would you like to configure new Keyboard Layout [yin] (n):
```

**Note:** After deploying the OmniVista VM, configure any additional NICs you may need on the VM before [Completing the OmniVista Installation](#).

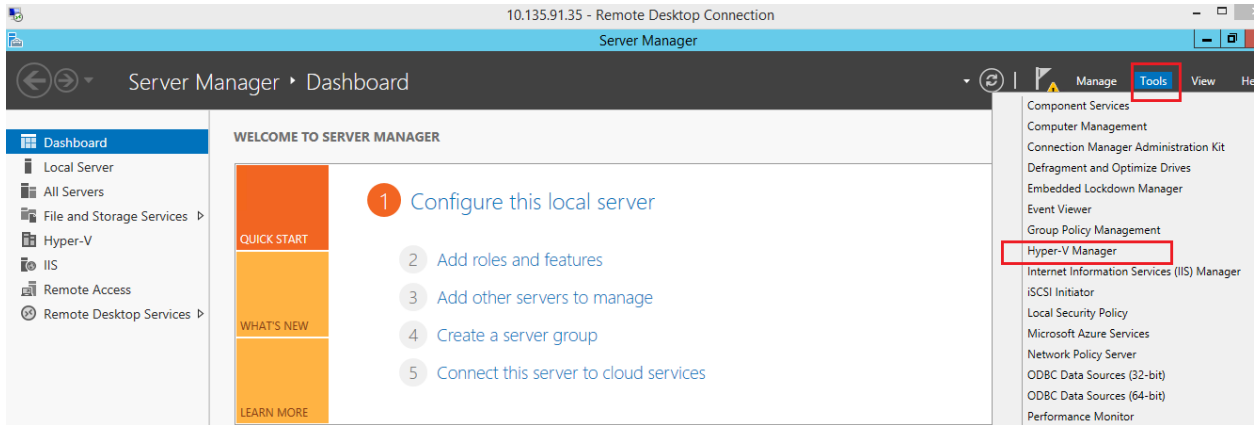
## Deploying the Virtual Appliance on Hyper-V

Note that in the instructions below, Hyper-V in Windows 2012 is used for demonstration purposes; and some of the screens shown may depict an older OmniVista Release.

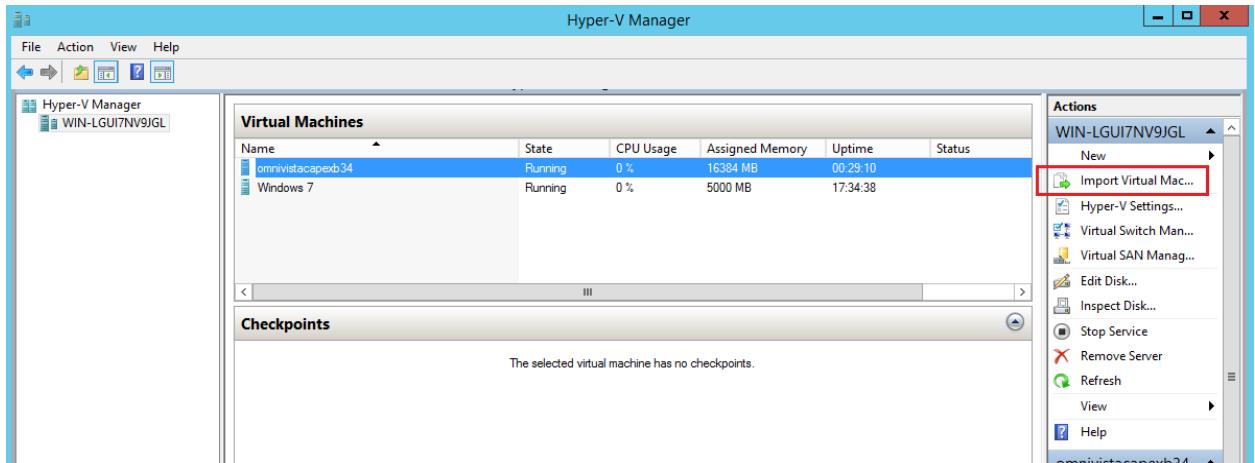
**Note:** OmniVista does not support Hyper-V Live Migration. Also note that the OmniVista VM Manager application is not supported on Hyper-V 2019.

1. Download and unzip the OVF Hyper-V package. You will be using the OVF File and **both** VMDK Files (disk 1 and disk 2) for the installation. **The Zip file also contains an \*.mf File. Delete the \*.mf File from the folder before importing the files in Step 5.**

2. Log into Windows 2012 and open the Hyper-V tool.



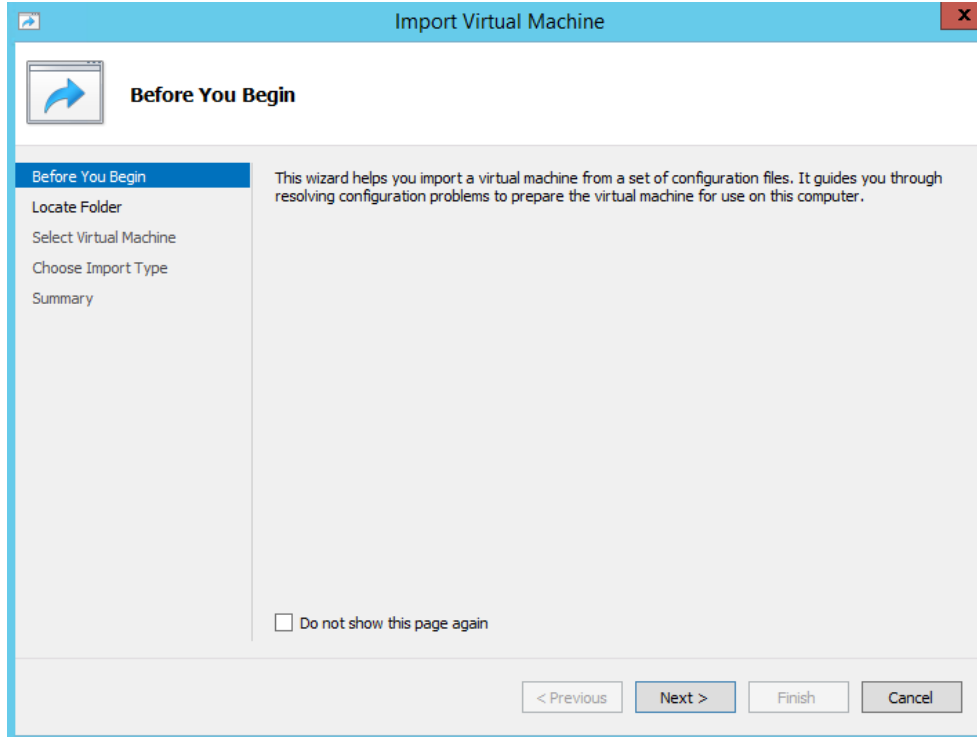
3. Select the Host on which you want to install OmniVista 2500 NMS, click on **Actions > Import Virtual Machine**.



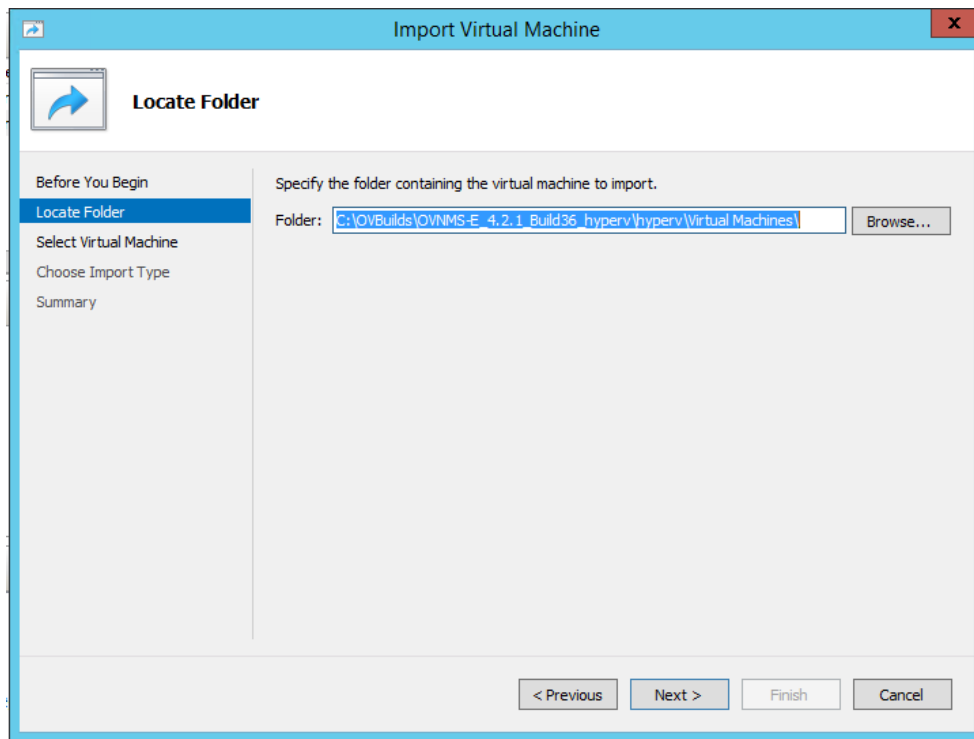
4. The Import Virtual Machine Wizard appears.



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

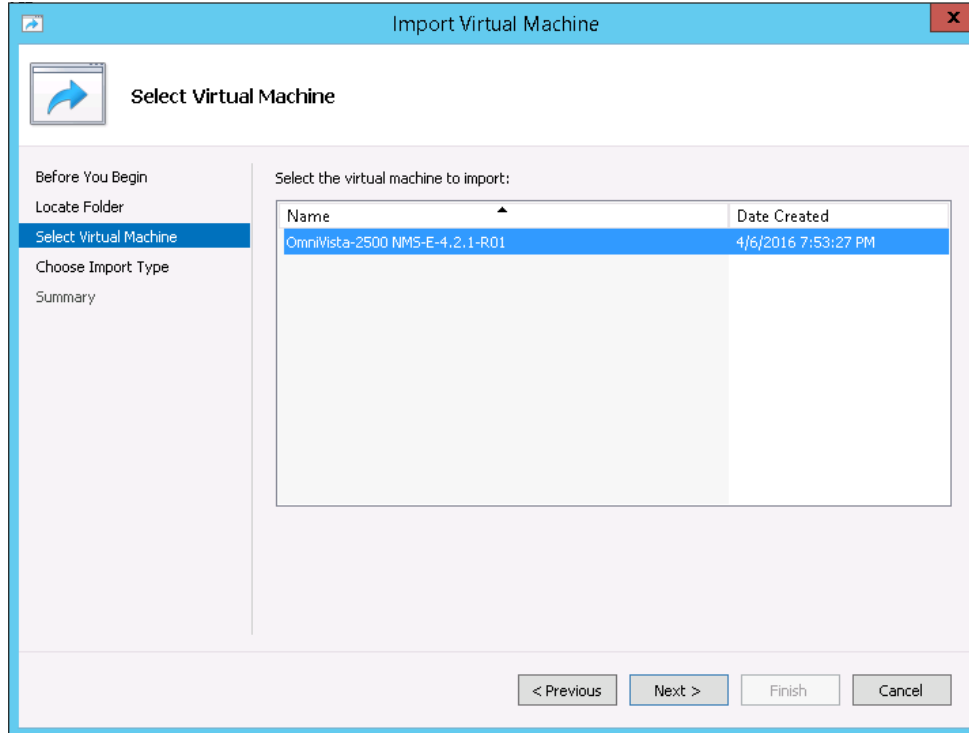


5. Click **Next** to go to the Locate Folder Screen, select the **Folder** that you extracted in Step 1, then click **Next**.

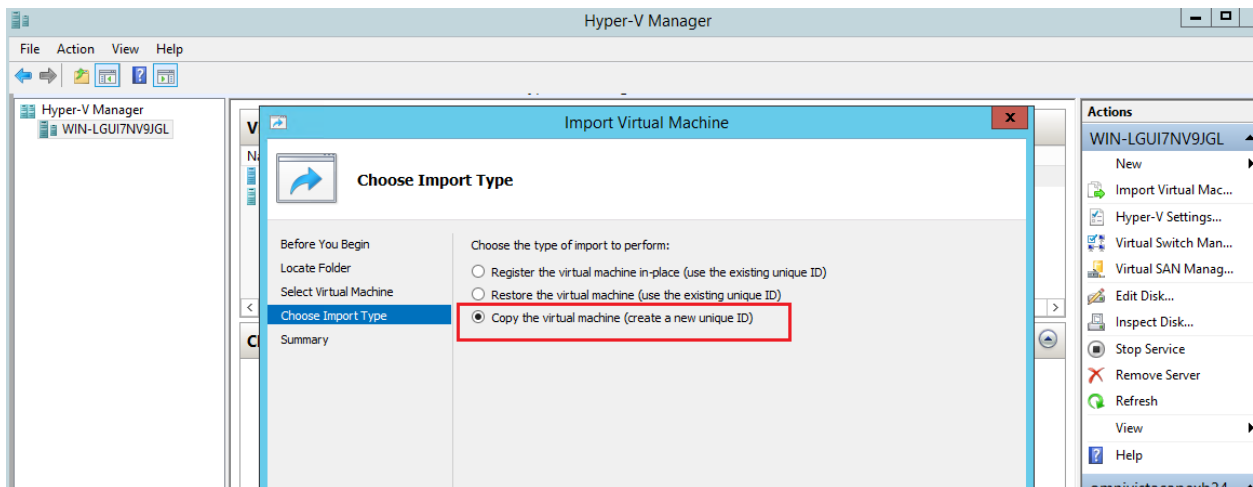


6. Select the Virtual Machine to import, then click **Next**.

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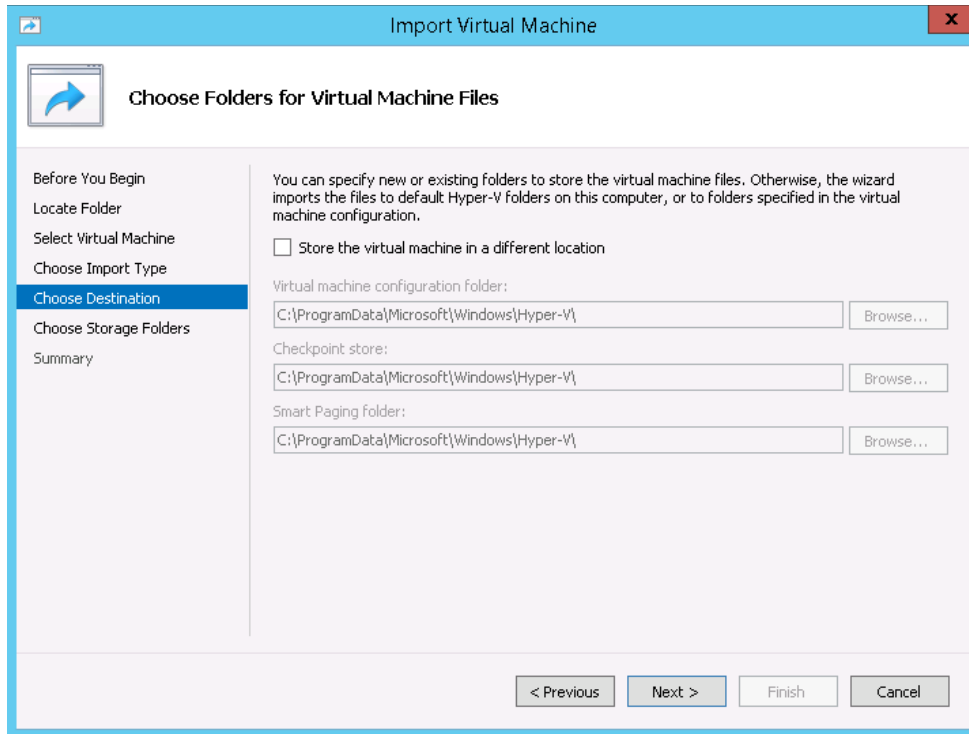


7. Select the default Import Type: **Copy the virtual machine (create a new unique ID)**, then click **Next**.

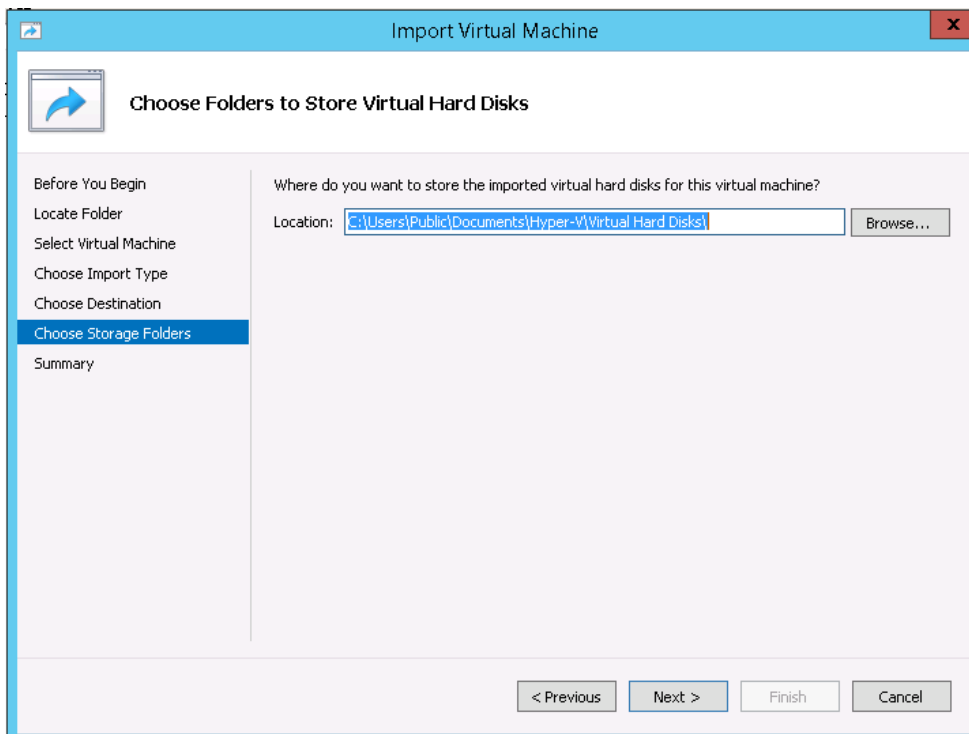


8. Specify folders to store the Virtual Machine files (or accept the default folders), then click **Next**.

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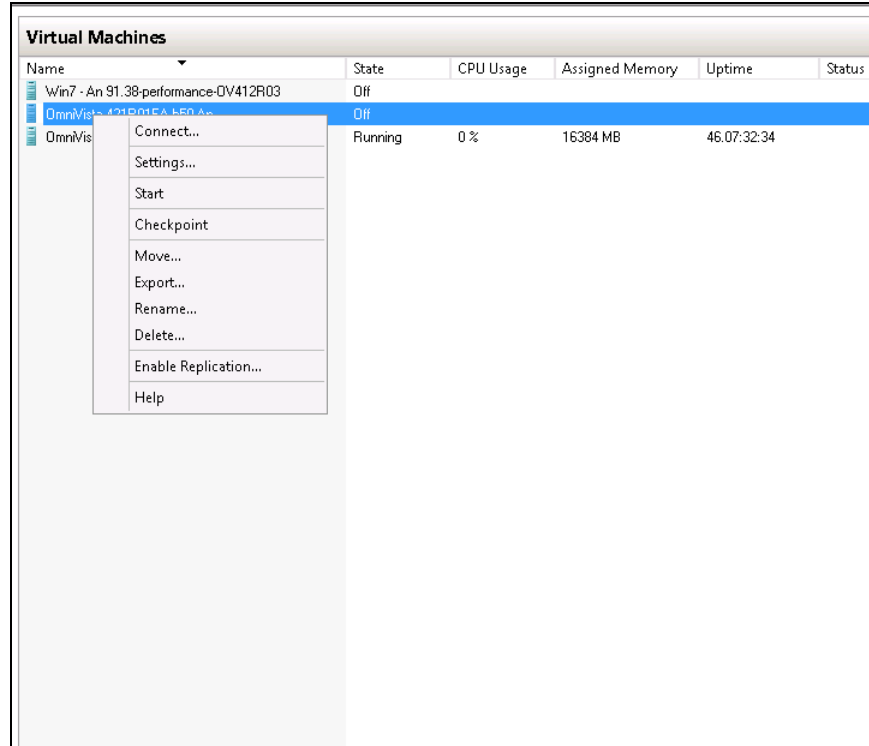
9. Choose folders to store the Virtual Hard Disks or accept the default location and click **Next**.



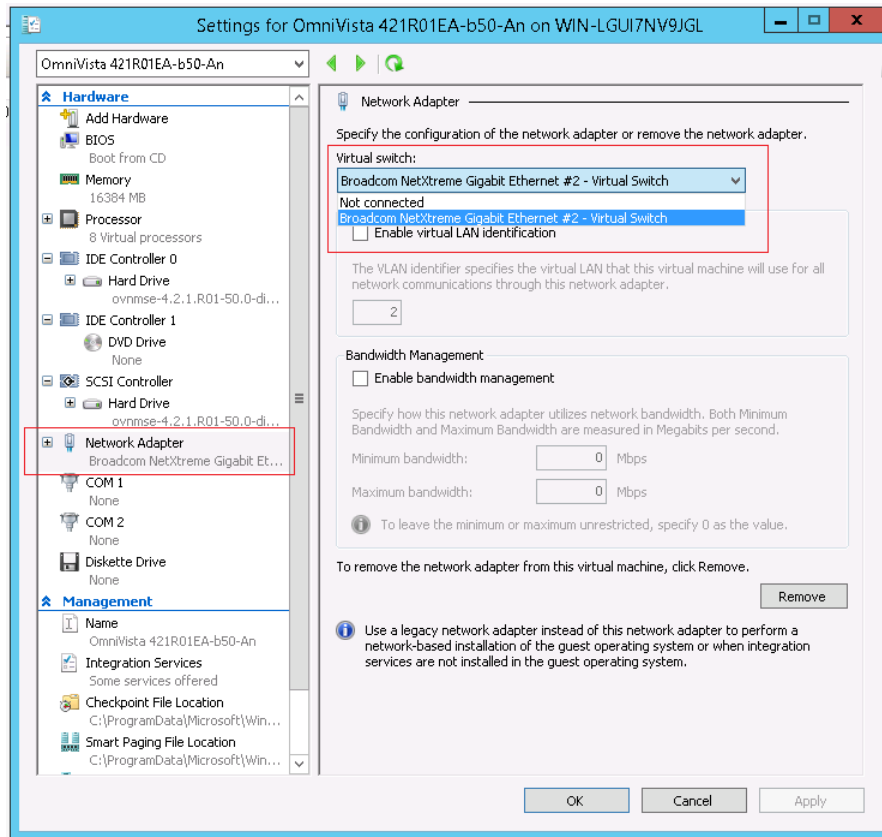
10. Review the import configuration and click **Finish**. (Click **Previous** to return to a screen and make changes.)

11. Configure the Network Adapter. Right-click on the VA and select **Settings**.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide



12. Select **Network Adapter**, then select the Virtual Switch that you created when you configured Hyper-V.



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Once the Virtual Appliance is powered on, go to [Completing the OmniVista Installation](#) to complete the installation.

**Note:** After deploying the OmniVista VM, configure any additional NICs you may need on the VM before [Completing the OmniVista Installation](#).

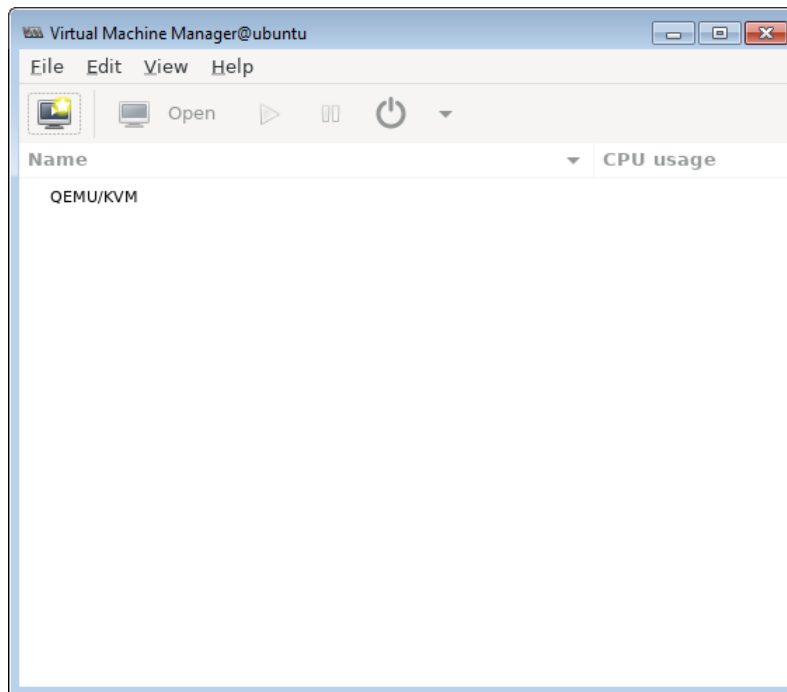
### ***Deploying the Virtual Appliance on Linux KVM Centos 7.8/Ubuntu 20.04 LTS***

Note that in the instructions below, the screens are for demonstration purposes. Some of the screens shown may depict an older OmniVista Release.

1. Download and unzip the KVM package. You will be using both **qcow2** Files (disk 0001 and disk 0002) for the installation. You will **not** be using the \*.mf File.
2. Log into the Linux machine on which you are deploying the VA and launch the Virtual Machine Manager, as shown below.

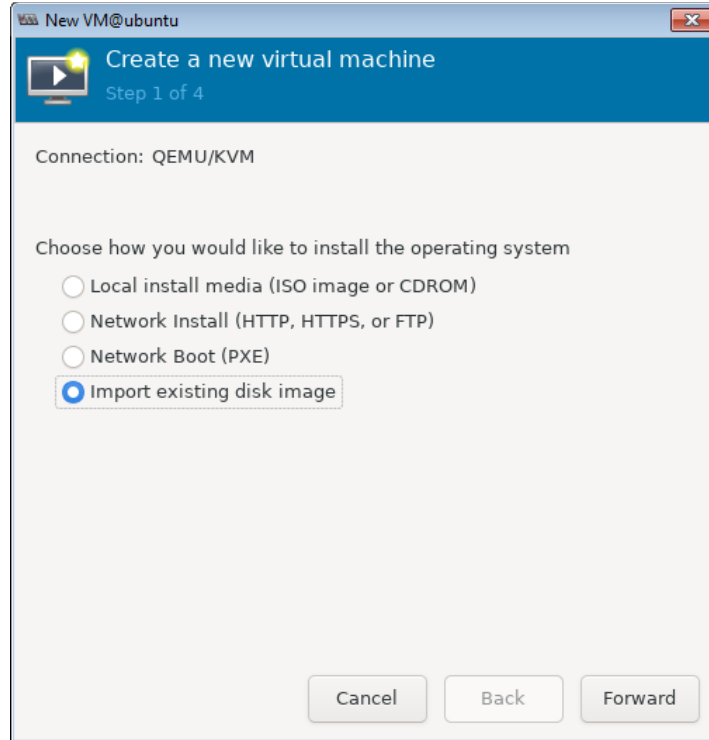
```
admin@ubuntu:~$ virt-manager
admin@ubuntu:~$ █
```

The following screen appears.

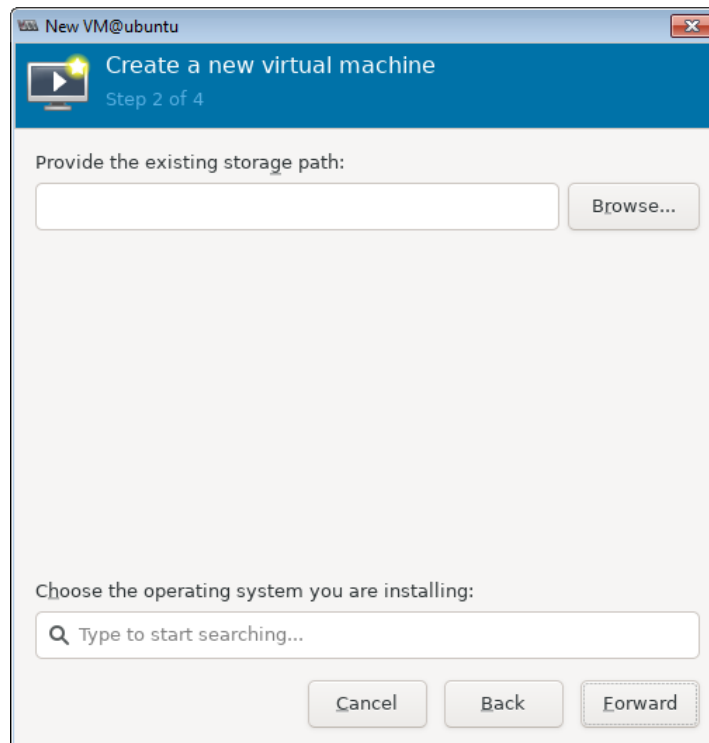


3. Select **File - New Virtual Machine**. The Create a New Virtual Machine Screen (Step 1 of 4) appears.

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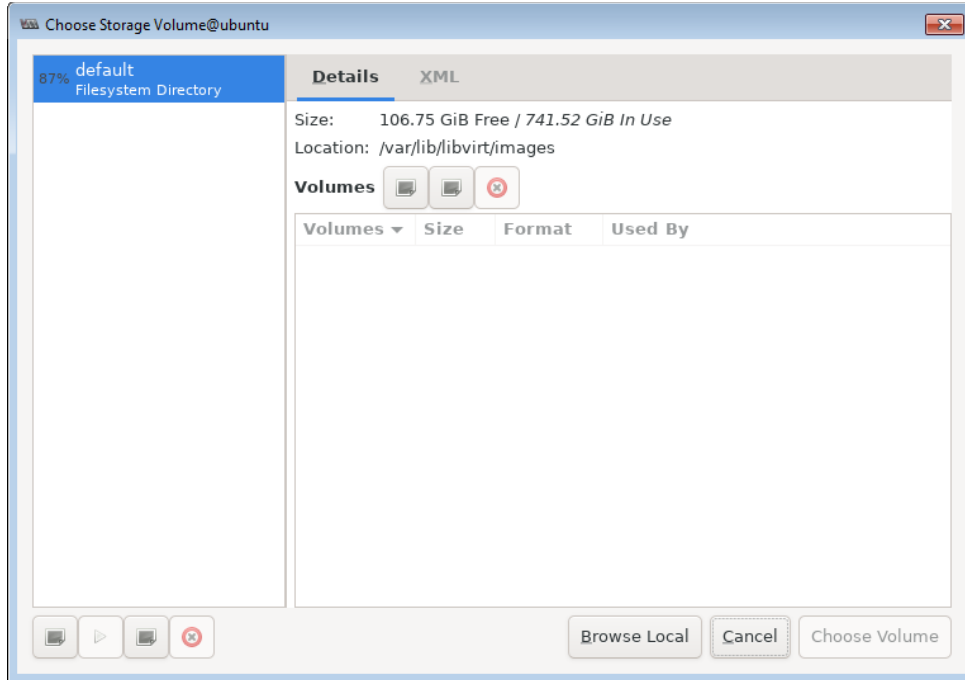


4. Select **Import existing disk image**, and click **Forward**. The Create a New Virtual Machine Screen (Step 2 of 4) appears.

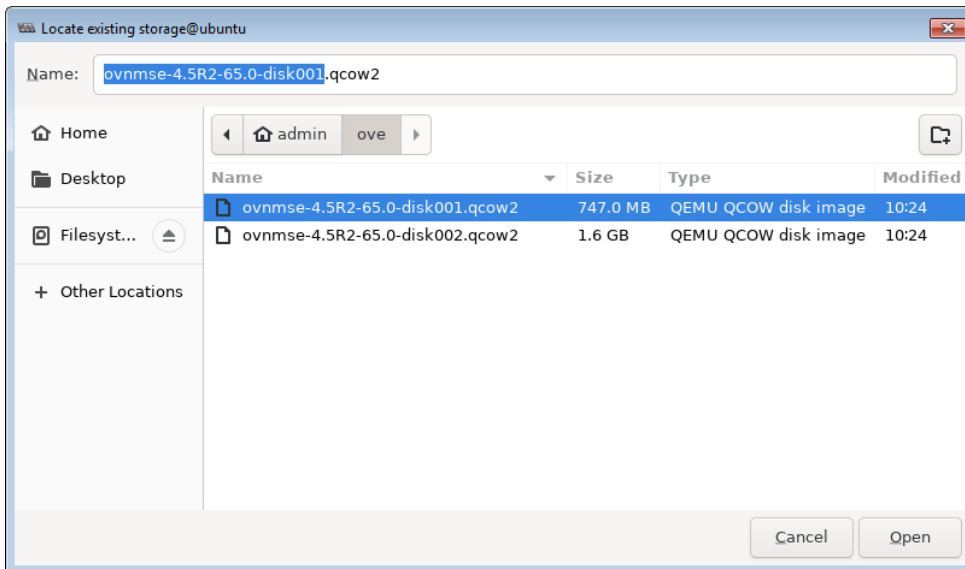


5. Click **Browse** to locate the storage disk.

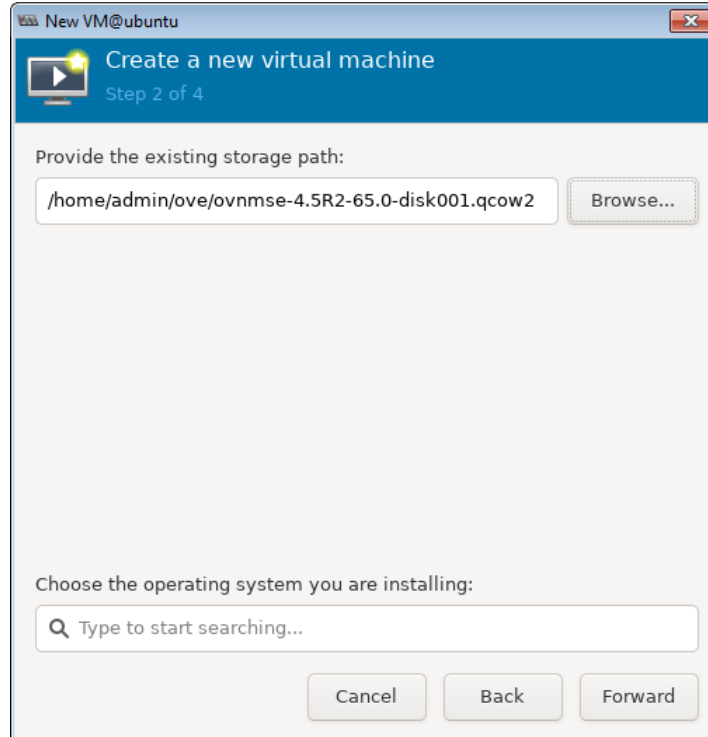
## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide



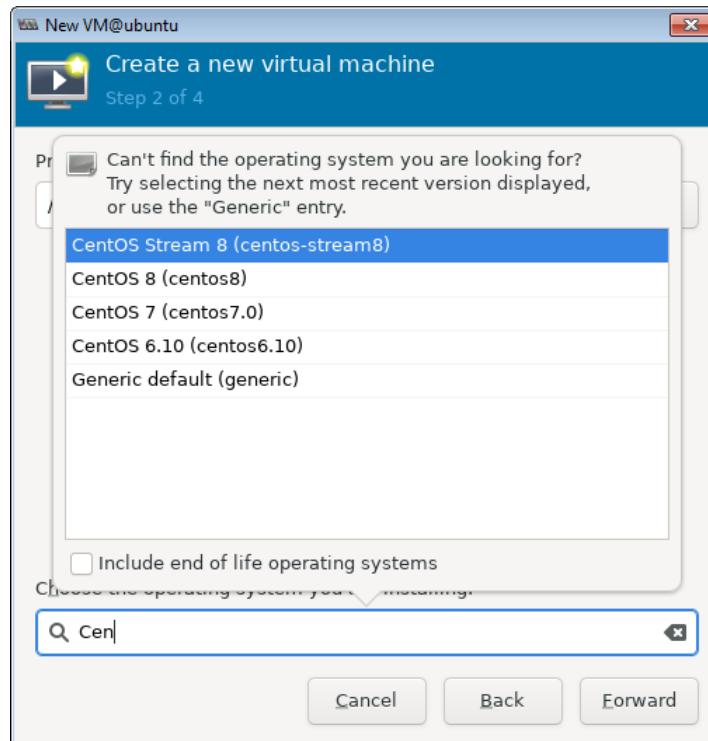
6. Click **Browse Local** to locate the disk files from the KVM package that you downloaded.



7. Select **disk001** and click **Open**. The Create a New Virtual Machine Screen (Step 2 of 4) appears.



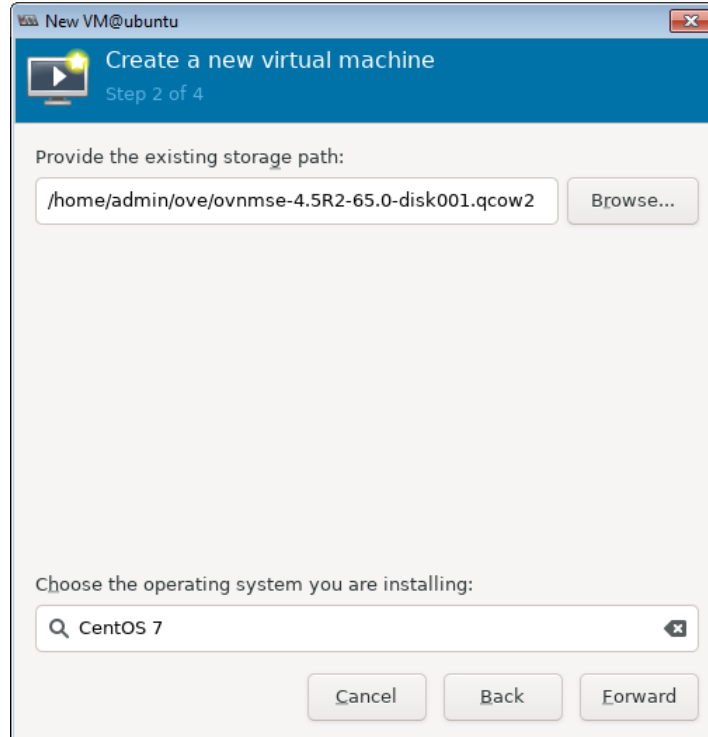
8. In the search field at the bottom of the screen, enter **Cen** to bring up CentOS versions, and select **CentOS 7 (centos7.0)**.



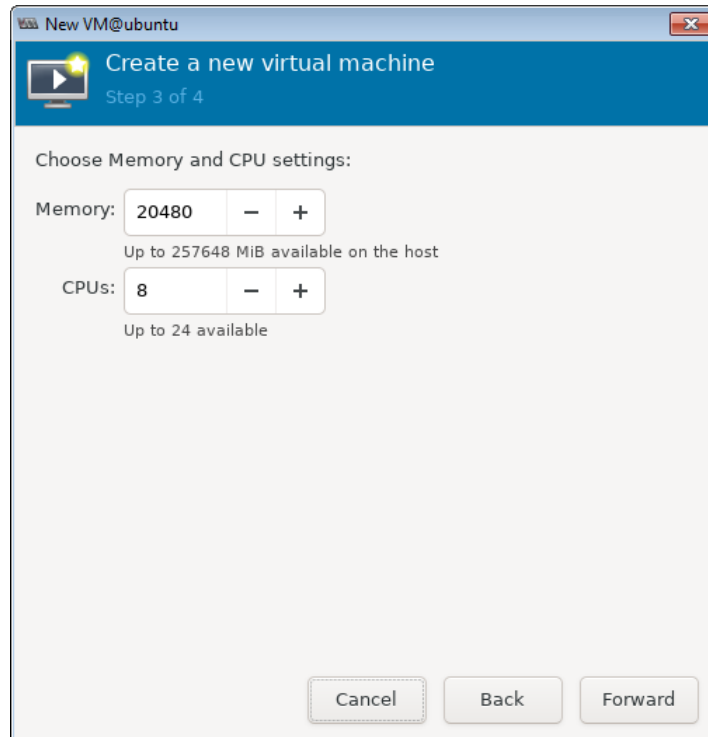
The completed Create a New Virtual Machine Screen (Step 2 of 4) appears, as shown below.



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9. Click **Forward**. The Create a New Virtual Machine Screen (Step 3 of 4) appears.

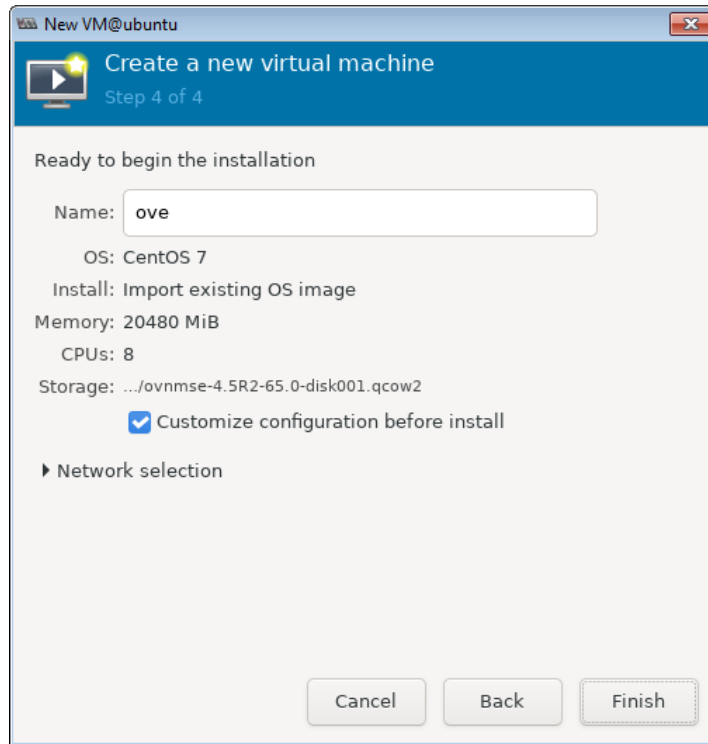


10. Set the Memory and CPU as shown below, then click **Forward**.

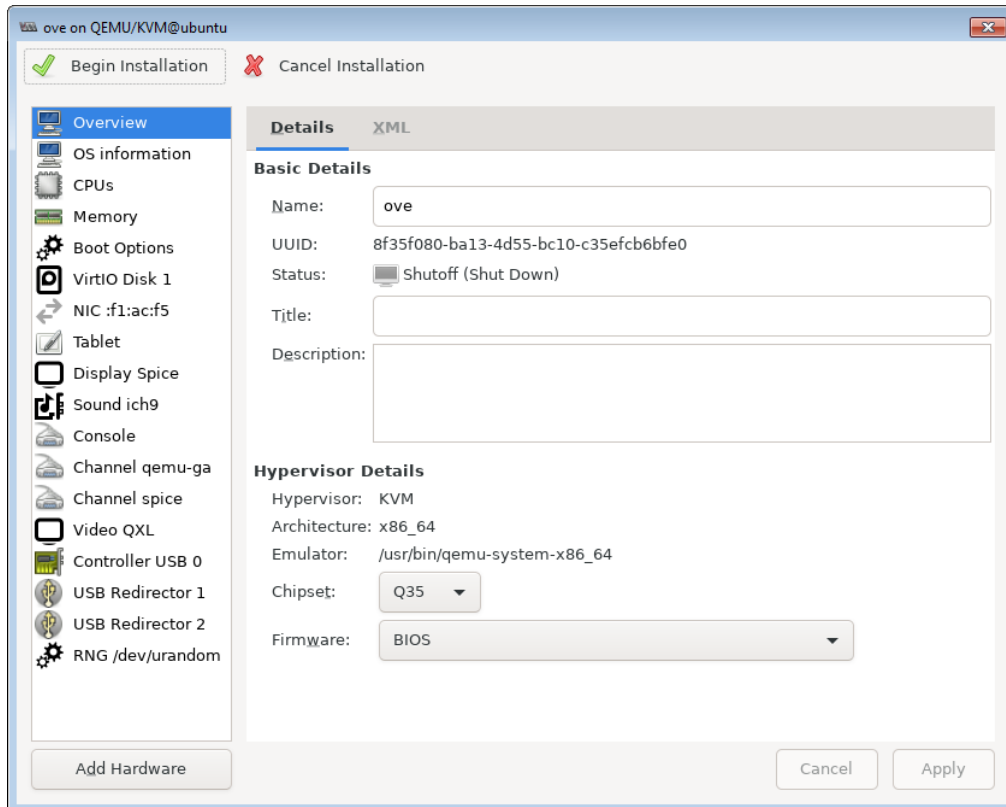
- **Memory:** At least 16384 MB, or more, depending on the size of the deployment.
- **CPUs:** At least 8, or more, depending on the size of the deployment.

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The Create a New Virtual Machine Screen (Step 3 of 4) appears.

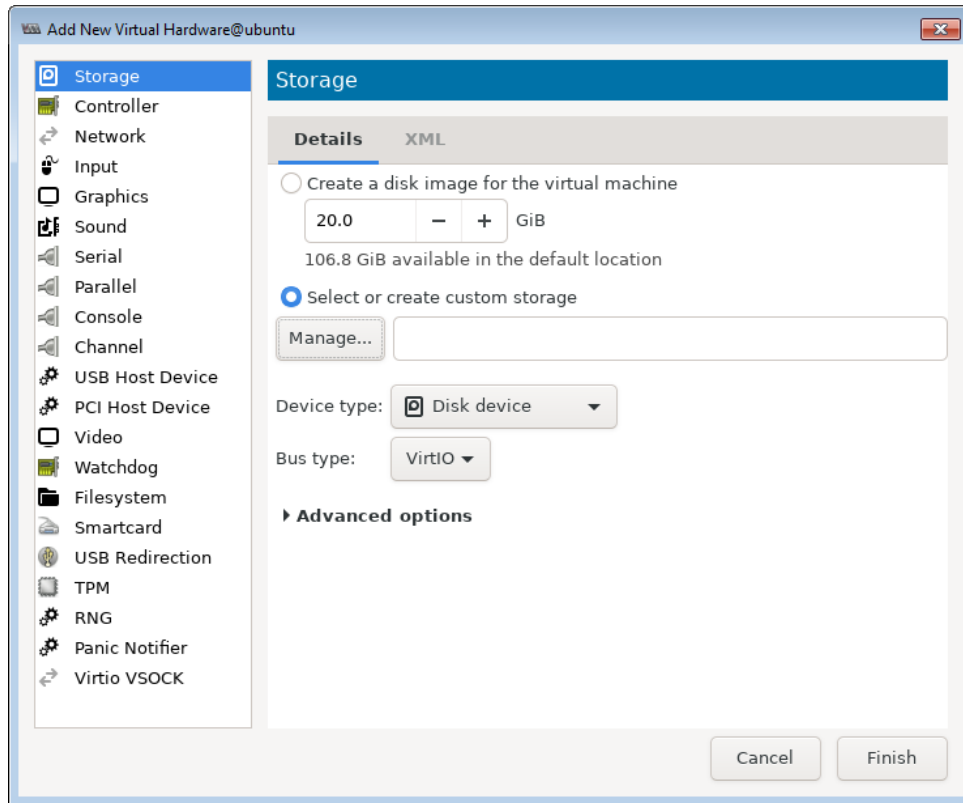


11. Enter a **Name** for the VA (e.g., ove), check the **Customize configuration before install** checkbox, then click **Finish**. The following screen will appear.

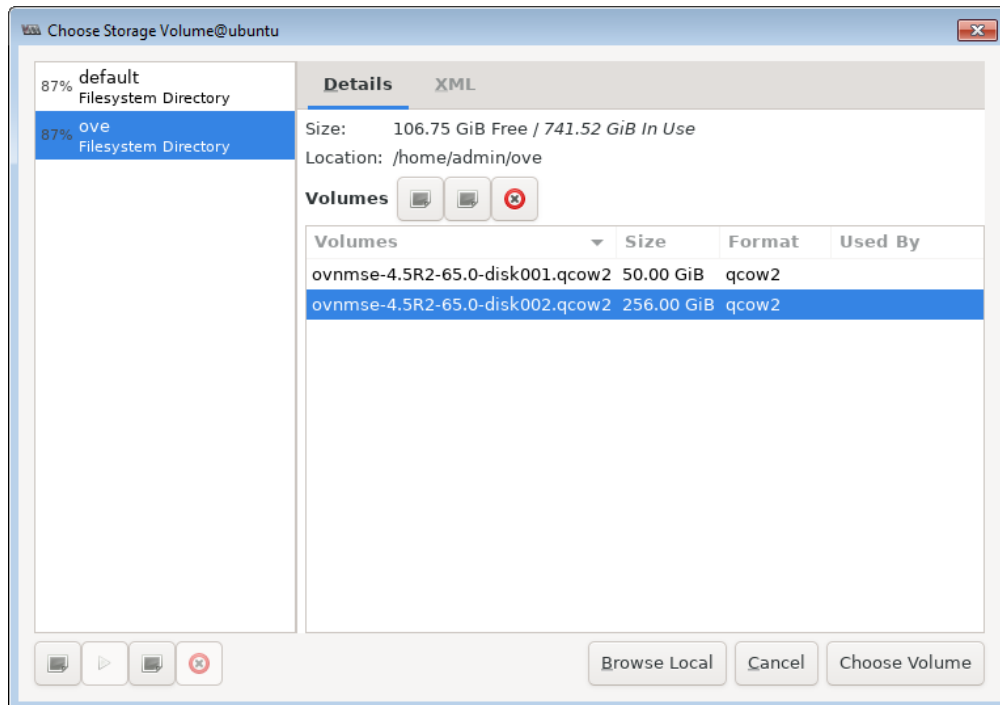


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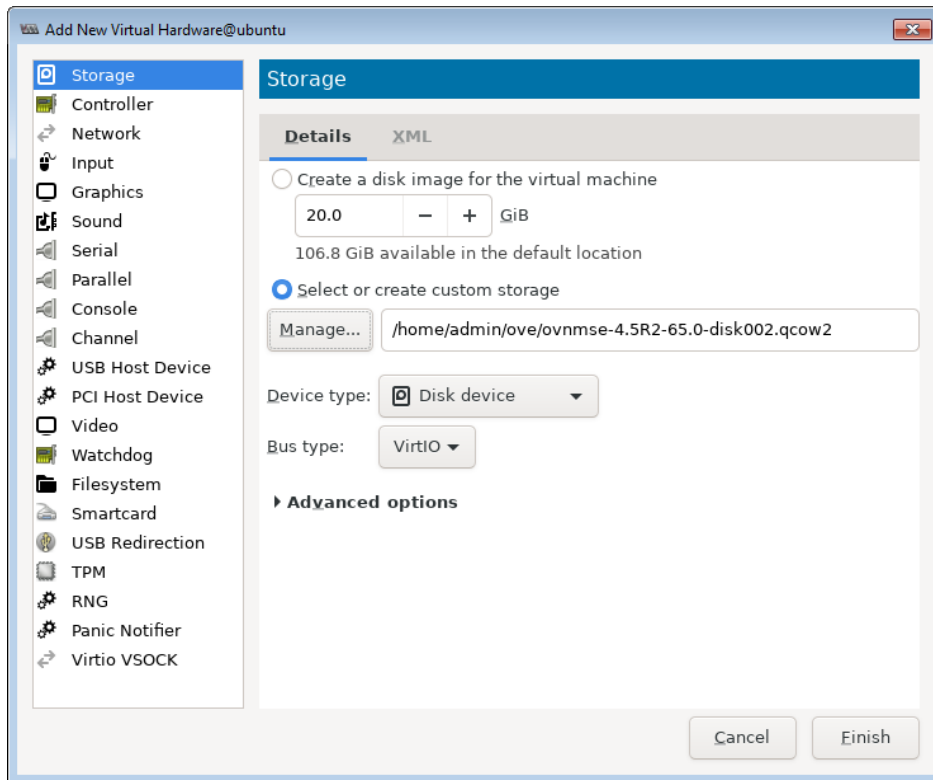
12. Click on **Add Hardware** on the bottom left side of the screen. The following screen appears.



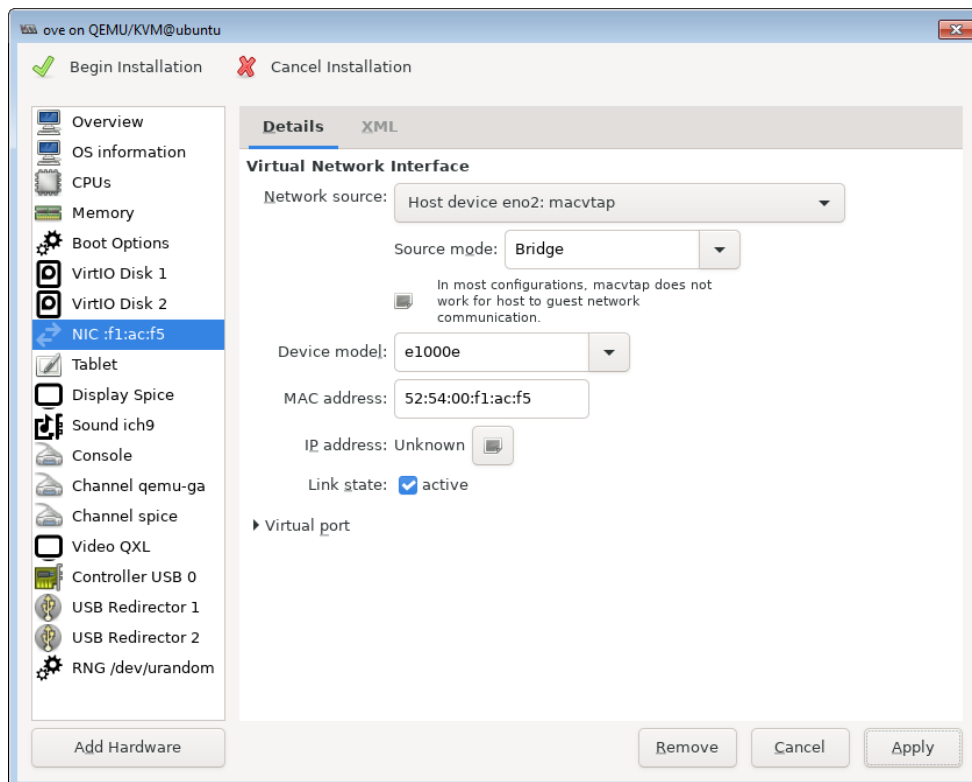
13. Make sure the **Storage** tab is selected, then and click on the **Select or create custom storage** radio button, and click on **Manage**. The following screen appears.



14. Locate the **disk002** file, select it, then click on **Choose Volume**. The following screen appears.



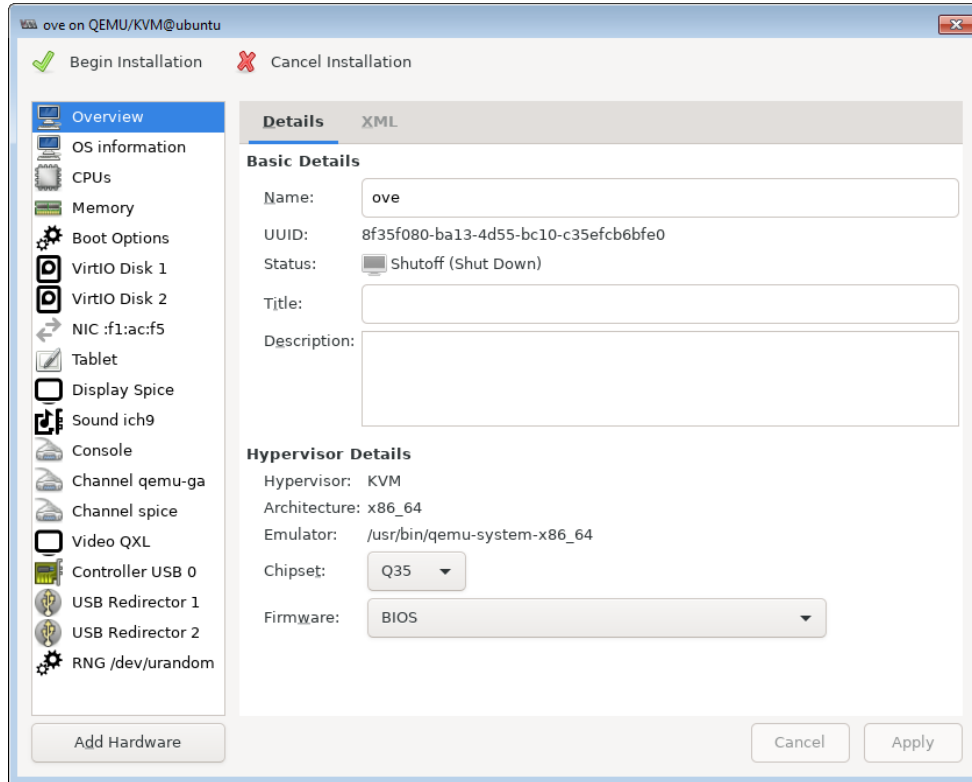
15. Click **Finish** to return to the VM Configuration Window.



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16. Select the VA NIC and configure the NIC as shown below, then click **Apply**:

- **Network Source:** Select the appropriate Host device
- **Source Mode:** Bridge
- **Device Model:** e1000



17. Before beginning the installation (Step 18), reduce qcow2 disk size. Select **VirtIO Disk 1** on the left side of the screen. Select **Advanced options**, then select **Performance options** and set the **Discard Mode** to **unmap**. Repeat for the **VirtIO Disk 2**.

▼ Advanced options

Disk bus:

Serial number:

Storage format:

▼ Performance options

Cache mode:

IO mode:

Discard mode:

Detect zeroes:

18. Click on **Begin Installation** at the top-left corner of the window to begin the deployment.
19. Once the Virtual Appliance is powered on, the VA Console Screen will appear. Go to [Completing the OmniVista Installation](#) to complete the installation.

**Note:** After deploying the OmniVista VM, configure any additional NICs you may need on the VM before [Completing the OmniVista Installation](#).

### Completing the OmniVista Installation

Follow the steps in the following sections to complete the OV 2500 NMS 4.6R1 installation.

1. Launch the Hypervisor Console for the new VM. The Keyboard Layout prompt will appear. Press **Enter** if you do not want to change the default keyboard layout, or enter **y** then press **Enter** to change the default keyboard layout.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 EA
Build Number: 21
Patch Number: 0
Build Date: 06/10/2021
omnivista login: cliadmin (automatic login)
Regenerating ssh host keys...
Configured Keyboard Layout: us
Would you like to configure new Keyboard Layout [y/n] (n):
```

The Technical Support Code Password Screen appears.

```
*****
* Configure Technical support code *
*****
You must remember the new Code and provide it to ALE Support Team for any troubleshooting on this OV
Virtual Appliance.
Press [Enter] to continue
```

2. Press **Enter**, then enter and confirm a Technical Support Code Password. This is a password that will be used by Technical Support to access the VM, if necessary. The password prompt appears.

```
*****
* Configure "cliadmin" password *
*****
You must remember the new passwords in order to manage the Virtual Appliance and OmniVista.
Length of new password must be >= 8 and <= 30 characters
Enter new password: _
```

3. Specify an administrative password, then re-enter to confirm the new password. Follow the guidelines on the screen when creating the password.

**Important Note:** Be sure to store the password in a secure place. You will be prompted for the password at the end of the installation. **Lost passwords cannot be retrieved.**

The OV IP address prompt appears. Note that OmniVista supports configuration of three (3) IPs: the OmniVista IP, the Captive Portal IP and an additional OmniVista Web Management IP. These IPs are configured on the Configure IP and Ports Screen.

```

*****
* Configure IPs and Ports
*****
Reading current configurations, please wait...
(*) Please input OV IPv4: 10.255.222.97
Please input subnet mask [255.0.0.0]: 255.255.255.0

Select the NIC for assigning OV IP:
[1] eth0-00:0c:29:b8:41:31
[2] eth1-00:0c:29:b8:41:3b
(*) Type your option: 1
Please input OV Web HTTP port [80]:
Please input OV Web HTTPS port [443]:
Would you like to configure OV IP with:
    IPv4: 10.255.222.97
    Netmask: 255.255.255.0
    NIC: eth0-00:0c:29:b8:41:31
    OV Web HTTP Port: 80
    OV Web HTTPS Port: 443
[y/n] (y): _
    
```

4. Press **Enter** to configure the OmniVista IP address and mask.
5. Enter an IPv4 address (e.g., 10.255.221.97).
6. Enter the IPv4 network mask (e.g., 255.255.255.0). If you have more than one NIC configured for the Virtual Machine, you will be prompted to select the NIC to use for the OmniVista IP. Select the NIC and press **Enter**.
7. Enter the OV Web HTTP Port (e.g., 80).
8. Enter the OV Web HTTPS Port (e.g., 443).
9. Enter **y** and press **Enter** to continue. The Configure Captive Portal IP & Ports prompt appears.

```

Configure Captive Portal IP & Ports
[1] Configure new Captive Portal IP & Captive Portal Ports
[2] Disable Captive Portal
(*) Type your option: _
    
```

10. Enter **1** and press **Enter** to configure the Configure Captive Portal IP & Ports. If you are not managing a wireless network and will not be using Captive Portal, enter **2** and press **Enter**. Enter **y** and press **Enter** at the Confirmation Prompt. Go to Step 13.

If you select **1** in this step, the Captive Portal IP & Ports configuration must be completed (Steps 11 – 12). If you select **2**, go to Step 13.

```

Configure Captive Portal IP & Ports
[1] Configure new Captive Portal IP & Captive Portal Ports
[2] Disable Captive Portal
(*) Type your option: 1
(*) Please input Captive Portal IPv4: 198.168.0.1
Please input subnet mask [255.255.255.0]:
We have only one unused NIC [eth1-00:0c:29:bc:92:4a], so use it for Captive Portal IP too
Would you like to configure Captive Portal IPv6 [yin] (n): n
Please input Captive Portal HTTP port [80]: 80
Please input Captive Portal HTTPS port [443]:
Would you like to configure Captive Portal IP with:
    IPv4: 198.168.0.1
    Netmask: 255.255.255.0
    NIC: eth1-00:0c:29:bc:92:4a
    Captive Portal HTTP Port: 80
    Captive Portal HTTPS Port: 443
    IPv6:
    Prefix:
[yin] (y):
    
```

11. Enter a Captive Portal IPv4 address and subnet mask. There are three (3) possible Captive Portal configurations:

- The Captive Portal IP is in a different subnet than the OmniVista IP and is assigned to a different NIC. (Recommended)
- The Captive Portal IP is in the same subnet as the OmniVista IP and it is assigned to the same NIC.
- The Captive Portal IP is the same as the OmniVista IP (you must use different ports).

After configuring a Captive Portal IPv4 address, an IPv6 Captive Portal Address prompt appears. Enter **y** and press **Enter** to configure an IPv6 Captive Portal address; otherwise enter **n** and press **Enter** to continue.

12. Enter the Captive Portal HTTP and HTTPS port numbers. The Captive Portal configuration is displayed. Enter **y** and press **Enter** at the confirmation prompt to continue. The following prompt appears.

```

Configure Additional OV Web IP
[1] Configure new Additional OV Web IP
[2] Disable Additional OV Web IP
(*) Type your option:
    
```

13. If you want to configure an additional OV Web IP on a different NIC, enter **1** and press **Enter** to configure the IP address; otherwise, enter **2** and press **Enter**, then enter **y** and press **Enter** at the Confirmation Prompt to continue.

**Note:** An additional OV Web IP address provides you with another way of accessing the OmniVista UI. The OV Web IP address must be configured on a different NIC and different subnet than the OmniVista IP and Captive Portal IP.

OmniVista will apply the configurations (this may take a minute). When configuration checks are complete, press **Enter** at the Confirmation Prompt to continue.

14. The Memory Configuration Based on Network Size screen is displayed.



```
*****
* Memory Configuration Based on Network Size
*****
Choose the number of devices:
[1] Low (lower than 500)
[2] Medium (500-2000)
[3] High (2000-5000)
[4] Very High (5000-10000)
(*) Type your option: 1
Would you like to set:
    The number of devices: Low (lower than 500)
[y|n] (y):
The configuration has been set
Press [Enter] to continue
*****
```

Select the number of devices OV 2500 NMS 4.6R1 will manage. To select a range, enter its corresponding number at the command prompt (e.g., enter **1** for Low). Ranges include:

- Low (fewer than 500 devices)
- Medium (500 to 2,000 devices)
- High (2,000 to 5,000 devices)
- Very High (5,000 to 10,000 devices).

Press **Enter**; then enter **y** and press **Enter** at the confirmation prompt. It may take a minute for the configuration to be applied. The Default Language Prompt appears.

```
Select default language for OV UI
[1] English
[2] Chinese
(*) Type your option:
```

**15.** Select the default language to be displayed on the OmniVista UI, then press **Enter**. Enter **y** and press **Enter** at the at the Confirmation Prompt. The Configure the Virtual Appliance Menu appears.

Note that you can always change the UI language display in the OmniVista Preferences application (Administration – Preferences – User Settings – Locale).

**Important Note:** Make sure that your VA configuration (e.g., Hypervisor Processor, OV VA RAM, HDD Provisioning) is adequate for the number of devices you are managing; and make sure the appropriate memory and disk space for the selected network size have been allocated to the OmniVista VA. Insufficient memory or disk space for the chosen network size may cause OV instability. OmniVista will not allow you to configure a network size that cannot be supported by the VA configuration. For example, if you allocate 16GB of memory for the OmniVista VA, OmniVista will only allow you to configure a Low network size (fewer than 500 devices). Refer to [Recommended System Configurations](#) for details.

```

*****
* Configure The Virtual Appliance
*****
* [1] Help
* [2] Display Current Configuration
* [3] Configure IPs and Ports
* [4] Configure Default Gateway
* [5] Configure Hostname
* [6] Configure DNS Server
* [7] Configure Timezone
* [8] Configure Route
* [9] Configure Network Size
* [10] Configure Keyboard Layout
* [11] Configure NTP Client
* [12] Configure Proxy
* [13] Change screen resolution
* [14] Configure the other Network Cards
* [0] Exit Configuration Menu And Continue
*****
(*) Type your option:

```

16. Type **4** then press **Enter** to configure the Default Gateway.

```

*****
* Configure Default Gateway
*****
(*) Please input default gateway v4: 10.255.222.62
Would you like to configure:
    default gateway: 10.255.222.62
[y/n] (y):
The configuration has been set
Press [Enter] to continue

```

17. Enter an IPv4 default gateway IP address (e.g., 10.255.222.62).

18. Press **Enter** at the confirmation prompt to set the gateway. Press **Enter** to continue and return to the Configure the Virtual Appliance Menu.

```

*****
* Configure The Virtual Appliance
*****
* [1] Help
* [2] Display Current Configuration
* [3] Configure IPs and Ports
* [4] Configure Default Gateway
* [5] Configure Hostname
* [6] Configure DNS Server
* [7] Configure Timezone
* [8] Configure Route
* [9] Configure Network Size
* [10] Configure Keyboard Layout
* [11] Configure NTP Client
* [12] Configure Proxy
* [13] Change screen resolution
* [14] Configure the other Network Cards
* [0] Exit Configuration Menu And Continue
*****
(*) Type your option:

```

19. Type **0** and press **Enter** to exit the menu and complete the installation. The following message will display:

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```
Please wait for a moment to complete the deployment process.

You may login to OV Web UI after ensuring that all services are in Running status. Please use watchdog commands to check services status. If some services are still starting up, OV UI may throw errors during login, or show other errors when retrieving data from OV server.
Press [Enter] to continue
-
```

Press **Enter** to continue. OmniVista will display the current configuration and reboot (it takes about a minute to display the current configuration and start the reboot). When the reboot is complete, the OmniVista Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 EA
Build Number: 21
Patch Number: 0
Build Date: 06/10/2021
Technical Support Code: alcatel
omnivista login:
```

20. Log into the VM.

- **omnivista login** – cliadmin
- **password** – Enter the administrative password you created in Step 3.

After successful login, the Virtual Appliance Menu appears.

```
*****
* The Virtual Appliance Menu *
*****
* [1] Help *
* [2] Configure The Virtual Appliance *
* [3] Run Watchdog Command *
* [4] Upgrade/Backup/Restore UA *
* [5] Change Password *
* [6] Logging *
* [7] Login Authentication Server *
* [8] Power Off *
* [9] Reboot *
* [10] Advanced Mode *
* [11] Set Up Optional Tools *
* [12] Convert to Cluster *
* [13] Join Cluster *
* [14] Troubleshoot *
* [0] Log Out *
*****
(*) Type your option:
```

If necessary, you can configure additional settings (e.g., Proxy, DNS) that may be required to access OV 2500 NMS 4.6R1. For more information on configuring the VM, see [Appendix A – Using the Virtual Appliance Menu](#).

**Note:** OV 2500 NMS 4.6R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for upgrade software, Application Visibility Signature Files, and ProActive Lifecycle Management (PALM). If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. Otherwise, a Proxy should be configured to enable OV 2500 NMS 4.6R1 to connect to these external sites (Port 443):

- **ALE Central Repository** - [ovrepo.fluentnetworking.com](http://ovrepo.fluentnetworking.com)
- **AV Repository** - [ep1.fluentnetworking.com](http://ep1.fluentnetworking.com)
- **PALM** - [palm.al-enterprise.com](http://palm.al-enterprise.com)
- **Call Home Backend** - [us.fluentnetworking.com](http://us.fluentnetworking.com)
- **Device Fingerprinting Service** - [api.fingerbank.org](http://api.fingerbank.org)
- **Web Content Filtering** - [api.bcti.brightcloud.com](http://api.bcti.brightcloud.com).

**21.** After completing all required settings, verify that all services are running using the **Run Watchdog Command** in the Virtual Appliance Menu. Select **3**, then press **Enter**, then select **2** and press **Enter** to display the status of OmniVista Services. See [Run Watchdog Command](#) for more details.

**22.** Once all services are running, enter *https://<OVServerIPAddress>* in a supported browser to launch OV 2500 NMS 4.6R1.

**Note:** If you changed the default HTTPs port (8443) during VA configuration, you must enter the port after the IP address (e.g., *https://<OVServerIPAddress>:<HTTPsPort>*).

**23.** The first time you launch OmniVista you will be prompted to activate the OmniVista License. Import the license file (.dat) or enter the license key to activate the license. You can also activate any additional licenses (e.g., Stellar APs, VM, BYOD) at this time.

**Important Note:** It is highly-recommended that you change all default user passwords (Admin, Netadmin, Writer, User) after logging into OmniVista for the first time. Go to the **User Management Screen** (Security – Users & User Groups – User) to update the passwords. **Be sure to store the password(s) in a secure place. Lost passwords cannot be retrieved.**

Remember, if you want to configure a High-Availability Installation, you must deploy **two (2)** VMs – one for the Active OmniVista Server (Node 1) and one for the Standby OmniVista Server (Node 2). Make sure to deploy **both** VMs **before** [converting them to a High-Availability Installation](#).

### Converting to a High-Availability Installation

After [deploying](#) two (2) VMs, you can convert the VMs to a High-Availability (HA) Installation. An HA installation consists of a cluster of two VMs (Node 1 and Node 2), with one node acting as the Active OV Server (Node 1) and the other as a Standby OV Server (Node 2). They are referred to as “Peer Nodes” in the installation process. If Node 1 fails, OmniVista will automatically failover to Node 2. Once you have installed both VMs, you can convert them to a High-Availability Cluster Configuration.

**Note:**

- You can convert a fresh 4.6R1 Standalone Installation to a 4.6R1 HA Installation.
- You can convert a 4.6R1 Standalone Installation to a 4.6R1 HA Installation if the 4.6R1 Standalone installation was upgraded from a 4.3R2 or newer Standalone Installation.
- You cannot convert a 4.6R1 Standalone Installation to an HA Installation if the 4.6R1 Standalone Installation was upgraded from a 4.3R1 Standalone Installation.

There are two HA Installation configurations:

- [Layer 2 Configuration](#) - In a Layer 2 HA Configuration both OmniVista Server VMs must be on the same subnet. In this configuration, you configure a virtual Cluster IP address. Both the Active and Standby Nodes are reached through the Cluster IP address. Network devices communicate with the Active Node through the Cluster IP address. In the event of a failover, the Standby Node becomes the Active Node and network devices, again, communicate to it through the Cluster IP address.

Generally, when converting an existing Standalone Installation, you will configure it as a Layer 2 Installation (using the existing OmniVista Server IP address as a virtual Cluster IP address). This will avoid having to re-configuring devices to a new OmniVista Server IP address after the conversion because network devices will still be communicating with OmniVista using the same IP address. During the conversion process, there is an option to assign a new IP address to the existing OmniVista Server. The existing IP address is then available in the next step to configure it as the Cluster IP address.

**Important Note:** Stellar APs are **only** supported in a Layer 2 HA Configuration. If you are using Stellar APs, you must use a Layer 2 HA Configuration.

- [Layer 3 Configuration](#) - In a Layer 3 HA Configuration the OmniVista Server VMs are on different subnets, with a unique IP address for each server. Network devices can communicate with both VMs (Active and Standby Nodes). Network devices communicate with the Active Node. In the event of a failover, devices automatically communicate with the new Active Node. You can convert an existing Standalone Installation to a Layer 3 Installation; however, you will have to re-configure network devices to communicate with both Nodes. Make sure network devices can communicate with **both** nodes (Active and Standby).

**Important Notes:**

- Features or functions that require devices to contact OmniVista are **not** supported in a Layer 3 Configuration (e.g., sFlow, Policy). This includes:
  - Analytics Top N Applications and Top N Clients Reports
  - AP Registration
  - Groups
  - PolicyView
  - Syslog
  - Unified Policy
  - UPAM.

**Notes:**

- The Hypervisor's on which you are installing OmniVista must have the latest Network Adaptor drivers:
  - Hyper-V:
    - Broadcom: Version b57nd60a.sys version 16.8 and later.
    - HP: Version 16.8 and later.
  - VMware:
    - Broadcom: Version Tg3-3.133d.v55.1-101300361 and later.
- The recommended network bandwidth is 1Gbps. The recommended network latency is 1ms.

- You must have a High-Availability License to enable the High Availability Feature. After you complete the installation, the first time you open OmniVista in a browser, you will be prompted to activate the OmniVista License and the High-Availability License.
- Take a VM Snapshot of the current Standalone VM **before** performing the conversion. Note that VM snapshots can cause performance issues on the running VM. It is recommended that you delete any previous snapshots, take a new snapshot of the current Standalone VM configuration, then perform the conversion. After the Standalone VM conversion is successfully completed, it is recommended that you also delete the snapshot taken prior to the conversion. For long-term VM backups, consult the virtualization software documentation for recommended procedures.

To configure the Cluster, you will need IP addresses for the following:

- **Node 1** – This is the physical IP address of the Active Node (Node 1).
- **Node 2** – This is the physical IP address of the Standby Node (Node 2).
- **OV Virtual IP Address (Layer 2 Installation Only)** – This is a virtual IP address that is used to communicate with the network (and with the Active and Standby Nodes).  
**Important Note:** Make sure to plan the Cluster IP address, Node IP addresses and Hostnames carefully and have them available for reference throughout the installation process for both VMs (Node 1 and Node 2).
- **Captive Portal Virtual IP Address (Layer 2 Configuration Only)** – This IP address is needed if you want to use Captive Portal in HA Cluster Mode (Layer 2 Configuration). This virtual IP address is used to communicate with the network (and with the Active and Standby Nodes) when you use the Captive Portal. This IP address must be on the same subnet as the Static Captive Portal IP address.
- **Additional OV Web Virtual IP (Layer 2 Configuration Only)** – This optional additional OV Web Virtual IP provides you with another way of accessing the OmniVista UI. The OV Web Virtual IP address must be on the same subnet as the static OV Web IP address.

### Layer 2 Configuration

In a Layer 2 HA Configuration both OmniVista Server VMs must be on the same subnet. In this configuration, you configure a virtual Cluster IP address. Both the Active and Standby Nodes are reached through the Cluster IP address. Converting a Layer 2 HA Configuration consists of the following steps:

- [Converting Node 1 to Cluster Mode](#)
- [Joining Node 2 to the Cluster](#)
- [Verifying the Conversion](#)
- [Logging into the OmniVista UI](#)

### Converting Node 1 to Cluster Mode

First, convert Node 1 to Cluster Mode. If you are converting an existing 4.6R1 Standalone Installation, these steps are performed on the existing Standalone VM.

1. Launch a Hypervisor Console on the VM you want to configure as Node 1 and log in. The Virtual Appliance Menu will appear.



```

*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore UA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [14] Troubleshoot
* [0] Log Out
*****
(*) Type your option:
    
```

2. On the Virtual Appliance Screen, enter **12** (Convert to Cluster) and press **Enter**. The following Warning Prompt will appear:

```

OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed converting to cluster?[y|n] (n): _
    
```

3. Enter **y** and press **Enter** to continue. A second Warning Prompt will appear.

```

After rebooting, the background process will continue, this could take a while to complete in boot s
creen!!!
Press [Enter] to continue
_
    
```

4. Press **Enter** to continue. The VM will reboot. (The screen will go black for about 30 seconds before displaying the reboot progress.) The process will continue for some time in the background while the rebooting screen is displayed (the screen may appear to be “stuck” on the reboot progress display). It can take up to 15 – 20 minutes for the process to complete. When it completes, the VM configuration will be displayed, followed by the Login Screen.

**Important Note:** Do **not** attempt to log into the VM through SSH while the process is running. Wait for it to complete and login to the VM through the Hypervisor Console when the Login Screen is displayed.

```

CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
omnivista login:
    
```

5. When the process is complete, log into the VM. The following screen will appear.

```
You have selected converting this node to cluster. Please complete this process...

ATTENTION: If you are converting an existing standalone configuration to a cluster configuration, you
must use the existing standalone OUV IP address for the Cluster IP address to avoid re-configuring
devices after the conversion. Change the existing OUV IP address to another IP address and use the ex
isting OUV IP address for the Cluster IP in next steps. If the existing Captive Portal IP address is
the same as the existing OUV IP address, we must also change it.

Would you like to enter IPs configuration menu to assign another IP address to this cluster node [y|
n] (y):
```

Here you are given the option of re-configuring the current Node's IP address. What you are doing in this step is configuring a new physical IP address for the current Node (e.g., 10.255.222.203); and freeing up the current IP address (10.255.222.97) to be used as the virtual Cluster IP address (Step 9). Network devices will then communicate with the virtual Cluster IP address.

6. Enter **y** and press **Enter** to re-configure the current Node's IP address and ports. The current configuration is displayed and you are prompted for a new IP address. Enter **y** and press **Enter** at the prompt and enter a new IP address (e.g., 10.255.222.203). (If you have multiple NICs installed on the VM you will be prompted to select the NIC. Select the same NIC on which you configured the original IP address.) Enter a subnet mask, and ports for the current Node, enter **y** and press **Enter** at the Confirmation Prompt.

```
*****
* Configure IPs and Ports
*****
Reading current configurations, please wait...

Current OUV IP Configuration:
  IP: 10.255.222.97
  Netmask: 255.255.255.0
  NIC: eth0
  MAC: 00:0c:29:bc:92:40
  OUV Web HTTP Port: 80
  OUV Web HTTPS Port: 443

Would you like to configure OUV IP and OUV Web Ports [y|n] (n): y
Please input OUV IPv4 [10.255.222.97]: 10.255.222.203
Please input subnet mask [255.255.255.0]:

Select the NIC for assigning OUV IP:
[1] eth0-00:0c:29:bc:92:40
[2] eth1-00:0c:29:bc:92:4a
(*) Type your option: 1
Please input OUV Web HTTP port [80]:
Please input OUV Web HTTPS port [443]:
Would you like to configure OUV IP with:
  IPv4: 10.255.222.203
  Netmask: 255.255.255.0
  NIC: eth0-00:0c:29:bc:92:40
  OUV Web HTTP Port: 80
  OUV Web HTTPS Port: 443
[y|n] (y):
```

7. You are prompted to configure Captive Portal IP and Ports. If you have already configured Captive Portal on the Node, the current Captive Portal IP configuration is displayed. If you do not want to configure Captive Portal, enter **n** and press **Enter**. To configure Captive Portal IP and Ports enter **y** and press **Enter**.

By default, if you previously configured Captive Portal on the Node, the existing Captive Portal IP address and default ports are prefilled with the address and ports. Press **Enter** to accept the defaults).



```

Current Captive Portal IP Configuration:
IPv4: 198.168.0.1
Netmask: 255.255.255.0
NIC: eth1
MAC: 00:0c:29:bc:92:4a
Captive Portal Web HTTP Port: 80
Captive Portal Web HTTPS Port: 443
IPv6:
Prefix:

Important Note: Modifying the Captive Portal IP Address in the UA Menu will not update the existing
configuration on devices. You must modify the Global Settings in the UI on the Global Configuration
- Settings page (Unified Access - Unified Profile - Template - Global Configuration - Setting) and a
pply the new setting to devices.

Would you like to configure Captive Portal IP and Ports [y/n] (n): y

Configure Captive Portal IP & Ports
[1] Configure new Captive Portal IP & Captive Portal Ports
[2] Disable Captive Portal
(*) Type your option: 1
Please input Captive Portal IPv4 [198.168.0.1]:
Please input subnet mask [255.255.255.0]:
We have only one unused NIC [eth1-00:0c:29:bc:92:4a], so use it for Captive Portal IP too
Would you like to configure Captive Portal IPv6 [y/n] (n):
Please input Captive Portal HTTP port [80]:
Please input Captive Portal HTTPS port [443]:
Would you like to configure Captive Portal IP with:
IPv4: 198.168.0.1
Netmask: 255.255.255.0
NIC: eth1-00:0c:29:bc:92:4a
Captive Portal HTTP Port: 80
Captive Portal HTTPS Port: 443
IPv6:
Prefix:
[y/n] (y): _
    
```

**Important Note:** If Captive Portal was already configured on the Node you are converting, it is **recommended that you keep the existing configuration**. If you do change the existing Captive Portal configuration, you must manually re-configure all Captive Portal related device configurations (including the Global Settings in the Unified Profile application).

8. If there is an additional OV Web IP configuration on the Node, it will be displayed. If an additional OV Web Configuration does not exist for the Node you can enter **y** and press **Enter** to configure it, or just press **Enter** to continue.

```

Current Additional OV Web IP Configuration:
IP:
Netmask:
NIC:
MAC:
Would you like to configure Additional OV Web IP [y/n] (n):
    
```

OmniVista will apply the new configurations. This may take several minutes. When complete, the following prompt will appear.

```

Configurations has been affected.
Press [Enter] to continue
    
```

9. Press **Enter** to continue. The Hostname Configuration Prompt will appear.

```

This cluster node must have unique hostname among all other nodes in the same cluster.
Do you want to assign new hostname for this node? [y/n] (y):
    
```

10. Enter **y** and press **Enter** to continue. The Configure Hostname Screen will appear.

```

*****
* Configure Hostname
*****
Please input hostname [omnivista]: ov1
Would you like to configure:
    hostname: ov1
[y;n] (y):
The configuration has been set
Press [Enter] to continue
    
```

11. Enter a Hostname for Node 1 and press **Enter**. The Hostname can be up to 15 characters, but must be lower case (“ov1” **not** “OV1”). Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** again to continue. After several minutes, the Cluster Name prompt will appear.

```

(*) Please input Cluster Name: ovcluster
Would you like to configure:
    Cluster Name: ovcluster
[y;n] (y): _
    
```

12. Enter a Cluster Name (e.g., ovcluster), enter **y**, then press **Enter**. The following prompt will appear.

```

Would you like to configure OV Virtual IP address [y;n] (y): _
    
```

13. Enter **y** and press **Enter**. The current IP configuration of the Node is displayed and you are prompted to enter the Cluster Virtual IP (the previous IP address of Node 1 – e.g., 10.255.222.97). Enter the IP address and press **Enter**, then enter **y** and press **Enter** at the Confirmation Prompt.

```

Current OV IP Configuration:
    IP: 10.255.222.203
    Netmask: 255.255.255.0
Would you like to configure OV Virtual IP address [y;n] (y):
(*) Please input OV Virtual IP address: 10.255.222.97
Would you like to configure OV Virtual IP:
    IP address: 10.255.222.97
[y;n] (y): _
    
```

If you have Captive Portal configured on the Node, the Current Captive Portal IP Configuration is displayed, and you are prompted to enter the Captive Portal Virtual IP address.

```

Current Captive Portal IP Configuration:
    IP: 198.168.0.1
    Netmask: 255.255.255.0
(*) Please input Captive Portal Virtual IP address: 198.168.0.3
Would you like to configure Captive Portal Virtual IP:
    IP address: 198.168.0.3
[y;n] (y):
    
```

14. Enter the Virtual Captive Portal Virtual IP address at the prompt (e.g., 198.168.0.3). It must be on the same subnet at the Current Captive Portal.

If you have a Captive Portal IP v6 configuration or an additional OV Web IP configuration, you will be prompted to configure the virtual IP addresses for each. Otherwise, the conversion process will start with the progress displayed at the bottom of the screen (the process can take 15 – 20 minutes).

```

Current Captive Portal IPv6 Configuration:
  IP:
  Netmask:
Captive Portal static IPv6 isn't configured, so skip configuring Captive Portal Virtual IPv6!

Current Additional OU Web IP Configuration:
  IP:
  Netmask:
Additional OU Web static IP isn't configured, so skip configuring Additional OU Web Virtual IP!

Initializing (step 1/3).....0%
Initializing (step 1/3).....100%
Converting to cluster (step 2/3) .....37 5%
    
```

After the process completes (Initializing Steps 1 – 3 each reach 100%), the following prompt will appear.

```

Creating cluster is completed. Please access peer node and select 'join cluster'.
You must logout and re-login to use the HA administrator menu. Press enter to log out now.
    
```

15. Press **Enter** to bring up the Login Screen.

```

CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
o01 login:
    
```

16. Log into the VM. The HA Virtual Appliance Menu will appear.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
    
```

Node 1 is now in High-Availability (Cluster) Mode. [Join Node 2 to the Cluster](#) as described below.

## Joining Node 2 to the Cluster

1. Launch a Hypervisor Console on the VM you want to configure as Node 2.

```

*****
The Virtual Appliance Menu
*****
[1] Help
[2] Configure The Virtual Appliance
[3] Run Watchdog Command
[4] Upgrade/Backup/Restore UA
[5] Change Password
[6] Logging
[7] Login Authentication Server
[8] Power Off
[9] Reboot
[10] Advanced Mode
[11] Set Up Optional Tools
[12] Convert to Cluster
[13] Join Cluster
[0] Log Out
*****
    
```

2. On the Virtual Appliance Screen, enter **13** (Join Cluster) and press **Enter**. The following Warning Prompt will appear:

```

All data on this node will be lost and OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed joining cluster?[y\in] (n): _
    
```

3. Enter **y** and press **Enter** to continue. The Cluster Hostname Prompt will appear.

```

This cluster node must have unique hostname among all other nodes in the same cluster.
Do you want to assign new hostname for this node? [y\in] (y): _
    
```

4. Enter **y** and press **Enter** to continue. The Configure Hostname Screen appears.

```

*****
* Configure Hostname
*****
Please input hostname [omnivista]: ov2
Would you like to configure:
  hostname: ov2
[y\in] (y):
The configuration has been set
Press [Enter] to continue
    
```

5. Enter a Hostname for Node 2 and press **Enter**. The Hostname can be up to 15 characters, but must be lower case (“ov2” **not** “OV2”). Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** again to continue. After a couple of minutes, the Configure Peer Node’s Information Screen appears.

```

*****
* Configure Peer Node's Information
*****
(*) Please input IP of Peer Node: 10.255.222.203
Would you like to to configure
  IP of Peer Node: 10.255.222.203
[y\in] (y): _
    
```

6. Enter the physical IP address of Node 1. This is the new physical IP address you assigned to Node 1 in Step 6 of the previous section (e.g., 10.255.222.203), then enter **y** and press **Enter** to confirm.

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7. At the “Cluster Password” prompt, enter the “cliadmin” password for Node 1. The following prompt will appear.

```
Getting information from Peer...
After rebooting, the background process will continue, this could take a while to complete in boot screen!!!
Press [Enter] to continue
```

8. Press **Enter** to continue. The VM will reboot. It can take up to 5 - 10 minutes for the process to complete. When it completes, the VM configuration will be displayed, followed by the Login Screen.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
ov2 login: _
```

9. Log into the VM. The following screen will appear, showing the progress of the conversion process on Node 2. The process can take up to 10 minutes.

```
You have selected Joining cluster on this node. Please complete the process...
Preparing, please wait...
Connecting to Peer...
Continue connecting to Peer as final joining step...

Joining cluster is now completed. Now the data is being synchronized between nodes.

You could trace the progress in show cluster status menu.

You must logout and re-login to use the HA administration menu. Press Enter to do so
```

10. When the process is complete, you will be prompted to press **Enter** to logout and login (as shown above). Press **Enter** at the prompt. The Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
ov2 login: _
```

11. Log into the VM. The HA Virtual Appliance Menu Screen will appear.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
```

The High-Availability Conversion Process is now complete. Verify the configuration as described below.

### Verifying the Conversion

1. Verify that all services are running on Node 1:

- Go to the HA Virtual Appliance Menu of Node 1.
  - Enter **5** (Run Watchdog Command) then press **Enter**. Enter **2** (Display Status of All Services) and press **Enter** to display the status of OmniVista Services. See [Run Watchdog Command](#) for more details.

2. Verify that all services are running on Node 2:

- Go to the HA Virtual Appliance Menu of Node 2.
  - Enter **5** (Run Watchdog Command) then press **Enter**. Enter **2** (Display Status of All Services) and press **Enter** to display the status of OmniVista Services. See [Run Watchdog Command](#) for more details. Note that on Node 2, all services should be running except upam and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.

3. Check the Cluster status on Node 1.

- Go to the HA Virtual Appliance Menu of Node 1.
  - Enter **2** (Show OV Cluster Status) then press **Enter**. See [Show OV Cluster Status](#) for more information.

### Logging into the OmniVista UI

1. Once all services are running, enter `https://<ClusterIPaddress>` in a supported browser to launch OV 2500 NMS 4.6R1.

**Note:** If you changed the default HTTPs port (443) during VA configuration, you must enter the port after the IP address (e.g., `https://<IPaddress>:<HTTPsPort>`).

2. The first time you launch OmniVista you will be prompted to activate the OmniVista License (fresh installation) and the High-Availability License. Import the license file (.dat) or enter the license key to activate the license(s). You can also activate any additional licenses (e.g., Stellar APs, VM, BYOD) at this time.

**Important Note:** It is highly-recommended that you change all default user passwords (Admin, Netadmin, Writer, User) after logging into OmniVista for the first time. Go to the **User Management Screen** (Security – Users & User Groups – User) to update the



passwords. **Be sure to store the password(s) in a secure place. Lost passwords cannot be retrieved.**

### Layer 3 Configuration

In a Layer 3 HA Configuration the OmniVista Server VMs are on different subnets. Network devices then communicate with both VMs (Active and Standby Nodes) simultaneously. You can convert an existing Standalone Installation to a Layer 3 Installation; however, you will have to re-configure network devices to communicate with both Nodes. Converting a Layer 3 HA Configuration consists of the following steps:

- [Converting Node 1 to a Cluster Configuration](#)
- [Joining Node 2 to the Cluster](#)
- [Verifying the Conversion](#)
- [Logging into the OmniVista UI](#)

### Converting Node 1 to Cluster Mode

First, convert Node 1 to Cluster Mode. If you are converting an existing 4.6R1 Standalone Installation, these steps are performed on the existing Standalone VM.

1. Launch a Hypervisor Console on the VM you want to configure as Node 1 and log in. The Virtual Appliance Menu will appear.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore U#
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. On the Virtual Appliance Screen, enter **12** (Convert to Cluster) and press **Enter**. The following Warning Prompt will appear:

```
OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed converting to cluster?[y;n] (n):
```

3. Enter **y** and press **Enter** to continue. A second Warning Prompt will appear.

```
After rebooting, the background process will continue, this could take a while to complete in boot s
screen!!!
Press [Enter] to continue
```

4. Press **Enter** to continue. The VM will reboot. It can take up to 15 – 20 minutes for the process to complete. When it completes, the VM configuration will be displayed, followed by the Login Screen.

**Important Note:** Do **not** attempt to log into the VM through SSH while the process is running. Wait for it to complete and login to the VM through the Hypervisor Console when the Login Screen is displayed.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
omnivista login:
```

5. Log into the VM. The following screen will appear.

```
You have selected converting this node to cluster. Please complete this process...

ATTENTION: If you are converting an existing standalone configuration to a cluster configuration, you must use the existing standalone OUV IP address for the Cluster IP address to avoid re-configuring devices after the conversion. Change the existing OUV IP address to another IP address and use the existing OUV IP address for the Cluster IP in next steps. If the existing Captive Portal IP address is the same as the existing OUV IP address, we must also change it.

Would you like to enter IPs configuration menu to assign another IP address to this cluster node [y|n] (y): _
```

6. Enter **n** and press **Enter** to continue with the installation. The Hostname Prompt will appear.

```
This cluster node must have unique hostname among all other nodes in the same cluster.
Do you want to assign new hostname for this node? [y|n] (y): _
```

7. Enter **y** and press **Enter**. The Configure Hostname Screen will appear.

```
*****
* Configure Hostname
*****
Please input hostname [omnivista]: ov1
Would you like to configure:
  hostname: ov1
[y|n] (y):
The configuration has been set
Press [Enter] to continue
```

8. Enter a Hostname for Node 1 and press **Enter**. The Hostname can be up to 15 characters, but must be lower case (“ov1” **not** “OV1”). Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** again to continue. After several minutes, the Cluster Name Prompt will appear.

```
Preparing, please wait...

(*) Please input Cluster Name: ovcluster
Would you like to configure:
  Cluster Name: ovcluster
[y|n] (y):
```

9. Enter a Cluster Name, enter **y**, then press **Enter**. The following prompt will appear.



```
Current OU IP Configuration:
  IP: 10.255.222.98
  Netmask: 255.255.255.0
Would you like to configure OU Virtual IP address [y;n] (y): _
```

10. Enter **n**, press **Enter**, then enter **y** and press **Enter** again at the Confirmation Prompt. Note that if you are converting from an existing Standalone Installation and were using a Captive Portal, it will be disabled in a Layer 3 Configuration. The process will start with the progress displayed at the bottom of the screen (the process can take 10 – 15 minutes).

```
Current Captive Portal IP Configuration:
  IP: 198.168.0.2
  Netmask: 255.255.255.0
OU Virtual IP isn't configured, so skip configuring Captive Portal Virtual IP!

Current Captive Portal IPv6 Configuration:
  IP:
  Netmask:
Captive Portal Virtual IPv4 isn't configured, so skip configuring Captive Portal Virtual IPv6!

Current Additional OU Web IP Configuration:
  IP:
  Netmask:
OU Virtual IP isn't configured, so skip configuring Additional OU Web Virtual IP!

Initializing (step 1/3).....0%
Initializing (step 1/3).....67%
```

After the process completes (Initializing Steps 1 – 3 each reach 100%), the Login Screen will appear. (You may have to press **Enter** to display the Login Screen **after** the process completes.)

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
oov1 login:
```

11. Log into the VM. The HA Virtual Appliance Menu will appear.

```
*****
* The HA Virtual Appliance Menu *
*****
* [1] Help *
* [2] Show OU Cluster Status *
* [3] Configure Cluster *
* [4] Configure Current Node *
* [5] Run Watchdog Command *
* [6] Upgrade/Backup/Restore Ua *
* [7] Logging *
* [8] Setup Optional Tools *
* [9] Advance Mode *
* [10] Power Off *
* [11] Reboot *
* [0] Log Out *
*****
(*) Type your option: _
```

Node 1 is now in High-Availability (Cluster) Mode. Join Node 2 to the Cluster as described below.

### Joining Node 2 to the Cluster

1. Launch a Hypervisor Console on the VM you want to configure as Node 2.

```

*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore Un
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
    
```

2. On the Virtual Appliance Screen, enter **13** (Join Cluster) and press **Enter**. The following Warning Prompt will appear:

```

All data on this node will be lost and OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed joining cluster?[yin] (n):
    
```

3. Enter **y** and press **Enter** to continue. The Hostname Prompt appears.

```

This cluster node must have unique hostname among all other nodes in the same cluster.
Do you want to assign new hostname for this node? [yin] (y):
    
```

4. Enter **y** and press **Enter**. The Configure Hostname Screen appears.

```

*****
* Configure Hostname
*****
Please input hostname [omnivista]: ov2
Would you like to configure:
    hostname: ov2
[yin] (y):
The configuration has been set
Press [Enter] to continue
    
```

5. Enter a Hostname (up to 15 characters) for Node 1 and press **Enter**. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** again to continue. Note that the Hostname **must** be in lower case letters (e.g., “ov2” **not** “OV2”). The Configure Peer Node’s Information Screen appears.

```

*****
* Configure Peer Node's Information
*****
(*) Please input IP of Peer Node: 10.255.222.97
Would you like to to configure
    IP of Peer Node: 10.255.222.97
[yin] (y):
    
```

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6. Enter the IP address of Node 1 (e.g., 10.255.222.97), then enter **y** and press **Enter** to confirm.

7. At the “Cluster Password” prompt, enter the “cliadmin” password for Node 1. The following Confirmation prompt will appear.

```
After rebooting, the background process will continue, this could take a while to complete in boot s
creen!!!
Press [Enter] to continue
```

8. Press **Enter** to continue. The VM will reboot. (The screen will go black for about 10 seconds before displaying the reboot progress.) The process will continue for some time in the background while the rebooting screen is displayed (the screen may appear to be “stuck” on the reboot progress display). It can take up to 5 – 10 minutes for the process to complete. When it completes, the VM configuration will be displayed, followed by the Login Screen.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
ov2 login: _
```

9. Log into the VM. The following screen will appear, showing the progress of the conversion process on Node 2.

```
You have selected Joining cluster on this node. Please complete the process...
Preparing, please wait...
Connecting to Peer...
Continue connecting to Peer as final joining step...

Joining cluster is now completed. Now the data is being synchronized between nodes.

You could trace the progress in show cluster status menu.

You must logout and re-login to use the HA administration menu. Press Enter to do so
```

10. When the process is complete, you will be prompted to press **Enter** to logout and login (as shown above). Press **Enter** at the prompt. The Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
ov2 login: _
```

11. Log into the VM. The HA Virtual Appliance Menu Screen will appear.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

The High-Availability Conversion Process is now complete. Verify the configuration as described below.

### Verifying the Conversion

1. Verify that all services are running on Node 1:

- Go to the HA Virtual Appliance Menu of Node 1.
  - Enter **5** (Run Watchdog Command) then press **Enter**. Enter **2** (Display Status of All Services) and press **Enter** to display the status of OmniVista Services. See [Run Watchdog Command](#) for more details.

2. Verify that all services are running on Node 2:

- Go to the HA Virtual Appliance Menu of Node 2.
  - Enter **5** (Run Watchdog Command) then press **Enter**. Enter **2** (Display Status of All Services) and press **Enter** to display the status of OmniVista Services. See [Run Watchdog Command](#) for more details. Note that on Node 2, all services should be running except upam and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.

3. Check the Cluster status on Node 1.

- Go to the HA Virtual Appliance Menu of Node 1.
  - Enter **2** (Show OV Cluster Status) then press **Enter**. See [Show OV Cluster Status](#) for more information.

### Logging into the OmniVista UI

1. Once all services are running, enter `https://<IPaddress of the Active Node>` in a supported browser to launch OV 2500 NMS 4.6R1.

**Note:** When you create a Layer 3 Cluster Configuration, OmniVista randomly assigns the Active Node to one of the VMs during the “Join Cluster” process (not necessarily to the first Node you configured for the Cluster). Use the “Show OV Cluster Status” command on the HA Virtual Appliance Menu to confirm the Active Cluster.

**Note:** If you changed the default HTTPs port (443) during VA configuration, you must enter the port after the IP address (e.g., `https://<IPaddress>:<HTTPsPort>`).

2. The first time you launch OmniVista you will be prompted to activate the OmniVista License (fresh installation) and the High-Availability License. Import the license file (.dat) or enter the license key to activate the license(s). You can also activate any additional licenses (e.g., Stellar APs, VM, BYOD) at this time.

**Important Note:** It is highly-recommended that you change all default user passwords (Admin, Netadmin, Writer, User) after logging into OmniVista for the first time. Go to the **User Management Screen** (Security – Users & User Groups – User) to update the passwords. **Be sure to store the password(s) in a secure place. Lost passwords cannot be retrieved.**

### Upgrading from 4.5R3 to 4.6R1

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R3 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.6R1 Standalone or High-Availability Installation.

#### Upgrading from 4.5R3 Standalone to 4.6R1 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R3 Standalone Installation to an OV 2500 NMS 4.6R1 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.6R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade**, contact **Customer Support**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

1. Open a Console on the OV 2500 NMS 4.5R3 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

3. Enter **3 – To New Release** and press **Enter**. The Upgrade to New Release Screen will appear.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.6R1
* [0] Exit
*****
(*) Type your option:
```

4. Enter **1 – Upgrade to 4.6R1** and press **Enter**. The Upgrade System Options Screen will appear.



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```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

5. Enter **2** – **Download and Upgrade** and press **Enter**. Information on the current installation is displayed and OmniVista checks the Repository for the latest 4.6R1 upgrade packages.

**Note:** You **must** select 2 – Download and Upgrade. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0

Checking available packages for 4.6R1 operation is in progress...
Upgrade to 4.6R1 release is available after upgrading latest to version/patch of 4.5R3 release
Do you want to continue to check upgrade for 4.5R3 release now [y|n] (n):
```

6. Enter **y** and press **Enter** to continue. OmniVista retrieves and displays upgrade information for 4.6R1.

```
Getting upgrade information for 4.5R3...
Current version of Virtual Appliance is the latest build of 4.5R3

Getting upgrade information for 4.6R1...
Upgrade information for 4.6R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.6R1
Release   : 44.0.e17
Size      : 1.5 G
Repo      : CustomRepo1_4.6R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.6R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n):
```

7. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following message will appear and the upgrade will begin.

```
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (11s)...
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

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**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

8. When the installation is complete, the following prompt will appear “Complete! Operation Successful”. Press **Enter** to continue. The VM will reboot. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
omnivista login:
```

9. Log into the VM. The Virtual Appliance Menu will appear.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore UA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [14] Troubleshoot
* [0] Log Out
*****
(*) Type your option:
```

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.

```
The system HDD2 (256GB) is less than the minimum required (512GB).
To add more disk space, please power off, add a new disk with at least 257GB space to the OU VM using
hypervisor and then power on the OU 2500 and go to 2-Configure the Virtual Appliance Menu, select
9-Configure Network Size, then select 4-Extend Data Partition
Would you like to proceed with powering off the Virtual Appliance and reconfigure the VM resources now?
Choose 'n' to do it later [yn] (n):
```

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#).



Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below. If you plan to extend the data partition at a later time, go to Step 10.

1. Enter **y** and press **Enter** to power off the VM.
2. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
3. Power on the VM.
4. Extend the data partition on the second hard disk.
  - On the Configure the Virtual Appliance Menu, select **9** – Configure Network Size, then select **4** – Extend Data Partition.

**Note:** Do **not** power off or reset the VM until the operation completes.

For detailed procedures on extending the data partition at a later time, go to the [Configure Network Size Menu](#) and select Option **4 – Extend the Data Partition**.

### 10. Verify the upgrade.

- Verify that the Build Number is correct.
  - From The Virtual Appliance Menu, select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### **Launching the OmniVista UI**

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.6R1.

#### **Important Notes for Stellar APs:**

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. From the Virtual Appliance Menu. **Select 2 - Configure the Virtual Appliance**.
  2. **Select 2 - Display Current Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. **Select 9 - Configure Network Size**.

4. Select **2 - Configure OV2500 Memory**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
5. At the Watchdog Service prompt, press **Enter** to restart Watchdog Services.

### Upgrading from 4.5R3 HA to 4.6R1HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R3 High-Availability Installation to an OV 2500 NMS 4.6R1 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/ Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.6R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

## High-Availability Upgrade Workflow

The basic steps for performing a High-Availability upgrade are:

1. [Enable Maintenance Mode on the Active Node](#)
2. [Upgrade the Active Node to 4.6R1](#) (as part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
3. [Upgrade the Standby Node to 4.6R1](#)
4. [Disable Maintenance Mode on the Active Node](#)
5. [Verify the Upgrade.](#)

### Enable Maintenance Mode on the Active Node

1. Before performing the upgrade, you must first enable Maintenance Mode on the Active Node. Open a Console on the OV 2500 NMS 4.5R3 Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OU Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OU Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OU SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **18 – Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```
If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [y/n] (n): y
The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
```

4. On the Configure Cluster Menu, select **0 – Exit** to return to the HA Virtual Appliance Menu.

Upgrade the Active Node to 4.6R1

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.6R1
* [0] Exit
*****
(*) Type your option:
```

3. Enter **1 - Upgrade to 4.6R1** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. You **must** select Option 2 – Download and Upgrade. Option 4 – Upgrade from a Downloaded Package is not supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0

Checking available packages for 4.6R1 operation is in progress...
Upgrade to 4.6R1 release is available after upgrading latest to version/patch of 4.5R3 release
Do you want to continue to check upgrade for 4.5R3 release now [y|n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.6R1.

```
Getting upgrade information for 4.5R3...
Current version of Virtual Appliance is the latest build of 4.5R3

Getting upgrade information for 4.6R1...
Upgrade information for 4.6R1
Available Packages
Name       : ovmnse
Arch       : x86_64
Version    : 4.6R1
Release    : 44.0.e17
Size       : 1.5 G
Repo       : CustomRepo1_4.6R1
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.6R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following screen will appear.

```
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (13s)...
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Would you like to continue to reboot the system? [y|n] (n):
```

**Do not type y** then press **Enter** at the second prompt to reboot the VM. Reboot the VM and complete the upgrade **after** upgrading the Standby Node.

9. [Upgrade the Standby Node to 4.6R1](#). After upgrading the Standby Node, return to this screen and continue with Step 10 below to reboot the Active Node and complete the upgrade process.

10. Press **Enter** to reboot the VM.

11. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear. Log into the VM.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA
Build Number: 44
Patch Number: 0
Build Date: 09/17/2021
Technical Support Code: 12345678
ov1 login:
```

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.



```
The system HDD2 (256GB) is less than the minimum required (512GB).
To add more disk space, please power off, add a new disk with at least 257GB space to the OU VM using
hypervisor and then power on the OU 2500 and go to 4-Configure current Node, select 17-Extend part
itions, then select 2-Omnivista Data Partition
(Please perform this action on all nodes with exact same size)
Would you like to proceed with powering off the Virtual Appliance and reconfigure the VM resources n
ow? Choose 'n' to do it later [y/n] (n):
```

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#). For detailed procedures on extending the data partition at a later time, go to the [Extend Data Partition Menu](#).

Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below.

1. Enter **y** and press **Enter** to power off the VM.
2. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
3. Power on the VM.
4. Extend the data partition on the second hard disk.
  - On the HA Virtual Appliance Menu, select **4** – Configure Current Node, then select **17** – Extend Data Partitions. Select “OmniVista Data Partition” for the Logical Volume Type. This must be performed on **both** nodes.

**Note:** Do **not** power off or reset the VM until the operation completes.

The following prompt will appear and the HA Virtual Appliance Menu is displayed.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after upgrading Node 2.

```
*****
* The HA Virtual Appliance Menu                               *
*****
* [1] Help                                                    *
* [2] Show OU Cluster Status                                  *
* [3] Configure Cluster                                       *
* [4] Configure Current Node                                  *
* [5] Run Watchdog Command                                    *
* [6] Upgrade/Backup/Restore VA                              *
* [7] Logging                                                 *
* [8] Setup Optional Tools                                    *
* [9] Advance Mode                                           *
* [10] Power Off                                             *
* [11] Reboot                                                *
* [0] Log Out                                                *
*****
(*) Type your option:
```

12. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Upgrade the Standby Node to 4.6R1

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.6R1
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **1 - Upgrade to 4.6R1** and press **Enter** to bring up the Upgrade System Options Menu.



```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
    
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. You **must** select Option 2 – Download and Upgrade. Option 4 – Upgrade from a Downloaded Package is not supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0

Checking available packages for 4.6R1 operation is in progress...
Upgrade to 4.6R1 release is available after upgrading latest to version/patch of 4.5R3 release
Do you want to continue to check upgrade for 4.5R3 release now [y|n] (n):
    
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.6R1.

```

Getting upgrade information for 4.5R3...
Current version of Virtual Appliance is the latest build of 4.5R3

Getting upgrade information for 4.6R1...
Upgrade information for 4.6R1
Available Packages
Name       : ovnmse
Arch      : x86_64
Version   : 4.6R1
Release   : 44.0.e17
Size      : 1.5 G
Repo      : CustomRepo1_4.6R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.6R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n):
    
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following screen will appear.

```

Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (13s)...
    
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!  
Operation is successful  
You can safely ignore any warnings that may have been displayed above  
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes  
WARNING:  
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.  
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.  
After both nodes are rebooted, you must turn off the Maintenance Mode.  
  
Would you like to continue to reboot the system? [yn] (n):
```

9. Type **y** then press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 10, page 61).

10. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)  
Kernel 3.10.0-1127.el7.x86_64 on an x86_64  
  
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.6R1 GA  
Build Number: 44  
Patch Number: 0  
Build Date: 09/17/2021  
Technical Support Code: 12345678  
ov2 login: _
```

11. Log into the VM. The HA Virtual Appliance Menu is displayed.

```
The Virtual Appliance has to be restarted for applying new changes  
WARNING:  
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.  
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.  
After both nodes are rebooted, you must turn off the Maintenance Mode.  
  
Would you like to continue to reboot the system? [yn] (n):
```

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#). For detailed procedures on extending the data partition at a later time, go to the [Extend Data Partition Menu](#).

Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below.

1. Enter **y** and press **Enter** to power off the VM.

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2. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
3. Power on the VM.
4. Extend the data partition on the second hard disk.
  - On the HA Virtual Appliance Menu, select **4** – Configure Current Node, then select **17** – Extend Data Partitions. Select “OmniVista Data Partition” for the Logical Volume Type. This must be performed on **both** nodes.

**Note:** Do **not** power off or reset the VM until the operation completes.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot and login on **both** Nodes), [disable Maintenance Mode on the Active Node](#).

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```

* Configure Cluster
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
    
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Select **0 – Exit**, to return to the HA Virtual Appliance Menu.

**Note:** This will disable Maintenance Mode on **both** nodes in the Cluster. There is no need to repeat the steps on the Standby Node.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data

and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

### Launching the OmniVista UI

Enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.6R1. This is the Virtual IP address that you configured for the cluster.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**
  2. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  4. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

### Upgrading from 4.5R2 to 4.5R3

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R2 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.5R3 Standalone or High-Availability Installation.

#### Upgrading from 4.5R2 Standalone to 4.5R3 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R2 Standalone Installation to an OV 2500 NMS 4.5R3 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).

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- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.5R3 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade**, contact **Customer Support**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

1. Open a Console on the OV 2500 NMS 4.5R2 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Screen.



```

*****
* Upgrade Ua
*****
* [1] Help
* [2] To 4.5R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **3** – **To New Release** and press **Enter**. The Upgrade to New Release Screen will appear.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R3
* [0] Exit
*****
(*) Type your option:
    
```

4. Enter **1** – **Upgrade to 4.5R3** and press **Enter**. The Upgrade System Options Screen will appear.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
    
```

5. Enter **2** – **Download and Upgrade** and press **Enter**. Information on the current installation is displayed and OmniVista checks the Repository for the latest 4.5R2 upgrade packages.

**Note:** You **must** select 2 – Download and Upgrade. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 71
Patch Number: 0

Checking available packages for 4.5R3 operation is in progress...
Upgrade to 4.5R3 release is available after upgrading latest to version/patch of 4.5R2 release
Do you want to continue to check upgrade for 4.5R2 release now [y/n] (n):
    
```

6. Enter **y** and press **Enter** to continue. OmniVista retrieves and displays upgrade information for 4.5R3.

```
Getting upgrade information for 4.5R2...
Current version of Virtual Appliance is the latest build of 4.5R2

Getting upgrade information for 4.5R3...
Upgrade information for 4.5R3
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.5R3
Release   : 67.0.e17
Size      : 1.6 G
Repo      : CustomRepo1_4.5R3
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R3 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): _
```

7. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following message will appear and the upgrade will begin.

```
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (11s)...
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

8. When the installation is complete, the following prompt will appear “Complete! Operation Successful”. Press **Enter** to continue. The VM will reboot. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0
Build Date: 03/18/2021
Technical Support Code: alcatel
omnivista login: _
```



9. Log into the VM. The Virtual Appliance Menu will appear.

```

*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VM
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [14] Troubleshoot
* [0] Log Out
*****
(*) Type your option:
    
```

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.

```

The system HDD2 (256GB) is less than the minimum required (512GB).
Would you like to proceed with powering off the Virtual Appliance and reconfigure the VM resources now? Choose 'n' to do it later [yn] (n): _
    
```

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#).

Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below. If you plan to extend the data partition at a later time, go to Step 10.

5. Enter **y** and press **Enter** to power off the VM.
6. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
7. Power on the VM.
8. Extend the data partition on the second hard disk.
  - On the Configure the Virtual Appliance Menu, select **9** – Configure Network Size, then select **4** – Extend Data Partition.

**Note:** Do **not** power off or reset the VM until the operation completes.

For detailed procedures on extending the data partition at a later time, go to the [Configure Network Size Menu](#) and select Option **4 – Extend the Data Partition**.

### 10. Verify the upgrade.

- Verify that the Build Number is correct.
  - From The Virtual Appliance Menu, select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### Launching the OmniVista UI

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R3.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  6. From the Virtual Appliance Menu. **Select 2 - Configure the Virtual Appliance.**
  7. **Select 2 - Display Current Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  8. **Select 9 - Configure Network Size.**
  9. **Select 2 - Configure OV2500 Memory**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
- 10. At the Watchdog Service prompt, press **Enter** to restart Watchdog Services.

### Upgrading from 4.5R2 HA to 4.5R3HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R2 High-Availability Installation to an OV 2500 NMS 4.5R3 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.

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- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/ Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.5R3 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

### ***High-Availability Upgrade Workflow***

The basic steps for performing a High-Availability upgrade are:

6. [Enable Maintenance Mode on the Active Node](#)
7. [Upgrade the Active Node to 4.5R3](#) (as part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
8. [Upgrade the Standby Node to 4.5R3](#)
9. [Disable Maintenance Mode on the Active Node](#)
10. [Verify the Upgrade.](#)

### ***Enable Maintenance Mode on the Active Node***

1. Before performing the upgrade, you must first enable Maintenance Mode on the Active Node. Open a Console on the OV 2500 NMS 4.5R2 Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **18** – **Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [yin] (n): y
The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0** – **Exit** to return to the HA Virtual Appliance Menu.

Upgrade the Active Node to 4.5R3

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R3
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **1 - Upgrade to 4.5R3** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
    
```

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4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. You **must** select Option 2 – Download and Upgrade. Option 4 – Upgrade from a Downloaded Package is not supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 71
Patch Number: 0

Checking available packages for 4.5R3 operation is in progress...
Upgrade to 4.5R3 release is available after upgrading latest to version/patch of 4.5R2 release
Do you want to continue to check upgrade for 4.5R2 release now [yin] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R3.

```
Getting upgrade information for 4.5R3...
Upgrade information for 4.5R3
Available Packages
Name       : ovmse
Arch       : x86_64
Version    : 4.5R3
Release    : 67.0.e17
Size       : 1.6 G
Repo       : CustomRepo1_4.5R3
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R3 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[yin] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [yin] (n): _
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following screen will appear.

```
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (13s)...
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.



```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
_
```

**Do not press Enter at the second prompt to reboot the VM. Reboot the VM and complete the upgrade after upgrading the Standby Node.**

9. [Upgrade the Standby Node to 4.5R3](#). After upgrading the Standby Node, return to this screen and continue with Step 10 below to reboot the Active Node and complete the upgrade process.

10. Press **Enter** to reboot the VM.

11. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear. Log into the VM.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0
Build Date: 03/10/2021
Technical Support Code: alcatel
ovl login: _
```

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.

```
The system HDD2 (256GB) is less than the minimum required (512GB).
Would you like to proceed with powering off the Virtual Appliance and reconfigure the VM resources now? Choose 'n' to do it later [yn] (n): _
```

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#). For detailed procedures on extending the data partition at a later time, go to the [Extend Data Partition Menu](#).

Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below.

5. Enter **y** and press **Enter** to power off the VM.
6. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
7. Power on the VM.
8. Extend the data partition on the second hard disk.

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- On the HA Virtual Appliance Menu, select **4** – Configure Current Node, then select **17** – Extend Data Partitions. Select “**lvdatasync**” for the Logical Volume Type. This must be performed on **both** nodes.

**Note:** Do **not** power off or reset the VM until the operation completes.

The following prompt will appear and The HA Virtual Appliance Menu is displayed.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after upgrading Node 2.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4** – **Configure Current Node**, then select option **2** – **Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

### Upgrade the Standby Node to 4.5R3

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

1. On the HA Virtual Appliance Menu, select **6** – **Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.



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```
*****
* Upgrade UA
*****
* [1] Help
* [2] To 4.5R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R3
* [0] Exit
*****
(*) Type your option: _
```

3. Enter **1 - Upgrade to 4.5R3** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. You **must** select Option 2 – Download and Upgrade. Option 4 – Upgrade from a Downloaded Package is not supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 71
Patch Number: 0

Checking available packages for 4.5R3 operation is in progress...
Upgrade to 4.5R3 release is available after upgrading latest to version/patch of 4.5R2 release
Do you want to continue to check upgrade for 4.5R2 release now [y/n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R3.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Getting upgrade information for 4.5R3...
Upgrade information for 4.5R3
Available Packages
Name       : ovmnms
Arch      : x86_64
Version   : 4.5R3
Release   : 67.0.e17
Size      : 1.6 G
Repo      : CustomRepo1_4.5R3
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R3 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n): _
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade. The following screen will appear.

```
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to
remove unexisting files. You can ignore them.
Press any key to continue the upgrade (13s)...
```

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
```

9. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 10, page 60).

10. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 8
Build Date: 03/18/2021
Technical Support Code: alcatel
ov2 login: _
```

11. Log into the VM. The HA Virtual Appliance Menu is displayed.

**Note:** If your Hypervisor HDD2 capacity is less than the minimum recommended configuration for the network size configured, a prompt such as the one below, will appear after you log into the VM.

```
The system HDD2 (256GB) is less than the minimum required (512GB).
Would you like to proceed with powering off the Virtual Appliance and reconfigure the VM resources n
ow? Choose 'n' to do it later (yn) (n): _
```

You can press **Enter** to accept the default of “no” to complete the upgrade and perform the HDD2 upgrade later; or enter **y** and press **Enter** to power off the VM and extend the data partition for HDD2 now. It is highly recommended that you configure HDD2 as detailed in [Required Minimum System Configurations](#). For detailed procedures on extending the data partition at a later time, go to the [Extend Data Partition Menu](#).

Extending the data partition requires the installation of a second hard disk. If you are prepared to install a new hard disk, you can extend the hard disk now by following the steps below.

5. Enter **y** and press **Enter** to power off the VM.
6. Add hardware for additional disk space. You **must** install a second hard disk. Resizing of the existing hard disk is not supported.
7. Power on the VM.
8. Extend the data partition on the second hard disk.
  - On the HA Virtual Appliance Menu, select **4** – Configure Current Node, then select **17** – Extend Data Partitions. Select “**lvdatasync**” for the Logical Volume Type. This must be performed on **both** nodes.

**Note:** Do **not** power off or reset the VM until the operation completes.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot and login on **both** Nodes), [disable Maintenance Mode on the Active Node](#).

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```

* Configure Cluster
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
  
```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
  
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Select **0 – Exit**, to return to the HA Virtual Appliance Menu.

**Note:** This will disable Maintenance Mode on **both** nodes in the Cluster. There is no need to repeat the steps on the Standby Node.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data

and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

### Launching the OmniVista UI

Enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R3. This is the Virtual IP address that you configured for the cluster.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  5. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**
  6. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  7. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  8. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

### Upgrading from 4.5R1 to 4.5R2

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R1 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.5R2 Standalone or High-Availability Installation.

#### Upgrading from 4.5R1 Standalone to 4.5R2 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R1 Standalone Installation to an OV 2500 NMS 4.5R2 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).



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- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.5R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade**, contact **Customer Support**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

1. Open a Console on the OV 2500 NMS 4.5R1 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

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```
*****
* Upgrade Ua
*****
* [1] Help
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

3. Enter **2** – **To 4.5R1 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the "Install" Prompt. Note that you **must** select **2** – **Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 0

Checking available packages for 4.5R1 operation is in progress...
Upgrade information for 4.5R1
Available Packages
Name       : ovnmsepatchb51
Arch      : x86_64
Version   : 4.5R1
Release   : 51.2.e17
Size      : 2.1 M
Repo      : CustomRepo1_4.5R1
Summary   : OU Patch 2 for 4.5R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Patch 2 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.5R1
           : build 51
           : -----
           : Fix CRNOU-2077 OS6350-10 : Cloud-Agent - Call Home Request
           : Returned Failure Due To SSL Certificate Expired
           :
           : Fix OVE-8279: [Customer Issue] Support multipart for
           : HamLocatorServiceQueue
           : -----

Would you like to install the package [yin] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Instal
l guide, Release Notes of new release prior to this.
Are you ready to proceed ? [yin] (n): _
```



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

5. Enter **y** and press **Enter** at the Confirmation Prompts to apply the patch.
6. The installation will take several minutes. When the installation is complete, the following message will appear. Press **Enter** to continue. The VM will be rebooted.

```
Complete!  
Operation is successful  
You can safely ignore any warnings that may have been displayed above  
Press [Enter] to continue
```

When the reboot is complete, the login screen will appear. Note the Build Number and Patch Number displayed (e.g., Build Number 51, Patch 2).

```
CentOS Linux 7 (Core)  
Kernel 3.10.0-957.el7.x86_64 on an x86_64  
  
Technical Support Code: alcatel  
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA  
Build Number: 51  
Patch Number: 2  
Build Date: 04/06/2020  
omnivista login: _
```

7. Login to the VM. The Virtual Appliance Menu will appear.

```
*****  
* The Virtual Appliance Menu  
*****  
* [1] Help  
* [2] Configure The Virtual Appliance  
* [3] Run Watchdog Command  
* [4] Upgrade/Backup/Restore VA  
* [5] Change Password  
* [6] Logging  
* [7] Login Authentication Server  
* [8] Power Off  
* [9] Reboot  
* [10] Advanced Mode  
* [11] Set Up Optional Tools  
* [12] Convert to Cluster  
* [13] Join Cluster  
* [0] Log Out  
*****  
(* Type your option:
```

**Note:** Make sure all services are running before proceeding to Step 8.

8. Enter **4** – **Upgrade/ Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****  
* Upgrade VA  
*****  
* [1] Help  
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)  
* [3] To New Release  
* [4] Enable Repository (Selected - ALE Central Repo)  
* [5] Configure Custom Repositories  
* [6] Configure "Update Check Interval" (Selected - Disabled)  
* [7] Backup/Restore OmniVista 2500 NMS Data  
* [0] Exit  
*****  
(* Type your option:
```

9. Enter **3** – **To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

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```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R2
* [0] Exit
*****
(*) Type your option: _
```

10. Enter **1** - **Upgrade to 4.5R2** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

11. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 2

Checking available packages for 4.5R2 operation is in progress...
Upgrade to 4.5R2 release is available after upgrading latest to version/patch of 4.5R1 release
Do you want to continue to check upgrade for 4.5R1 release now [yin] (n): _
```

12. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R2.

```
Getting upgrade information for 4.5R2...
Upgrade information for 4.5R2
Available Packages
Name       : ovmse
Arch      : x86_64
Version   : 4.5R2
Release   : 65.0.e17
Size      : 1.4 G
Repo      : CustomRepo1_4.5R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[yin] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Install guide, Release Notes of new release prior to this.
Are you ready to proceed ? [yin] (n):
```

13. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

**14.** When the installation is complete, the following prompt will appear “Complete! Operation Successful”. Press **Enter** to continue. The VM will reboot. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 65
Patch Number: 0
Build Date: 09/18/2020
Technical Support Code: alcatel
omnivista login:
```

**15.** Log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - From The Virtual Appliance Menu, select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### **Launching the OmniVista UI**

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R2.

#### **Important Notes for Stellar APs:**

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. From the Virtual Appliance Menu. **Select 2 - Configure the Virtual Appliance.**
  2. **Select 2 - Display Current Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).

3. Select **9 - Configure Network Size**.
4. Select **2 - Configure OV2500 Memory**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
5. At the Watchdog Service prompt, press **Enter** to restart Watchdog Services.

### Upgrading from 4.5R1 HA to 4.5R2 HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.5R1 High-Availability Installation to an OV 2500 NMS 4.5R2 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/ Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.5R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can

take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

### ***High-Availability Upgrade Workflow***

The basic steps for performing a High-Availability upgrade are:

1. [Enable Maintenance Mode on the Active Node](#)
2. [Upgrade the Active Node to the Latest 4.5R1 Patch](#) (As part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
3. [Upgrade the Standby Node to the Latest 4.5R1 Patch](#)
4. [Disable Maintenance Mode on the Active Node](#) (Make sure the cluster is synchronized before going to Step 5. See procedure for details.)
5. [Enable Maintenance Mode on the Active Node](#) (to continue upgrade to 4.5R2)
6. [Upgrade the Active Node to 4.5R2](#) (as part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
7. [Upgrade the Standby Node to 4.5R2](#)
8. [Disable Maintenance Mode on the Active Node](#) (You **must** disable Maintenance Mode on the Active Node to complete the upgrade.)
9. [Verify the Upgrade](#).

### ***Enable Maintenance Mode on the Active Node***

1. Before performing the upgrade, you must first enable Maintenance Mode on the Active Node. Open a Console on the OV 2500 NMS 4.5R1 Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18 – Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again at the Confirmation Prompts to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [y;n] (n): y
The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```



Upgrade the Active Node to the Latest 4.5R1 Patch

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue to the next step.

2. Enter **2 – To 4.5R1 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 0

Checking available packages for 4.5R1 operation is in progress...
Upgrade information for 4.5R1
Available Packages
Name       : ovmsepatchb51
Arch      : x86_64
Version   : 4.5R1
Release   : 51.2.e17
Size      : 2.1 M
Repo      : CustomRepo1_4.5R1
Summary   : OV Patch 2 for 4.5R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Patch 2 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.5R1
           : build 51
           : -----
           : Fix CRNOU-2077 OS6350-10 : Cloud-Agent - Call Home Request
           : Returned Failure Due To SSL Certificate Expired
           :
           : Fix OVE-8279: [Customer Issue] Support multipart for
           : HamLocatorServiceQueue
           : -----

Would you like to install the package [y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Instal
l guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n):

```

4. Enter **y** and press **Enter** at the Confirmation Prompt to apply the patch. The following prompt will appear. You can press any key to continue or just wait until the countdown completes.

```

Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries t
o remove unexisting files. You can ignore them.
Press any key to continue the upgrade (0s)...

```

5. When the installation is complete, the following message will appear. Press **Enter** to continue.

```

Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

```

A second prompt will appear.

```

The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.

```

**Do not press Enter at the second prompt to reboot the VM. Reboot the VM and complete the upgrade to the latest 4.5R1 Patch after upgrading the Standby Node to the latest 4.5R1 Patch.**

6. [Upgrade the Standby Node to the latest 4.5R1 patch](#). After upgrading the Standby Node, return to this screen and continue with Step 7 below to reboot the Active Node and complete the upgrade process.



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

7. Press **Enter** to reboot the VM.

8. The reboot process will take several minutes. When the reboot is complete, the login screen will appear. Note the Build Number and Patch Number displayed (e.g., Build Number 51, Patch 2).

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 2
Build Date: 04/06/2020
ov1 login:
```

9. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after the upgrade of **both** Nodes to the latest 4.5R1 Patch is complete.

10. Log into the VM. The HA Virtual Appliance Menu is displayed.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

11. Verify that the Patch Number is correct (e.g., Patch Number 2). On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Upgrade the Standby Node to the Latest 4.5R1 Patch

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue to the next step.

2. Enter **2 – To 4.5R1 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 0

Checking available packages for 4.5R1 operation is in progress...
Upgrade information for 4.5R1
Available Packages
Name       : ovmsepatchb51
Arch      : x86_64
Version   : 4.5R1
Release   : 51.2.e17
Size      : 2.1 M
Repo      : CustomRepo1_4.5R1
Summary   : OV Patch 2 for 4.5R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 2 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.5R1
           : build 51
           : -----
           : Fix CRNOV-2077 OS6350-10 : Cloud-Agent - Call Home Request
           : Returned Failure Due To SSL Certificate Expired
           :
           : Fix OVE-8279: [Customer Issue] Support multipart for
           : HamLocatorServiceQueue
           : -----

Would you like to install the package [y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Instal
l guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n):

```

4. Enter **y** and press **Enter** at the Confirmation Prompt to apply the patch.
5. When the installation is complete, the following prompt will appear. Press **Enter** to continue.

```

Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

```

A second prompt will appear.

```

The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.

```

6. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 7, page 61).
7. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.
8. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```

=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
    
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after the upgrade of **both** Nodes to the latest 4.5R1 Patch is complete.

9. Log into the VM. The HA Virtual Appliance Menu is displayed.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

10. Verify that the Patch Number is correct (e.g., Patch Number 2). On the HA Virtual Appliance Menu, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode. This will disable Maintenance Mode on both nodes in the Cluster.

1. Go to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OU Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OU Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OU SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:

```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue

```

4. Press **Enter**. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Enter **0 – Exit** and press **Enter**, to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _

```

OmniVista will complete the upgrade to the latest 4.5R1 Patch. Before [Enabling Maintenance Mode on the Active Node](#), verify that the cluster is in sync. Enter **2 – Show OV Cluster Status** and make sure the “Data Sync” Field indicates “Up to Date”.

Enable Maintenance Mode on the Active Node

1. Before performing the upgrade to OV 2500 NMS 4.5R2, you must first enable Maintenance Mode on the Active Node. This will enable Maintenance Mode on both nodes in the Cluster. Open a Console on the Active Node.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18** – **Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again at the Confirmation Prompts to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [y;n] (n): y
The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```



4. On the Configure Cluster Menu, enter **0 – Exit** and press **Enter** to return to the HA Virtual Appliance Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

Upgrade the Active Node to 4.5R2

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, enter **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
    
```



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R2
* [0] Exit
*****
(*) Type your option: _
```

3. Enter **1 - Upgrade to 4.5R2** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 2

Checking available packages for 4.5R2 operation is in progress...
Upgrade to 4.5R2 release is available after upgrading latest to version/patch of 4.5R1 release
Do you want to continue to check upgrade for 4.5R1 release now [y/n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R2.

```
Getting upgrade information for 4.5R2...
Upgrade information for 4.5R2
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.5R2
Release   : 65.0.e17
Size      : 1.4 G
Repo      : CustomRepo1_4.5R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
```

**Do not press Enter at the second prompt to reboot the VM. Reboot the VM and complete the upgrade after upgrading the Standby Node.**

9. [Upgrade the Standby Node to 4.5R2](#). After upgrading the Standby Node, return to this screen and continue with Step 10 below to reboot the Active Node and complete the upgrade process.

10. Press **Enter** to reboot the VM.

11. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 64
Patch Number: 0
Build Date: 09/08/2020
Technical Support Code: alcatel
ov2 login: _
```

12. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), you will disable Maintenance Mode on the Active Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

13. Verify that the Version and Build Number correct. On the HA Virtual Appliance, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), [disable Maintenance Mode on the Active Node](#).

Upgrade the Standby Node to 4.5R2

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, enter **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R2
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **1 - Upgrade to 4.5R2** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 51
Patch Number: 2

Checking available packages for 4.5R2 operation is in progress...
Upgrade to 4.5R2 release is available after upgrading latest to version/patch of 4.5R1 release
Do you want to continue to check upgrade for 4.5R1 release now [y|n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R2.

```
Getting upgrade information for 4.5R2...
Upgrade information for 4.5R2
Available Packages
Name       : ovmnse
Arch       : x86_64
Version    : 4.5R2
Release    : 65.0.e17
Size       : 1.4 G
Repo       : CustomRepo1_4.5R2
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Install guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n): _
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
```

9. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 10, page 69).

10. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R2 GA
Build Number: 65
Patch Number: 0
Build Date: 09/18/2020
Technical Support Code: alcatel
ool login:
```

11. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), you will disable Maintenance Mode on the Active Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore Oa
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Version and Build Number correct. On the HA Virtual Appliance, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), [disable Maintenance Mode on the Active Node](#). You **must** disable Maintenance Mode on the Active Node to complete the upgrade. Once Maintenance Mode is disabled, the nodes will begin to sync and services will be started on both nodes.



Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode.

1. Go to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OU Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OU Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OU SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
    
```

4. Press **Enter** to continue. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Enter **0 – Exit** and press **Enter**, to return to the HA Virtual Appliance Menu.



**Note:** This will disable Maintenance Mode on **both** nodes in the Cluster. There is no need to repeat the steps on the Standby Node.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

### **Launching the OmniVista UI**

Enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R2. This is the Virtual IP address that you configured for the cluster.

#### **Important Notes for Stellar APs:**

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.

9. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**

10. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).

11. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.

12. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

## Upgrading from 4.4R2 to 4.5R1

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R2 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.5R1 Standalone or High-Availability Installation.

### Upgrading from 4.4R2 Standalone to 4.5R1 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R2 Standalone Installation to an OV 2500 NMS 4.5R1 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.5R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade**, contact **Customer Support**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

1. Open a Console on the OV 2500 NMS 4.4R2 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter 4 – Upgrade/Backup/Restore VA and press Enter to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

3. Enter 2 – To 4.4R2 (Upgrade to Latest patch of Current Release, if any) and press Enter to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter 2 – Download and Upgrade and press Enter to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter y and press Enter at the “Install” Prompt. Note that you **must** select 2 – Download and Upgrade. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnsepatchb50
Arch      : x86_64
Version   : 4.4R2
Release   : 50.1.e17
Size      : 29 k
Repo      : CustomRepo1_4.4R2
Summary   : OU Patch 1 for 4.4R2 build 50
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 1 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.4R2
           : build 50
           : -----
           : Fix OVE-7922: Update new Captive Portal Certificate in OVE
           : -----
           : -----

Would you like to install the package [y/n] (n): _

```

5. Enter **y** and press **Enter** at the Confirmation Prompt to apply the patch.
6. When the installation is complete, the following message will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```

Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue

```

When the reboot is complete, the login screen will appear. Note the Build Number and Patch Number displayed (e.g., Build Number 50, Patch 1).

```

CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 1
Build Date: 11/06/2019
omnivista login:

```

7. Login to the VM. The Virtual Appliance Menu will appear.

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```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

**Note:** Make sure all services are running before proceeding to Step 8.

**8.** Enter **4** – **Upgrade/ Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - SQARepo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

**9.** Enter **3** – **To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R1
* [0] Exit
*****
(*) Type your option: _
```

**10.** Enter **1** - **Upgrade to 4.5R1** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

**11.** Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade

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packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 1

Checking available packages for 4.5R1 operation is in progress...
Upgrade to 4.5R1 release is available after upgrading latest to version/patch of 4.4R2 release
Do you want to continue to check upgrade for 4.4R2 release now [y/n] (n): _
```

12. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R1.

```
Getting upgrade information for 4.4R2...
Current version of Virtual Appliance is the latest build of 4.4R2

Getting upgrade information for 4.5R1...
Upgrade information for 4.5R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.5R1
Release   : 47.0.e17
Size      : 1.4 G
Repo      : CustomRepo1_4.5R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): _
```

13. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

14. When the installation is complete, the following prompt will appear “Complete! Operation Successful”. Press **Enter** to continue. The VM will reboot. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt.



15. Log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - From The Virtual Appliance Menu, select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### Launching the OmniVista UI

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R1.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
  - If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
    6. From the Virtual Appliance Menu. **Select 2 - Configure the Virtual Appliance.**
    7. **Select 2 - Display Current Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
    8. **Select 9 - Configure Network Size.**
    9. **Select 2 - Configure OV2500 Memory**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
10. At the Watchdog Service prompt, press **Enter** to restart Watchdog Services.

### Upgrading from 4.4R2 HA to 4.5R1 HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R2 High-Availability Installation to an OV 2500 NMS 4.5R1 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.



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- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/ Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.5R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

### **High-Availability Upgrade Workflow**

The basic steps for performing a High-Availability upgrade are:

1. [Enable Maintenance Mode on the Active Node](#)
2. [Upgrade the Active Node to the Latest 4.4R2 Patch](#) (As part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
3. [Upgrade the Standby Node to the Latest 4.4R2 Patch](#)
4. [Disable Maintenance Mode on the Active Node](#) (Wait for cluster to be synchronized before going to Step 5. See procedure for details.)
5. [Enable Maintenance Mode on the Active Node](#) (to continue upgrade to 4.5R1)
6. [Upgrade the Active Node to 4.5R1](#) (as part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
7. [Upgrade the Standby Node to 4.5R1](#)
8. [Disable Maintenance Mode on the Active Node](#) (You **must** disable Maintenance Mode on the Active Node to complete the upgrade.)

9. [Verify the Upgrade.](#)

Enable Maintenance Mode on the Active Node

1. Before performing the upgrade, you must first enable Maintenance Mode on the Active Node. Open a Console on the OV 2500 NMS 4.4R2 Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18** – **Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [yin] (n): y
The configuration has been set
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0 – Exit** to return to the HA Virtual Appliance Menu.

Upgrade the Active Node to the Latest 4.4R2 Patch

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **2 – To 4.4R2 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnsepatch50
Arch      : x86_64
Version   : 4.4R2
Release   : 50.1.e17
Size      : 29 k
Repo      : CustomRepo1_4.4R2
Summary   : OU Patch 1 for 4.4R2 build 50
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 1 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.4R2
           : build 50
           : -----
           : Fix OVE-7922: Update new Captive Portal Certificate in OVE
           : -----
           : -----

Would you like to install the package [y/n] (n): _

```

4. Enter **y** and press **Enter** at the Confirmation Prompt to apply the patch.
5. When the installation is complete, the following message will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```

Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.

```

**Do not press Enter** at the second prompt to reboot the VM. Reboot the VM and complete the upgrade to the latest 4.4R2 Patch **after** upgrading the Standby Node to the latest 4.4R2 Patch.

6. [Upgrade the Standby Node to the latest 4.4R2 patch](#). After upgrading the Standby Node, return to this screen and continue with Step 7 below to reboot the Active Node and complete the upgrade process.
7. Press **Enter** to reboot the VM.
8. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 1
Build Date: 11/06/2019
ov2 login: _
```

9. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after the upgrade of **both** Nodes to the latest 4.4R2 Patch is complete.

10. Log into the VM. The HA Virtual Appliance Menu is displayed.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

11. Verify that the Patch Number is correct (e.g., Patch Number 1). On the HA Virtual Appliance Menu and select option 4 – **Configure Current Node**, then select option 2 – **Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Upgrade the Standby Node to the Latest 4.4R2 Patch

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **2 – To 4.4R2 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnsepatch50
Arch      : x86_64
Version   : 4.4R2
Release   : 50.1.e17
Size      : 29 k
Repo      : CustomRepo1_4.4R2
Summary   : OU Patch 1 for 4.4R2 build 50
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 1 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.4R2
           : build 50
           : -----
           : Fix OVE-7922: Update new Captive Portal Certificate in OVE
           : -----
           : -----

Would you like to install the package [y/n] (n): _
```

4. Enter **y** and press **Enter** at the Confirmation Prompt to apply the patch.
5. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

6. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
_
```

7. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 7, page 85).
8. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 1
Build Date: 11/06/2019
ovm2 login: _
```

9. Log into the VM. The HA Virtual Appliance Menu is displayed.



```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

10. Verify that the Patch Number is correct (e.g., Patch Number 1). On the HA Virtual Appliance Menu, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode. This will disable Maintenance Mode on both nodes in the Cluster.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```
*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OUV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OUV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OUV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```
If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
_
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Select **0 – Exit**, to return to the HA Virtual Appliance Menu.

OmniVista will complete the upgrade to the latest 4.5R1 Patch. Before [Enabling Maintenance Mode on the Active Node](#), verify that the cluster is in sync. Enter **2 – Show OV Cluster Status** and make sure the “Data Sync” Field indicates “Up to Date”.

### Enable Maintenance Mode on the Active Node

1. Before performing the upgrade to OV 2500 NMS 4.5R1, you must first enable Maintenance Mode on the Active Node. This will enable Maintenance Mode on both nodes in the Cluster. Open a Console on the Active Node.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter 3 – Configure Cluster to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter 18 – Enable Maintenance Mode and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [y/n] (n): y
The configuration has been set
Press [Enter] to continue
_
    
```

4. On the Configure Cluster Menu, select 0 – Exit to return to the HA Virtual Appliance Menu.

Upgrade the Active Node to 4.5R1

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R1
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **1 - Upgrade to 4.5R1** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 58
Patch Number: 1

Checking available packages for 4.5R1 operation is in progress...
Upgrade to 4.5R1 release is available after upgrading latest to version/patch of 4.4R2 release
Do you want to continue to check upgrade for 4.4R2 release now [y;n] (n): _
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R1.

```
Getting upgrade information for 4.5R1...
Upgrade information for 4.5R1
Available Packages
Name       : ovmnse
Arch       : x86_64
Version    : 4.5R1
Release    : 47.0.e17
Size       : 1.4 G
Repo       : CustomRepo1_4.5R1
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y;n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y;n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
_
```

Do **not** press **Enter** at the second prompt to reboot the VM. Reboot the VM and complete the upgrade **after** upgrading the Standby Node.

9. [Upgrade the Standby Node to 4.5R1](#). After upgrading the Standby Node, return to this screen and continue with Step 10 below to reboot the Active Node and complete the upgrade process.

10. Press **Enter** to reboot the VM.

11. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 47
Patch Number: 0
Build Date: 03/19/2020
Technical Support Code: alcatel
ovl login: _
```

12. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), you will disable Maintenance Mode on the Active Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

13. Verify that the Version and Build Number correct. On the HA Virtual Appliance, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.



When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), [disable Maintenance Mode on the Active Node..](#)

Upgrade the Standby Node to 4.5R1

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.5R1
* [0] Exit
*****
(*) Type your option: _
```

3. Enter **1 - Upgrade to 4.5R1** and press **Enter** to bring up the Upgrade System Options Menu.



```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the “Install” Prompt. Note that you **must** select **2 – Download and Upgrade**. Option 4 – Upgrade from downloaded package is **not** supported.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 1

Checking available packages for 4.5R1 operation is in progress...
Upgrade to 4.5R1 release is available after upgrading latest to version/patch of 4.4R2 release
Do you want to continue to check upgrade for 4.4R2 release now [y/n] (n):
    
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.5R1.

```

Upgrade information for 4.5R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.5R1
Release   : 47.0.e17
Size      : 1.4 G
Repo      : CustomRepo1_4.5R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.5R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): _
    
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
_
```

9. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 10, page 94).

10. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R1 GA
Build Number: 47
Patch Number: 0
Build Date: 03/19/2020
Technical Support Code: alcatel
ovZ login: _
```

11. Log into the VM. The following prompt will appear, followed by The HA Virtual Appliance Menu.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), you will disable Maintenance Mode on the Active Node

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore Ov
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Version and Build Number correct. On the HA Virtual Appliance, select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot **and** login on **both** Nodes), [disable Maintenance Mode on the Active Node](#). You **must** disable Maintenance Mode on the Active Node to complete the upgrade. Once Maintenance Mode is disabled, the nodes will begin to sync and services will be started on both nodes.

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select 3 – **Configure Cluster**. The Configure Cluster Menu appears.

```
*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OU Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OU Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OU SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
```

3. Enter **18** – **Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```
If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [y/n] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Enter **0 – Exit** and press **Enter**, to return to the HA Virtual Appliance Menu.

**Note:** This will disable Maintenance Mode on **both** nodes in the Cluster. There is no need to repeat the steps on the Standby Node.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

### **Launching the OmniVista UI**

Enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.5R1.

#### **Important Notes for Stellar APs:**

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.

13. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**

14. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
15. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
16. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

### Upgrading from 4.4R1 to 4.4R2

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R1 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.4R2 Standalone or High-Availability Installation.

### Upgrading from 4.4R1 Standalone to 4.4R2 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R1 Standalone Installation to an OV 2500 NMS 4.4R2 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.4R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade**, contact **Customer Support**.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages.** The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

1. Open a Console on the OV 2500 NMS 4.4R1 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

3. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.4R2
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **1 - Upgrade to 4.4R2** and press **Enter** to bring up the Upgrade System Options Menu.



```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
    
```

5. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

```

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 58
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade to 4.4R2 release is available after upgrading latest to version/patch of 4.4R1 release
Do you want to continue to check upgrade for 4.4R1 release now [yin] (n): _
    
```

6. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R2.

```

Getting upgrade information for 4.4R2...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R2
Release   : 47.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[yin] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [yin] (n): y
    
```

7. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2** - **Configure The Virtual Appliance** to access the menu).

8. When the installation is complete, the following prompt will appear. Press **Enter** to continue.



```
Complete!  
Operation is successful  
You can safely ignore any warnings that may have been displayed above  
Press [Enter] to continue
```

9. The VM will reboot. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt. Log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### Launching the OmniVista UI

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.4R2.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**
  2. **Select 2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. **Select 16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  4. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

### Upgrading from 4.4R1 HA to 4.4R2 HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.4R1 High-Availability Installation to an OV 2500 NMS 4.4R2 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.4R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

### **High-Availability Upgrade Workflow**

The basic steps for performing a High-Availability upgrade are:

1. [Enable Maintenance Mode on the Active Node](#)
2. [Upgrade the Active Node](#) (as part of the upgrade process, do **not** reboot the Active Node until the Standby Node is upgraded. See procedure for details.)
3. [Upgrade the Standby Node](#)
4. [Disable Maintenance Mode on the Active Node](#)

5. [Verify the Upgrade.](#)

Enable Maintenance Mode on the Active Node

1. Before performing the upgrade, you must first enable Maintenance Mode on the Active Node. Open a Console on the OV 2500 NMS 4.4R1 Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18** – **Enable Maintenance Mode** and press **Enter**. Press **Enter** to continue, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to enable Maintenance Mode [yin] (n): y
The configuration has been set
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0 – Exit** to return to the HA Virtual Appliance Menu.

Upgrade the Active Node

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.4R2
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **1 - Upgrade to 4.4R2** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 58
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade to 4.4R2 release is available after upgrading latest to version/patch of 4.4R1 release
Do you want to continue to check upgrade for 4.4R1 release now [y|n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R2.

```
Getting upgrade information for 4.4R2...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R2
Release   : 47.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Install guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.



```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
```

Do **not** press **Enter** at the second prompt to reboot the VM. Reboot the VM and complete the upgrade **after** upgrading the Standby Node.

9. [Upgrade the Standby Node](#). After upgrading the Standby Node, return to this screen and continue with Step 10 below to reboot the Active Node and complete the upgrade process.

10. Press **Enter** to reboot the VM.

11. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 47
Patch Number: 8
Build Date: 10/24/2019
Technical Support Code: alcatel
ovl login:
```

12. Log into the VM. The following prompt will appear and The HA Virtual Appliance Menu is displayed.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after upgrading Node 2.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

13. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

Upgrade the Standby Node

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.4R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.4R2
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **1 - Upgrade to 4.4R2** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 58
Patch Number: 0

Checking available packages for 4.4R2 operation is in progress...
Upgrade to 4.4R2 release is available after upgrading latest to version/patch of 4.4R1 release
Do you want to continue to check upgrade for 4.4R1 release now [y/n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R2.

```
Getting upgrade information for 4.4R2...
Upgrade information for 4.4R2
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R2
Release   : 47.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): _
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure Current Node Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

8. Press **Enter** to continue. The following reboot prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
WARNING:
Do NOT proceed with reboot of this node if the other node in the cluster is not upgraded yet.
Proceed with reboot of this node only when both nodes in the cluster are upgraded successfully.
After both nodes are rebooted, you must turn off the Maintenance Mode.

Press [Enter] to reboot.
```

9. Press **Enter** to reboot the VM. While the Standby Node is rebooting, return to the Active Node Console Screen and reboot the Active Node (Step 10, page 108).

10. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 47
Patch Number: 0
Build Date: 10/24/2019
Technical Support Code: alcatel
ooZ login:
```

11. Log into the VM. The HA Virtual Appliance Menu is displayed.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

12. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete on **both** Nodes (including reboot and login on **both** Nodes), [disable Maintenance Mode on the Active Node](#).

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode.

1. Go to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
    
```

2. Select **3** – **Configure Cluster**. The Configure Cluster Menu appears.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OU Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OU Web Ports
* [9] Configure Portal Web Ports
* [10] Configure OU SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **18** – **Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [yn] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
    
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Select **0** – **Exit**, to return to the HA Virtual Appliance Menu.

**Note:** This will disable Maintenance Mode on **both** nodes in the Cluster. There is no need to repeat the steps on the Standby Node.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

### **Launching the OmniVista UI**

Enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.4R2.

#### **Important Notes for Stellar APs:**

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node**.
  2. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  4. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

## Upgrading from 4.3R3 to 4.4R1

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R3 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.4R1 Standalone or High-Availability Installation.

### Upgrading from 4.3R3 Standalone to 4.4R1 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R3 Standalone Installation to an OV 2500 NMS 4.4R1 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.4R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

**Important Note:** To perform an **Offline Upgrade, contact Customer Support**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

1. Open a Console on the OV 2500 NMS 4.3R3 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4** – **Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

3. Enter **3** – **To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.4R1
* [0] Exit
*****
(*) Type your option:
```

4. Enter **1** - **Upgrade to 4.4R1** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

5. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R3 GA
Build Number: 25
Patch Number: 0

Checking available packages for 4.4R1 operation is in progress...
Upgrade to 4.4R1 release is available after upgrading latest to the build of 4.3R3 release
Do you want to continue to check upgrade for 4.3R3 release now [y|n] (n): _
```

6. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R1.

```
Getting upgrade information for 4.3R3...
Current version of Virtual Appliance is the latest build of 4.3R3

Getting upgrade information for 4.4R1...
Upgrade information for 4.4R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R1
Release   : 55.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n):
```

7. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

8. When the installation is complete, the following prompt will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

9. The reboot process will take several minutes. When the reboot is complete, the current configuration is displayed, followed by the Login Prompt. Log into the VM and verify the upgrade.



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- Verify that the Build Number is correct.
  - Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

### Launching the OmniVista UI

Once all services are running after upgrading, enter `https://<OVServerIPAddress>` in a supported browser to launch OV 2500 NMS 4.4R1.

#### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**
  2. **Select 2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. **Select 16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  4. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

### Upgrading from 4.3R3 HA to 4.4R1 HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R3 High-Availability Installation to an OV 2500 NMS 4.4R1 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.4R1 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

### **High-Availability Upgrade Workflow**

The basic steps for performing a High-Availability upgrade are:

1. [Stop All Watchdog Services on the Active Node](#)
2. [Enable Maintenance Mode on the Active Node](#)
3. [Shutdown the Standby Node](#)
4. [Upgrade the Active Node](#) (upgrade must be complete before going to Step 5)
5. [Startup the Standby Node](#)
6. [Stop All Watchdog Services on the Standby Node](#)
7. [Upgrade the Standby Node](#) (upgrade must be complete before going to Step 8)
8. [Disable Maintenance Mode on the Active Node](#)
9. [Verify the Upgrade](#).

Stop All Watchdog Services on the Active Node

Before performing the upgrade, you must first stop all services on the Active Node.

1. Open a Console on the OV 2500 NMS 4.3R3 Active Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. Enter **5 - Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```
*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display “Watchdog is done stopping all services – Done” and the Run Watchdog Command Menu will appear. [Enable Maintenance Mode on the Active Node](#).

Enable Maintenance Mode on the Active Node

After all services have stopped on the Active Node, enable Maintenance Mode on the Node. This will enable Maintenance Mode on both nodes in the Cluster.

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **3** – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OU Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OU SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **16** – **Enable Maintenance Mode**, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

Would you like to enable Maintenance Mode [yin] (n): y

The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0** – **Exit** to return to the HA Virtual Appliance Menu. You can now [shutdown the Standby Node](#).

Shutdown the Standby Node

1. Open a Console on the OV 2500 NMS 4.3R3 Standby Node VM.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. Enter **10 – Power Off** to power off the VM. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will shut down all services and stop. When the shutdown is complete, [upgrade the Active Node](#).

Upgrade the Active Node

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release                                     *
*****
* [1] Upgrade to 4.4R1                                     *
* [0] Exit                                               *
*****
(*) Type your option: _
```

3. Enter **1 - Upgrade to 4.4R1** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options                                   *
*****
* [1] Help                                               *
* [2] Download and Upgrade                               *
* [3] Download Only                                     *
* [4] Upgrade from downloaded package                   *
* [0] Exit                                               *
*****
(*) Type your option: _
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R3 GA
Build Number: 25
Patch Number: 0

Checking available packages for 4.4R1 operation is in progress...
Upgrade to 4.4R1 release is available after upgrading latest to the build of 4.3R3 release
Do you want to continue to check upgrade for 4.3R3 release now [y/n] (n): _
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R1.



```
Getting upgrade information for 4.3R3...
Current version of Virtual Appliance is the latest build of 4.3R3

Getting upgrade information for 4.4R1...
Upgrade information for 4.4R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R1
Release   : 55.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

7. When the installation is complete, the following prompt will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

8. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.e17.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 56
Patch Number: 0
Build Date: 06/24/2019
Technical Support Code: alcatel
ovm1 login:
```

9. Log into the VM. The following prompt will appear and The HA Virtual Appliance Menu is displayed.

```
=====
Warning: Cluster Maintenance mode is On.
OmniVista will not work correctly until you turn off Cluster Maintenance mode.
=====
```

This prompt is just a reminder. Do **not** disable Maintenance Mode at this time. You will disable Maintenance Mode after upgrading Node 2.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

10. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

11. After verifying the upgrade, [start up the Standby Node](#).

**Important Note:** The upgrade on the Active Node must be complete, **before** you start up and upgrade the Standby Node.

### Startup the Standby Node

1. Power on the Standby Node.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R3 GA
Build Number: 25
Patch Number: 0
Build Date: 03/08/2019
Technical Support Code: alcatel
ov2 login: _
```

2. Login to the VM. The HA Virtual Appliance Menu will appear. [Stop all Watchdog Services on the Standby Node](#).

Stop All Watchdog Services on the Standby Node

```
*****  
* The HA Virtual Appliance Menu  
*****  
* [1] Help  
* [2] Show OU Cluster Status  
* [3] Configure Cluster  
* [4] Configure Current Node  
* [5] Run Watchdog Command  
* [6] Upgrade/Backup/Restore UA  
* [7] Logging  
* [8] Setup Optional Tools  
* [9] Advance Mode  
* [10] Power Off  
* [11] Reboot  
* [0] Log Out  
*****  
(* Type your option: _
```

2. Enter **5 - Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```
*****  
* Run Watchdog Command  
*****  
* [1] Help  
* [2] Display Status Of All Services  
* [3] Start All Services  
* [4] Stop All Services  
* [5] Restart All Services  
* [6] Start a Service  
* [7] Stop a Service  
* [8] Start Watchdog  
* [9] Shutdown Watchdog  
* [10] Choose Service Profile  
* [0] Exit  
*****  
(* Type your option:
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display “Watchdog is done stopping all services – Done” and the Run Watchdog Command Menu will appear. [Upgrade the Standby Node](#).

Upgrade the Standby Node

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. Select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.4R1
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **1 - Upgrade to 4.4R1** and press **Enter** to bring up the Upgrade System Options Menu.

```

*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
    
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R3 GA
Build Number: 25
Patch Number: 0

Checking available packages for 4.4R1 operation is in progress...
Upgrade to 4.4R1 release is available after upgrading latest to the build of 4.3R3 release
Do you want to continue to check upgrade for 4.3R3 release now [y|n] (n): _
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.4R1.

```
Getting upgrade information for 4.3R3...
Current version of Virtual Appliance is the latest build of 4.3R3

Getting upgrade information for 4.4R1...
Upgrade information for 4.4R1
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.4R1
Release   : 55.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.4R1
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&amp;
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.4R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to begin the upgrade.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size, and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

7. When the installation is complete, the following prompt will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

8. The reboot process will take several minutes. When the reboot is complete, the Login Screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 56
Patch Number: 0
Build Date: 06/24/2019
Technical Support Code: alcatel
ovl login:
```

9. Log into the VM. The HA Virtual Appliance Menu is displayed.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

10. Verify that the Build Number is correct. On the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

When the upgrade is complete, [disable Maintenance Mode on the Active Node](#).

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode. This will disable Maintenance Mode on both nodes in the Cluster.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.



```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OU Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OU SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option: _
  
```

3. Enter **18 – Disable Maintenance Mode** and press **Enter**. The following prompt will appear.

```

If you have enabled Maintenance Mode to upgrade both nodes in cluster, please make sure that both nodes are completely upgraded before disabling Maintenance Mode!
Press [Enter] to continue

Would you like to disable Maintenance Mode [yn] (n): y

Checking software version number of peer node...
The configuration has been set
Press [Enter] to continue
  
```

4. Enter **y** and press **Enter** at the Confirmation Prompt, then press **Enter** to continue. The Configure Cluster Menu will appear.

5. Select **0 – Exit**, to return to the HA Virtual Appliance Menu.

### Verify the Upgrade

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes and that the Cluster Status is “Up to Date”.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **5 – Run Watchdog Command**, then select option **2 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, radius, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date”. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. See [Show OV Cluster Status](#) for more details.

You can now [launch the OmniVista UI](#).

## Launching the OmniVista UI

Enter `https://<OVServerIPaddress>` in a supported browser to launch OV 2500 NMS 4.4R1.

### Important Notes for Stellar APs:

- If your network includes Stellar APs, they must be running one of the certified AWOS Releases specified in the *OmniVista 2500 NMS Release Notes*. If necessary, upgrade these devices **after** the OmniVista upgrade. Use the Resource Manager Upgrade Image Screen (Configuration – Resource Manager – Upgrade Image) to upgrade Stellar APs. The AWOS Image Files are available on the Service and Support Website.
- If you are upgrading from a previous build and your network has more than 256 Stellar APs, you must re-apply your VA memory setting after completing the OmniVista upgrade as described below.
  1. Go to HA Virtual Appliance Menu. **Select 4 - Configure Current Node.**
  2. Select **2 - Display Current Node Configuration** to verify your currently-configured network size (e.g., Low, Medium, High).
  3. Select **16 - Configure Network Size**, then select your current memory configuration (e.g., 1 - Low). Press **y** at the confirmation prompt, then press **Enter** to continue.
  4. At the Watchdog Service prompt, press **y**, then press **Enter** to restart Watchdog Services.

## Upgrading from 4.3R2 to 4.3R3

Use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R2 [Standalone](#) or [High-Availability](#) Installation to an OV 2500 NMS 4.3R3 Standalone or High-Availability Installation.

### Upgrading from 4.3R2 Standalone to 4.3R3 Standalone

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R2 Standalone Installation to an OV 2500 NMS 4.3R3 Standalone Installation.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the

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new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.

- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.3R3 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

**Important Note:** During the upgrade process, when presented with the prompt: “Press any key to continue the upgrade”, you **must** hit a key **before the countdown expires**. If you do not, the upgrade will automatically begin at the end of the countdown, but it will fail. If this happens, start the upgrade process again and press any key when prompted before the countdown expires.

1. Open a Console on the OV 2500 NMS 4.3R2 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

2. Enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade Uh
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

3. Enter **2 – To 4.3R2 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

**Warning:** If you select **3 – To New Release**, the upgrade will fail with the following error message - "/etc/yum.repos.d/ALECentral Repo.repo: Permission denied". You must select **2 – To 4.3R2 (Upgrade to Latest patch of Current Release, if any)**.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

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```
Checking available packages for 4.3R2 operation is in progress...
Upgrade information for 4.3R2
Available Packages
Name       : ovmsepatchb24
Arch      : x86_64
Version   : 4.3R2
Release   : 24.1.e17
Size      : 18 M
Repo      : CustomRepo1_4.3R2
Summary   : OU Patch 1 for 4.3R2 build 24
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 1 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.3R2
           : build 24
           : -----
           : OVE-3399: Could not upgrade 4.3R2 to 4.3R3 with ALE Central Repo
           :
           : OVE-3841: NO authen radius possible between UPAM and RADIUS
           : message + Too many authentication seen in OU log
           :
           : OVE-3421: Improve SNMP ping logic in OU to avoid fake
           : alaSwitchDown trap for ADS devices
           :
           : OVE-3284: Could not upgrade the switch 6350
           :
           : OVE-3639: Failure upgrade from Patch to Patch
           :
           : OVE-3832: In OU 43R2, when you input the RADIUS server 'Shared
           : Secret', it stops after 16 characters
           :
           : OVE-3778: Failed to backup-restore OU 4.3R2
           :
           : OVE-3839: Repodata messages when collecting logs in 4.3R2
           : -----
Would you like to install the package [y/n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompts to apply the patch.
6. When the installation is complete, the following message will appear. Press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

When the reboot is complete, the login screen will appear.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.e17.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1
Build Date: 11/08/2018
omnivista login: _
```

7. Login to the VM. The Virtual Appliance Menu will appear.

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```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [0] Log Out
*****
(*) Type your option:
```

**Note:** Make sure all services are running before proceeding to Step 8.

**8.** Enter **4** – **Upgrade/ Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
```

**9.** Enter **3** – **To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.3R3
* [0] Exit
*****
(*) Type your option:
```

**10.** Enter **1** - **Upgrade to 4.3R3** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

**11.** Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1

Checking available packages for 4.3R3 operation is in progress...
Upgrade to 4.3R3 release is available after upgrading latest to the build of 4.3R2 release
Do you want to continue to check upgrade for 4.3R2 release now [y/n] (n): _
```

12. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.3R3.

```
Getting upgrade information for 4.3R3...
Upgrade information for 4.3R3
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.3R3
Release   : 21.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.3R3
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R3 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): y
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to remove unexisting files. You can ignore them.
Press any key to continue the upgrade (14s)...
```

13. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R3.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

14. When the installation is complete, the following prompt will appear. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

15. The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

- Verify that the Build Number is correct.
  - Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

Once all services are running, [upgrade to OmniVista 4.4R2 Standalone](#).

### Upgrading from 4.3R2 HA to 4.3R3 HA

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from an OV 2500 NMS 4.3R2 High-Availability Installation to an OV 2500 NMS 4.3R3 High-Availability Installation. You must upgrade **both** the Active and Standby Nodes.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.
- Make sure the data sync between the two Nodes are up to date using the **Show Cluster Status** command in the HA Virtual Appliance Menu and make sure all services are running on both nodes.
- Make sure you can access OmniVista through the Web interface.

Note that OV 2500 NMS 4.3R3 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 -**

**Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** During the upgrade process, when presented with the prompt: “Press any key to continue the upgrade”, you **must** hit a key **before the countdown expires**. If you do not, the upgrade will automatically begin at the end of the countdown, but it will fail. If this happens, start the upgrade process again and press any key when prompted before the countdown expires.

### ***High-Availability Upgrade Workflow***

There are two (2) upgrades required when upgrading from 4.3R2 HA to 4.3R3 HA. You must first [upgrade from 4.3R2 to 4.3R2 \(Patch 1\)](#); then [upgrade from 4.3R2 \(Patch 1\) to 4.3R3](#).

#### ***Upgrade from 4.3R2 to 4.3R2 (Patch 1)***

The basic steps for performing the upgrade to 4.3R2 (Patch 1) are:

1. [Stop All Watchdog Services on the Active Node](#)
2. [Enable Maintenance Mode on the Active Node](#)
3. [Shutdown the Standby Node](#)
4. [Upgrade the Active Node](#) (upgrade must be complete before going to Step 5)
5. [Startup the Standby Node](#)
6. [Stop All Watchdog Services on the Standby Node](#)
7. [Upgrade the Standby Node](#) (upgrade must be complete before going to Step 8)
8. [Disable Maintenance Mode on the Active Node](#)
9. [Verify the Upgrade](#).

#### ***Stop All Watchdog Services on the Active Node***

Before performing the upgrade, you must first stop all services on the Active Node.

1. Open a Console on the OV 2500 NMS 4.3R2 Active Node VM.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. On the HA Virtual Appliance Menu, enter **5 – Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```
*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display the following message: "Watchdog is done stopping all services – Done", and the Run Watchdog Command Menu will appear. [Enable Maintenance Mode on the Active Node.](#)

### *Enable Maintenance Mode on the Active Node*

Enable Maintenance Mode on the Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter 3 – **Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OU Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OU SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter 16 – **Enable Maintenance Mode**, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

Would you like to enable Maintenance Mode [yin] (n): y

The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0 – Exit** to return to the HA Virtual Appliance Menu. You can now [shutdown the Standby Node](#).

### Shutdown the Standby Node

1. Open a Console on the OV 2500 NMS 4.3R2 Standby Node VM.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. Enter **10 – Power Off** to power off the VM. Enter **y** and press **Enter** at the Confirmation Prompt. When the shutdown is complete, [upgrade the Active Node](#).

### Upgrade the Active Node

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.





```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

5. Press **Enter** to continue. The following prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

6. Press **Enter** to reboot the VM. When the reboot is complete, the login screen will appear. Note that the screen indicates Build 24, Patch 1.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1
Build Date: 11/08/2018
ov1 login:
```

7. Login to the VM. The HA Virtual Appliance Menu will appear.

```
*****
* The HA Virtual Appliance Menu *
*****
* [1] Help *
* [2] Show OV Cluster Status *
* [3] Configure Cluster *
* [4] Configure Current Node *
* [5] Run Watchdog Command *
* [6] Upgrade/Backup/Restore UA *
* [7] Logging *
* [8] Setup Optional Tools *
* [9] Advance Mode *
* [10] Power Off *
* [11] Reboot *
* [0] Log Out *
*****
(*) Type your option:
```

8. Make sure that the upgrade is complete and all services have started **before** you [start up the Standby Node](#).

### *Startup the Standby Node*

1. Power on the Standby Node and log into the VM. The HA Virtual Appliance Menu will appear. Once the Standby Node is powered up (all services are running), [stop all Watchdog Services on the Standby Node](#).

### *Stop All Watchdog Services on the Standby Node*

1. Open a Console on the OV 2500 NMS 4.3R2 Standby Node.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. On the HA Virtual Appliance Menu, enter **5 - Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```

*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display “Watchdog is done stopping all services – Done” and the Run Watchdog Command Menu will appear. [Upgrade the Standby Node](#).

### *Upgrade the Standby Node*

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

3. Enter **2 – To 4.3R2 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

**Warning:** If you select **3 – To New Release**, the upgrade will fail with the following error message - "/etc/yum.repos.d/ALECentral Repo.repo: Permission denied". You **must** select **2 – To 4.3R2 (Upgrade to Latest patch of Current Release, if any)**.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

4. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt. The Upgrade Information Screen (shown below) will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Checking available packages for 4.3R2 operation is in progress...
Upgrade information for 4.3R2
Available Packages
Name       : ovmnsepatchb24
Arch      : x86_64
Version   : 4.3R2
Release   : 24.1.e17
Size      : 18 M
Repo      : CustomRepo1_4.3R2
Summary   : OU Patch 1 for 4.3R2 build 24
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 1 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.3R2
           : build 24
           : -----
           : OVE-3399: Could not upgrade 4.3R2 to 4.3R3 with ALE Central Repo
           :
           : OVE-3841: NO authen radius possible between UPAM and RADIUS
           : message + Too many authentication seen in OU log
           :
           : OVE-3421: Improve SNMP ping logic in OU to avoid fake
           : alaSwitchDown trap for ADS devices
           :
           : OVE-3284: Could not upgrade the switch 6350
           :
           : OVE-3639: Failure upgrade from Patch to Patch
           :
           : OVE-3832: In OU 43R2, when you input the RADIUS server 'Shared
           : Secret', it stops after 16 characters
           :
           : OVE-3778: Failed to backup-restore OU 4.3R2
           :
           : OVE-3839: Repodata messages when collecting logs in 4.3R2
           : -----
Would you like to install the package [y/n] (n): _
```

5. Enter **y** and press **Enter** at the Confirmation Prompts to apply the patch. When the installation is complete, the following prompt will appear.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue
```

6. Press **Enter** to continue. The following prompt will appear.

```
The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

7. Press **Enter** to reboot the VM. When the reboot is complete, the login screen will appear. Note that the screen indicates Build 24, Patch 1.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.e17.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1
Build Date: 11/08/2018
ov1 login:
```

8. Login to the VM. The HA Virtual Appliance Menu will appear.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

9. Make sure that the upgrade is complete and all services have started **before** you [disable Maintenance Mode on the Active Node](#).

*Disable Maintenance Mode on the Active Node*

Open a console on the Active Node to disable Maintenance Mode. This will disable Maintenance Mode on both nodes in the Cluster.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.



```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OU Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OU SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option: _
    
```

3. Enter **16 – Disable Maintenance Mode**, then enter **y** and press **Enter**. The Configure Cluster Menu will appear. Select **0 – Exit**, to return to the HA Virtual Appliance Menu. [Verify the Upgrade](#).

### Verify the Upgrade

When the upgrade to Patch 1 is complete on both nodes and Maintenance Mode is disabled, perform the following tasks to verify the upgrade.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, radius, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date” and that the node roles (Active/Standby) are correct. This can be performed on either node. If the roles changed, remember which node is the Active node for the upgrade to 4.3R3.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. The command also displays the role for node you are logged into – “Active” or “Standby”. See [Show OV Cluster Status](#) for more details.
- Take a configuration snapshot without selecting the option “Snapshot virtual machine’s memory”. This will help with reverting the VM if the upgrade to 4.3R3 fails.

Once all services are running, [upgrade from 4.3R2 \(Patch 1\) to 4.3R3](#).

Upgrade from 4.3R2 (Patch 1) to 4.3R3

The basic steps for performing the upgrade to 4.3R3 are:

1. [Stop All Watchdog Services on the Active Node](#)
2. [Enable Maintenance Mode on the Active Node](#)
3. [Shutdown the Standby Node](#)
4. [Upgrade the Active Node](#) (upgrade must be complete before going to Step 5)
5. [Startup the Standby Node](#)
6. [Stop All Watchdog Services on the Standby Node](#)
7. [Upgrade the Standby Node](#) (upgrade must be complete before going to Step 8)
8. [Shutdown the Standby Node](#) (shutdown must be complete before going to Step 9)
9. [Disable Maintenance Mode on the Active Node](#)
10. [Startup the Standby Node](#)
11. [Verify the Upgrade.](#)

**Important Note:** Make sure you are beginning the upgrade process on the Active Node. To view the Node Roles (Active/Standby), go to the HA Virtual Appliance Menu and select option **2 – Show OV Cluster Status**. As shown below, the command displays the role for each node – “Active” or “Standby”. See [Show OV Cluster Status](#) for more details.

```
Cluster Status:
Node   Hostname  Ip Address      Role   Status
Current ov1       10.255.222.203 Active Online
Peer   ov2       10.255.222.98  Online
Data sync: Up to Date
```

*Stop All Watchdog Services on the Active Node*

Before performing the upgrade, you must first stop all services on the Active Node.

1. Open a Console on the OV 2500 NMS 4.3R2 Active Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. On the HA Virtual Appliance Menu, enter **5 – Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```

*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display “Watchdog is done stopping all services – Done” and the Run Watchdog Command Menu will appear. [Enable Maintenance Mode on the Active Node.](#)

*Enable Maintenance Mode on the Active Node*

Enable Maintenance Mode on the Active Node. This will enable Maintenance Mode on both nodes in the Cluster.

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **3 – Configure Cluster** to bring up the Configure Cluster Menu.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OV Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OV SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Enable Maintenance Mode
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **16** – **Enable Maintenance Mode**, then enter **y** and press **Enter** to enable Maintenance Mode. Press **Enter** again to continue and return to the Configure Cluster Menu.

```

Would you like to enable Maintenance Mode [yin] (n): y

The configuration has been set
Press [Enter] to continue

Please do not perform any Cluster Configuration actions before disabling Maintenance Mode!!!
Press [Enter] to continue
    
```

4. On the Configure Cluster Menu, select **0** – **Exit** to return to the HA Virtual Appliance Menu. You can now [shutdown the Standby Node](#).

### Shutdown the Standby Node

1. Open a Console on the OV 2500 NMS 4.3R2 Standby Node VM.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Enter **10** – **Power Off** to power off the VM. Enter **y** and press **Enter** at the Confirmation Prompt. When the shutdown is complete, [upgrade the Active Node](#).

*Upgrade the Active Node*

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

1. On the HA Virtual Appliance Menu, select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

2. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu.

**Warning:** If you select **2 – To 4.3R2** (Upgrade to Latest patch of Current Release, if any), the following warning message will be displayed: “No package available” as you are at latest patch. You must select **3 – To New Release**.

```

*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.3R3
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **1 - Upgrade to 4.3R3** and press **Enter** to bring up the Upgrade System Options Menu.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: _
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1

Checking available packages for 4.3R3 operation is in progress...
Upgrade to 4.3R3 release is available after upgrading latest to the build of 4.3R2 release
Do you want to continue to check upgrade for 4.3R2 release now [y|n] (n):
```

5. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.3R3.

```
Getting upgrade information for 4.3R3...
Upgrade information for 4.3R3
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.3R3
Release   : 21.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.3R3
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&amp;
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R3 release. Please refer to Release Notes and Insta
llation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now [y|n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Instal
l guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y|n] (n): y
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries t
o remove unexisting files. You can ignore them.
Press any key to continue the upgrade (5s)...
```

6. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R3.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the



Configure The Virtual Appliance Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

7. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

8. The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - Go to the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#) for more details.

9. After verifying the upgrade, [start up the Standby Node](#).

**Important Note:** The upgrade on the Active Node must be complete, **before** you start up and upgrade the Standby Node.

### *Startup the Standby Node*

1. Power on the Standby Node and log into the VM. The HA Virtual Appliance Menu will appear. Once the Standby Node is powered up (all services are running), [stop all Watchdog Services on the Standby Node](#).

### *Stop All Watchdog Services on the Standby Node*

1. Open a Console on the OV 2500 NMS 4.3R2 Standby Node.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. On the HA Virtual Appliance Menu, enter **5 - Run Watchdog Command** to bring up the Run Watchdog Command Menu.

```

*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
    
```

3. Enter **4 – Stop All Services**, then enter **y** and press **Enter** at the Confirmation Prompt. After about a minute, OmniVista will begin stopping services and display the progress. When all services have stopped, OmniVista will display “Watchdog is done stopping all services – Done” and the Run Watchdog Command Menu will appear. [Upgrade the Standby Node](#).

*Upgrade the Standby Node*

1. On the Run Watchdog Command Menu, enter **0 – Exit** to return to the HA Virtual Appliance Menu.

```

*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
    
```

2. Select **6 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu.

```

*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R2 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
    
```

**Note:** It is recommended that you use the default ALE Central Repo in Option 4 above. If you already have a different repository name, you can use it, and continue with the next step.

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3. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu.

**Warning:** If you select **2 – To 4.3R2** (Upgrade to Latest patch of Current Release, if any), the following warning message will be displayed: “No package available” as you are at latest patch. You must select **3 – To New Release**.

```
*****
* Upgrade to New Release                                     *
*****
* [1] Upgrade to 4.3R3                                     *
* [0] Exit                                                 *
*****
(*) Type your option:
```

4. Enter **1 - Upgrade to 4.3R3** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options                                   *
*****
* [1] Help                                                 *
* [2] Download and Upgrade                                 *
* [3] Download Only                                       *
* [4] Upgrade from downloaded package                     *
* [0] Exit                                                 *
*****
(*) Type your option: _
```

5. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1

Checking available packages for 4.3R3 operation is in progress...
Upgrade to 4.3R3 release is available after upgrading latest to the build of 4.3R2 release
Do you want to continue to check upgrade for 4.3R2 release now [y/n] (n):
```

6. Enter **y** and press **Enter** at the Confirmation Prompt. OmniVista will retrieve and display upgrade information for 4.3R3.

```
Getting upgrade information for 4.3R3...
Upgrade information for 4.3R3
Available Packages
Name      : ovmnse
Arch      : x86_64
Version   : 4.3R3
Release   : 21.0.e17
Size      : 1.3 G
Repo      : CustomRepo1_4.3R3
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R3 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): y
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to remove unexisting files. You can ignore them.
Press any key to continue the upgrade (5s)...
```

7. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R3.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the HA Virtual Appliance Menu, select **4 - Configure Current Node** to access the menu).

8. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Please turn off maintenance mode after restarting.
Press [Enter] to continue
```

9. The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - Go to the HA Virtual Appliance Menu and select option **4 – Configure Current Node**, then select option **2 – Display Current Node Configuration** to view the current Build Number. See [Display Current Node Configuration](#)

When the upgrade is complete, [shutdown the Standby Node](#).

### Shutdown the Standby Node

1. Open a Console on the OV 2500 NMS 4.3R2 Standby Node VM.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option: _
```

2. Enter **10 – Power Off** to power off the VM. Enter **y** and press **Enter** at the Confirmation Prompt. When the shutdown is complete, [disable Maintenance Mode on the Active Node](#).

### Disable Maintenance Mode on the Active Node

Open a console on the Active Node to disable Maintenance Mode. This will disable Maintenance Mode on both nodes in the Cluster.

1. Go to the HA Virtual Appliance Menu.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OU Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore UA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
(*) Type your option:
```

2. Select **3 – Configure Cluster**. The Configure Cluster Menu appears.

```

*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Remove peer node from cluster
* [5] Configure OU Web Ports
* [6] Configure UPAM Portal Web IP
* [7] Configure UPAM Portal Web Ports
* [8] Configure OU SSL Certificate
* [9] Enable/Disable AP SSL Authentication
* [10] Configure FTP Password
* [11] Configure Login Authentication Server
* [12] Preferred Active Node
* [13] Manual Failover
* [14] Cluster Error Check
* [15] Configure Peer Node's Information
* [16] Disable Maintenance Mode
* [0] Exit
*****
(*) Type your option: _
  
```

3. Enter **16 – Disable Maintenance Mode**, then enter **y** and press **Enter**. The Configure Cluster Menu will appear. Select **0 – Exit**, to return to the HA Virtual Appliance Menu. [Startup the Standby Node](#).

### *Startup the Standby Node*

1. Power on the Standby Node.

```

CentOS Linux 7 (Core)
Kernel 3.10.0-693.17.1.el7.x86_64 on an x86_64

Technical Support Code: alcatel
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R2 GA
Build Number: 24
Patch Number: 1
Build Date: 11/08/2018
ov1 login:
  
```

2. Login to the VM. The HA Virtual Appliance Menu will appear. When the Standby Node is powered up, [verify the upgrade](#).

### *Verify the Upgrade*

When the upgrade is complete on both nodes and Maintenance Mode is disabled, verify that all services are running on both nodes, that the Cluster Status is “Up to Date”, and that the node roles are correct. And take a configuration snapshot.

- Verify that the all services are running on each node.
  - On the HA Virtual Appliance Menu select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details. Note that on the Standby Node, all services should be running except upam, radius, and nginx. It is the expected behavior on the Standby Node that these services will be “Stopped”.
- Verify that the Cluster Status is “Up to Date” and that the node roles (Active/Standby) are correct. This can be performed on either node.
  - On the HA Virtual Appliance Menu select option **2 – Show OV Cluster Status**. The data sync status indicates whether the data between two nodes is in sync. If it is, the



field will indicate “Up to Date”. If it is in the process of syncing, a percentage will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes. The command also displays the role for node you are logged into – “Active” or “Standby”. See [Show OV Cluster Status](#) for more details.

- Take a configuration snapshot without selecting the option “Snapshot virtual machine’s memory”. This will help with reverting the VM if the next upgrade path fails.

Once all services are running, [upgrade to OmniVista 4.4R1 HA](#).

### Upgrading from 4.3R1 (Fresh Installation) to 4.3R2

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from fresh installation of OV 2500 NMS 4.3R1 to OV 2500 NMS 4.3R2, before [upgrading to 4.3R3](#).

If you are upgrading from an OV 2500 NMS 4.3R1 Standalone Installation you can only upgrade to an OV 4.3R2 Standalone Installation. If you are planning on configuring a High-Availability Installation, you must perform a fresh installation of OV 2500 NMS 4.3R2.

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.3R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can

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take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

**Important Note:** During the upgrade process, when presented with the prompt: "Press any key to continue the upgrade", you **must** hit a key **before the countdown expires**. If you do not, the upgrade will automatically begin at the end of the countdown, but it will fail. If this happens, start the upgrade process again and press any key when prompted before the countdown expires.

1. Open a Console on the OV 2500 NMS 4.3R1 Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [0] Log Out
*****
(*) Type your option: _
```

2. On the Virtual Appliance Menu, enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.3R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

**Note:** It is not necessary to use the ALE Central Repo in Option 4 above. If you already have a different repository name, you should not change it, and continue with the next step.

3. Enter **2 – To 4.3R1 (Upgrade to Latest patch of Current Release, if any)** and press **Enter** to bring up the Upgrade System Options Menu.

**Warning:** If you select **3 – To New Release**, the upgrade will fail with the following error message - "/etc/yum.repos.d/ALECentral Repo.repo: Permission denied". You must select **2 – To 4.3R1 (Upgrade to Latest patch of Current Release, if any)**.

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```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

4. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R1 GA
Build Number: 51
Patch Number: 0

Checking available packages for 4.3R1 operation is in progress...
Upgrade information for 4.3R1
Available Packages
Name       : ovnmsepatchb51
Arch      : x86_64
Version   : 4.3R1
Release   : 51.3.e17
Size      : 28 k
Repo      : ALECentralRepo_4.3R1
Summary   : OU Patch 3 for 4.3R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Patch 3 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.3R1
           : build 51
           : -----
           : Fix OUE-3878: Upgrade from 4.3R1 to 4.3R2 via ALE Repo failed when
           : using proxy server for the UA
           : -----
Would you like to install the package [y|n] (n): _
```

5. Enter **y** and press **Enter** at the Confirmation Prompts to apply the patch.

6. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to reboot the VM.

```
Complete!
Operation is successful
You can safely ignore any warnings that may have been displayed above
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

7. After OmniVista comes up, on the Virtual Appliance Menu, enter **4** – **Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

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```
*****
* Upgrade Vn
*****
* [1] Help
* [2] To 4.3R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

8. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

**Warning:** If you select **2 – To 4.3R1** (Upgrade to Latest patch of Current Release, if any), the following warning message will be displayed: “No package available” as you are at latest patch. You must select **3 – To New Release**.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.3R2
* [0] Exit
*****
(*) Type your option: _
```

9. Enter **1 - Upgrade to 4.3R2** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option:
```

10. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R1 GA
Build Number: 51
Patch Number: 3

Checking available packages for 4.3R2 operation is in progress...
Upgrade to 4.3R2 release is available after upgrading latest to the build of 4.3R1 release
Do you want to continue to check upgrade for 4.3R1 release now [y|n] (n): _
```

OmniVista will retrieve and display upgrade information for 4.3R2.

```
Getting upgrade information for 4.3R2...
Upgrade information for 4.3R2
Available Packages
Name       : ovmnse
Arch      : x86_64
Version   : 4.3R2
Release   : 24.0.e17
Size      : 1.3 G
Repo      : ALECentralRepo_4.3R2
Summary   : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Install guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): y
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to remove unexisting files. You can ignore them.
Press any key to continue the upgrade (18s)...
```

11. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R2.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select 2 - Configure The Virtual Appliance to access the menu).

12. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press Enter to continue, then press Enter to reboot the VM.

```
Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

13. The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade.

- Verify that the Build Number is correct.
  - Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.



- Select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

Once all services are running, [upgrade to OmniVista 4.3R3](#).

### Upgrading from 4.2.2.R01 (MR2) (Fresh Installation) to 4.3R2

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from OV 2500 Fresh NMS 4.2.2.R01 (MR 2) to OV 2500 NMS 4.3R2, before [upgrading to 4.3R3](#).

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.3R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

**Important Note:** During the upgrade process, when presented with the prompt: “Press any key to continue the upgrade”, you **must** hit a key **before the countdown expires**. If you do not, the upgrade will automatically begin at the end of the countdown, but it will fail. If this



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happens, start the upgrade process again and press any key when prompted before the countdown expires.

1. Open a Console on your existing Virtual Appliance (OV 2500 NMS 4.2.2.R01MR 2).

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [0] Log Out
*****
(*) Type your option: _
```

2. On the Virtual Appliance Menu, enter 4 – Upgrade/Backup/Restore VA.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any)
* [3] 4.3R1 (New Release)
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: 4
```

3. Enter 2 – To 4.2.2 (Upgrade to Latest patch of Current Release, if any) and Press Enter to bring up the Upgrade System Options Menu.

**Warning:** If you select 3 – To 4.3R1, you will receive the following error message:  
“ovnmsepatchb51-4.3R1-51.3.e17 available, but not installed. No packages marked for update”, and the VA will reboot. After rebooting, you are still at the 4.2.2 MR2 release level.  
You must select 2 – To 4.2.2 (Upgrade to Latest patch of Current Release, if any).

4. Enter 2 – Download and Upgrade and press Enter to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter y and press Enter at the Confirmation Prompt.

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```
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: 2

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.2.2.R01 MR-2
Build Number: 115
Patch Number: 0

Checking available packages for 4.2.2.R01 operation is in progress...
Upgrade information for 4.2.2.R01
Available Packages
Name       : ovmnsepatchb115
Arch      : x86_64
Version   : 4.2.2.R01
Release   : 115.3.e17
Size      : 38 k
Repo      : ALECentralRepo_4.2.2.R01
Summary   : 0V Patch 3 for 4.2.2.R01 build 115
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSy
;page=overview
License   : ALE USA Inc.
Description : Patch 3 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
           : 4.2.2.R01 build 115
           : -----
           : Fix 4.2.2.R01 patch 2 to 4.3R1 patch 3
           : -----

Would you like to install the package [y/n] (n): _
```

5. When the installation is completed, the following message will appear “Complete! Operation is successful”. Press **Enter** to reboot the VM.

```
Verifying   : ovmnsepatchb115-4.2.2.R01-115.3.e17.x86_64           1/1

Installed:
  ovmnsepatchb115.x86_64 0:4.2.2.R01-115.3.e17

Complete!
Operation is successful
Press [Enter] to continue
```

6. After OmniVista comes up, on the Virtual Appliance Menu, enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any)
* [3] 4.3R1 (New Release)
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: 3
```

7. Enter **3 – To 4.3R1** and press **Enter** to bring up the Upgrade to New Release Menu Screen.
8. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages.

**Note:** The upgrade usually takes between 30 minutes to one hour to complete. But, it may take 3 - 4 hours based on network speed, OmniVista network size and OmniVista data size.

**Note:** “no such file or directory” error messages may appear during the upgrade process. These can be ignored. Allow the upgrade process to complete.

**Note:** If you are unable to connect to the repository, you will receive the following error message: “Please check the connectivity of your repository configuration”. Configure the Proxy and/or DNS Settings and try again. Proxy and DNS configuration is available in the Configure The Virtual Appliance Menu (from the Virtual Appliance Menu, select **2 - Configure The Virtual Appliance** to access the menu).

9. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R1 Patch 3.

```
Getting upgrade information for 4.2.2.R01...
Current version of Virtual Appliance is the latest build of 4.2.2.R01

Getting upgrade information for 4.3R1...
Upgrade information for 4.3R1
Available Packages
Name       : ovnmsepatchb51
Arch      : x86_64
Version   : 4.3R1
Release   : 51.3.e17
Size      : 1.1 M
Repo      : ALECentralRepo_4.3R1
Summary   : OU Patch 3 for 4.3R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&mp
;page=overview
License   : ALE USA Inc.
Description : Patch 3 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.3R1
           : build 51
           : -----
           : Fix OVE-3078: Upgrade from 4.3R1 to 4.3R2 via ALE Repo failed when
           : using proxy server for the U#
           :
           : Fix OVE-1957: Assigned roles and groups for a user created in the
           : default Administrators group would get removed if restarting
           : ovclient service.
           : -----

You have chosen to upgrade to latest build of 4.3R1 release. Please refer to Release Notes and Insta
llation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): _
```

10. When the installation is completed, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.
11. After OmniVista comes up, on the Virtual Appliance Menu, enter **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.
12. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

**Note:** If you select **2 – To 4.3R1 (Upgrade to Latest patch of Current Release, if any)**, the following warning message will be displayed: “No package available” as you are at latest patch. You **must** select **3 – To New Release**.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Upgrade UA
*****
* [1] Help
* [2] To 4.3R1 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: 3
```

13. Enter **1** - **Upgrade to 4.3R2** and press **Enter** to bring up the Upgrade System Options Menu.

```
Upgrade to New Release
*****
* [1] Upgrade to 4.3R2
* [0] Exit
*****
(*) Type your option:
```

14. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: 2

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R1 GA
Build Number: 51
Patch Number: 3

Checking available packages for 4.3R2 operation is in progress...
Upgrade to 4.3R2 release is available after upgrading latest to the build of 4.3R1 release
Do you want to continue to check upgrade for 4.3R1 release now [y/n] (n): _
```

15. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R2.

```

Checking available packages for 4.3R2 operation is in progress...
Upgrade to 4.3R2 release is available after upgrading latest to the build of 4.3R1 release
Do you want to continue to check upgrade for 4.3R1 release now [y/n] (n): y

Getting upgrade information for 4.3R1...
Current version of Virtual Appliance is the latest build of 4.3R1

Getting upgrade information for 4.3R2...
Upgrade information for 4.3R2
Available Packages
Name       : ovmnse
Arch       : x86_64
Version    : 4.3R2
Release    : 24.0.e17
Size       : 1.3 G
Repo       : ALECentralRepo_4.3R2
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): _

```

16. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.

17. The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade.

```

Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue

```

- Verify that the Build Number is correct.
  - Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.
  - Select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

Once all services are running, [upgrade to OmniVista 4.3R3](#).

## Upgrading from 4.2.2.R01 (GA) or 4.2.2.R01 (MR2) (Upgrade) to 4.3R2

Follow the steps below to use the Upgrade option in the Virtual Appliance Menu to upgrade from 4.2.2.R01 (GA) or 4.2.2.R01 (MR2) (upgraded from a previous version – not a fresh installation) to 4.3R2, before [upgrading to 4.3R3](#).

**Important Notes:** Before beginning the upgrade:

- Take a VM Snapshot of the current OmniVista VA. Note that VM snapshots can cause performance issues on the running VM. When upgrading OmniVista, it is recommended that you delete any previous snapshots, take a new snapshot of the current VM configuration, then perform the upgrade. After OmniVista is successfully upgraded, it is recommended that you also delete the snapshot taken prior to the upgrade. For long-term VM backups, consult the virtualization software documentation for recommended procedures.
- Move old OmniVista Server Backup files to external storage (SFTP to OmniVista using port 22 and the “cliadmin” login to access the files under “backups” directory).
- Copy old switch backup files to external storage for archiving purposes if needed (SFTP to OmniVista using port 22 and use the “cliadmin” login to access the files under the “switchbackups” directory), and then delete these old switch backup files from the Resource Manager UI. You can also automatically purge old backup files by configuring a Backup Retention policy (Configuration - Resource Manager Settings). Note that the new retention policy (purging of old backup files) will take effect only when the next switch backup occurs.
- Ensure that there is enough free disk space for OmniVista.
- You can also reduce the default Analytics purge settings for Top N Ports/Switches/Applications/Clients to free up disk space (default settings are to purge data after 6 or 12 months). The purge will not happen immediately, OmniVista may take up to a day to purge the older data, but it is recommended as a way to save disk space.

Note that OV 2500 NMS 4.3R2 makes an HTTPS connection to the OmniVista 2500 NMS External Repository for software upgrades. If the OmniVista 2500 NMS Server has a direct connection to the Internet, a Proxy is not required. If a Proxy has not been configured, select **2 - Configure The Virtual Appliance** on the Virtual Appliance Menu, then select **15 - Configure Proxy**.

It is highly recommended that you perform the upgrade directly from the VM Console. If you access OmniVista remotely using an SSH client (e.g., putty), **the client should be configured to keep the session alive by sending periodic “keepalive” messages**. The upgrade can take anywhere from 30 minutes to 4 hours depending on network speed, network size, and database size.

**Important Note:** Before beginning the upgrade, stop all Watchdog Services using the Run Watchdog Command in the VA Menu.

**Important Note:** During the upgrade process, when presented with the prompt: “Press any key to continue the upgrade”, you **must** hit a key **before the countdown expires**. If you do not, the upgrade will automatically begin at the end of the countdown, but it will fail. If this happens, start the upgrade process again and press any key when prompted before the countdown expires.



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1. Open a Console on the OV 2500 NMS 4.2.2.R01 GA Virtual Appliance.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [0] Log Out
*****
(*) Type your option: _
```

2. On the Virtual Appliance Menu, select option 4 – Upgrade/Backup/Restore VA.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any)
* [3] Enable Repository (Selected - ALE Central Repo)
* [4] Configure Custom Repositories
* [5] Configure "Update Check Interval" (Selected - Disabled)
* [6] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option: _
```

3. Enter 2 – To 4.2.2 (Upgrade to Latest patch of Current Release, if any) and Press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: 2
```

4. Enter 2 – Download and Upgrade and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
*****
* Upgrade System Options
*****
* [1] Help
* [2] Download and Upgrade
* [3] Download Only
* [4] Upgrade from downloaded package
* [0] Exit
*****
(*) Type your option: 2

Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.2.2.R01 GA
Build Number: 81
Patch Number: 0

Checking available packages for 4.2.2.R01 operation is in progress...
Upgrade information for 4.2.2.R01
Available Packages
Name       : ovmsepatchb115
Arch      : x86_64
Version   : 4.2.2.R01
Release   : 115.3.e17
Size      : 38 k
Repo      : ALECentralRepo_4.2.2.R01
Summary   : OJ Patch 3 for 4.2.2.R01 build 115
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description: Patch 3 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
          : 4.2.2.R01 build 115
          : -----
          : Fix 4.2.2.R01 patch 2 to 4.3R1 patch 3
          : -----
Would you like to install the package [y/n] (n): y
```

5. Enter **y** and press **Enter** at the Confirmation Prompts to apply the patch.

6. When the installation is complete, the following message will appear "Complete! Operation is successful". Press **Enter** to reboot the VM.

```
Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

7. After OmniVista comes up, on the Virtual Appliance Menu, select option **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any)
* [3] 4.3R1 (New Release)
* [4] Enable Repository (Selected - ALE Central Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
```

8. Enter **5** and press Enter to configure a Custom Repository.

```

*****
* Configure Custom Repositories *
*****
* [1] Help *
* [2] "Custom Repo 1" Repository *
* [3] "Custom Repo 2" Repository *
* [4] "Custom Repo 3" Repository *
* [0] Exit *
*****
(*) Type your option: 5
    
```

9. Select a Custom Repository (e.g., **2** – “Custom Repo 1” Repository) and press **Enter**.

**Note:** The Custom Repository should be created with an **unused** custom repository from the Configure Custom Repositories Menu option (e.g. “Custom Repo 1”, “Custom Repo 2” or “Custom Repo 3”).

10. Configure the repository as described below, then Enter **y** and press **Enter** to confirm the configuration.

- Repository Name – 43R1Repo
- Repository URL Host – ovrepo.fluentnetworking.com
- Repository URL Location – ov

```

Please input Repository name [Custom Repo 1]: 43R1Repo
(*) Please input Repository URL host: ovrepo.fluentnetworking.com
Please input Repository URL location : ov
Would you like to configure Repository with:
    Name: 43R1Repo
    URL host: ovrepo.fluentnetworking.com
    URL location: ov
[y\n] (y): y
The configuration has been set
Press [Enter] to continue
    
```

11. Enter **0** and press **Enter** to exit to the Upgrade VA Menu.

```

*****
* Upgrade VA *
*****
* [1] Help *
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any) *
* [3] 4.3R1 (New Release) *
* [4] Enable Repository (Selected - ALE Central Repo) *
* [5] Configure Custom Repositories *
* [6] Configure "Update Check Interval" (Selected - Disabled) *
* [7] Backup/Restore OmniVista 2500 NMS Data *
* [0] Exit *
*****
(*) Type your option: 0
    
```

12. Enter **4** and press **Enter** to bring up the Enable Repository Menu.

```

* Enable Repository
*****
* [1] Help
* [2] "ALE Central Repo" Repository (Selected)
* [3] "43R1Repo" Repository
* [4] "Custom Repo 2" Repository
* [5] "Custom Repo 3" Repository
* [6] "OfflineRepo" Repository
* [0] Exit
*****
(*) Type your option: 3_
    
```

13. Select the Custom Repository you just created (e.g., 3 – “43R1Repo” Repository) and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt. The Custom Repository you enabled will be designated as “Selected”, as shown below.

14. Enter **0** and press **Enter** to exit to the Upgrade VA Menu.

```

* Upgrade VA
*****
* [1] Help
* [2] 4.2.2 (Upgrade to Latest patch of Current Release, if any)
* [3] 4.3R1 (New Release)
* [4] Enable Repository (Selected - 43R1Repo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [0] Exit
*****
(*) Type your option:
    
```

15. Enter **3 – To 4.3R1 (New Release)** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

**Note:** If you select **2 – To 4.2.2 (Upgrade to Latest patch of Current Release, if any)**, the following warning message will be displayed: “No package available” as you are at latest patch. You **must** select **3 – To 4.3R1 (New Release)**.

16. Enter **2 – Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

17. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R1 Patch 3.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

```
Build Number: 115
Patch Number: 3

Checking available packages for 4.3R1 operation is in progress...
Upgrade to 4.3R1 release is available after upgrading latest to the build of 4.2.2.R01 release
Do you want to continue to check upgrade for 4.2.2.R01 release now [y|n] (n): y

Getting upgrade information for 4.2.2.R01...
Current version of Virtual Appliance is the latest build of 4.2.2.R01

Getting upgrade information for 4.3R1...
Upgrade information for 4.3R1
Available Packages
Name       : ovmmsepatchb51
Arch      : x86_64
Version   : 4.3R1
Release   : 51.3.e17
Size      : 1.1 M
Repo      : CustomRepo1_4.3R1
Summary   : OV Patch 3 for 4.3R1 build 51
URL       : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License   : ALE USA Inc.
Description : Patch 3 for Alcatel-Lucent Enterprise OmniVista 2500 NMS-E 4.3R1
           : build 51
           : -----
           : Fix OVE-3078: Upgrade from 4.3R1 to 4.3R2 via ALE Repo failed when
           : using proxy server for the VA
           :
           : Fix OVE-1957: Assigned roles and groups for a user created in the
           : default Administrators group would get removed if restarting
           : ovclient service.
           : -----

You have chosen to upgrade to latest build of 4.3R1 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y|n] (n): _
```

18. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.

19. After OmniVista comes up, on the Virtual Appliance Menu, select option **4 – Upgrade/Backup/Restore VA** and press **Enter** to bring up the Upgrade VA Menu Screen.

20. Enter **3 – To New Release** and press **Enter** to bring up the Upgrade to New Release Menu Screen.

**Note:** If you select **2 – To 4.3R1** (Upgrade to Latest patch of Current Release, if any), the following warning message will be displayed: “No package available” as you are at latest patch. You **must** select **3 – To New Release**.

21. Enter **1 - Upgrade to 4.3R2** and press **Enter** to bring up the Upgrade System Options Menu.

```
*****
* Upgrade to New Release
*****
* [1] Upgrade to 4.3R2
* [0] Exit
*****
(*) Type your option: _
```



22. Enter **2** – **Download and Upgrade** and press **Enter** to begin the upgrade. Information on the current installation is displayed and OmniVista checks the Repository for the latest upgrade packages. Enter **y** and press **Enter** at the Confirmation Prompt.

```
Current version of Virtual Appliance
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.3R1 GA
Build Number: 51
Patch Number: 3

Checking available packages for 4.3R2 operation is in progress...
Upgrade to 4.3R2 release is available after upgrading latest to the build of 4.3R1 release
Do you want to continue to check upgrade for 4.3R1 release now [y/n] (n): _
```

23. Enter **y** and press **Enter** at the Confirmation Prompts to upgrade to 4.3R2.

```
Getting upgrade information for 4.3R2...
Upgrade information for 4.3R2
Available Packages
Name       : ovmnse
Arch       : x86_64
Version    : 4.3R2
Release    : 24.0.e17
Size       : 1.3 G
Repo       : ALECentralRepo_4.3R2
Summary    : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E
URL        : http://enterprise.alcatel-lucent.com/?product=OmniVista2500NetworkManagementSystem&
;page=overview
License    : ALE USA Inc.
Description : Alcatel-Lucent Enterprise OmniVista 2500 NMS-E

You have chosen to upgrade to latest build of 4.3R2 release. Please refer to Release Notes and Installation Guide of the new release before continuing with this upgrade
Do you want to continue with upgrade now ?[y/n] (n): y
This operation can result in data loss or corruption. We advise taking a VM snapshot and read Installation guide, Release Notes of new release prior to this.
Are you ready to proceed ? [y/n] (n): y
Build download is in progress, it may take long time depending on n/w speed
Warning messages may be shown during upgrading. This is a normal case that the RPM installer tries to remove unexisting files. You can ignore them.
Press any key to continue the upgrade (18s)...
```

24. When the installation is complete, the following message will appear “Complete! Operation is successful”. Press **Enter** to continue, then press **Enter** to reboot the VM.

```
Complete!
Operation is successful
Press [Enter] to continue

The Virtual Appliance has to be restarted for applying new changes
Press [Enter] to continue
```

The reboot process will take several minutes. When the reboot is complete, log into the VM and verify the upgrade

- Verify that the Build Number is correct.
- Go to the Virtual Appliance Menu and select option **2 – Configure the Virtual Appliance**, then select option **2 – Display the Current Configuration** to view the current Build Number. See [Display Current Configuration](#) for more details.
- Verify that all services have started.
  - From the Configure the Virtual Appliance Menu, select option **0 – Exit** to go to The Virtual Appliance Menu.



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- Select option **3 – Run Watchdog Command**, then select option **3 – Display Status of All Services**. See [Run Watchdog Command](#) for more details.

Once all services are running, [upgrade to OmniVista 4.3R3](#).

## Appendix A – Using the Virtual Appliance Menu

To access the Virtual Appliance Menu for a VM, launch the Hypervisor Console. The login prompt is displayed.

**Note:** You can also access the Virtual Appliance Menu by connecting via SSH using port 2222, user **cliadmin**, and password set when deploying VA (e.g., `ssh cliadmin@192.160.70.230 -p 2222`).

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1127.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.5R3 GA
Build Number: 67
Patch Number: 0
Build Date: 03/18/2021
Technical Support Code: alcatel
omnivista login:
```

1. Enter the login (**cliadmin**) and press **Enter**.
2. Enter the password and press **Enter**. The password is the one you created when you first [launched the VM Console](#) at the beginning of the installation process. The Virtual Appliance Menu is displayed.

```
*****
* The Virtual Appliance Menu
*****
* [1] Help
* [2] Configure The Virtual Appliance
* [3] Run Watchdog Command
* [4] Upgrade/Backup/Restore VA
* [5] Change Password
* [6] Logging
* [7] Login Authentication Server
* [8] Power Off
* [9] Reboot
* [10] Advanced Mode
* [11] Set Up Optional Tools
* [12] Convert to Cluster
* [13] Join Cluster
* [14] Troubleshoot
* [0] Log Out
*****
(*) Type your option:
```

The Virtual Appliance Menu provides the following options:

- [1 - Help](#)
- [2 - Configure the Virtual Appliance](#)
- [3 - Run Watchdog Command](#)
- [4 - Upgrade/Backup/Restore VA](#)
- [5 - Change Password](#)
- [6 - Logging](#)
- [7 - Login Authentication Server](#)
- [8 - Power Off](#)
- [9 - Reboot](#)

- [10 - Advanced Mode](#)
- [11 - Set Up Optional Tools](#)
- [12 – Convert to Cluster](#)
- [13 – Join Cluster](#)
- [14 - Troubleshoot](#)
- [0 - Log Out](#)

For information on these menu options, refer to the sections below.

### Help

Enter **1** and press **Enter** to bring up help for the Virtual Appliance Menu.

### Configure the Virtual Appliance

The “Configure the Virtual Appliance” menu provides the following options:

- [1 - Help](#)
- [2 - Display Current Configuration](#)
- [3 - Configure IPs & Ports](#)
- [4 - Configure Default Gateway](#)
- [5 - Configure Hostname](#)
- [6 - Configure DNS Server](#)
- [7 - Configure Timezone](#)
- [8 - Configure Route](#)
- [9 - Configure Network Size](#)
- [10 - Configure Keyboard Layout](#)
- [11 - Update OmniVista Web Server SSL Certificate](#)
- [12 - Enable/Disable AP SSL Authentication](#)
- [12 - Enable/Disable Admin SSH](#)
- [14 - Configure NTP Client](#)
- [15 - Configure Proxy](#)
- [16 - Change Screen Resolution](#)
- [17 - Configure the Other Network Cards](#)
- [0 - Exit](#)

```
*****
* Configure The Virtual Appliance
*****
* [1] Help
* [2] Display Current Configuration
* [3] Configure IPs and Ports
* [4] Configure Default Gateway
* [5] Configure Hostname
* [6] Configure DNS Server
* [7] Configure Timezone
* [8] Configure Route
* [9] Configure Network Size
* [10] Configure Keyboard Layout
* [11] Update OmniVista Web Server SSL certificate
* [12] Enable/Disable AP SSL Authentication
* [13] Enable/Disable Admin SSH
* [14] Configure NTP Client
* [15] Configure Proxy
* [16] Change screen resolution
* [17] Configure the other Network Cards
* [0] Exit
*****
```

### **Help**

Enter **1** and press **Enter** to bring up help for the Configure The Virtual Appliance Menu.

### **Display Current Configuration**

Enter **2** and press **Enter** to display the current VA configuration. Press **Enter** to return to the Configure The Virtual Appliance Menu.

```
*****
* Current configuration
*****
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 50
Patch Number: 0
Build Date: 11/06/2019
MMN Version: 3.1.16.20
Captive Portal Version: 3.1.34.24

Current OV IP Configuration:
IP: 10.255.222.98
Netmask: 255.255.255.0
NIC: eth0
MAC: 08:0c:29:65:2c:cb
OV Web HTTP Port: 80
OV Web HTTPS Port: 443

```

### **Configure IPs and Ports**

1. If you want to re-configure the current OV IP, Captive Portal IP and Ports, and optional Additional Web OV IP, enter **3** and press **Enter**. The current configuration will be displayed. Enter **y** and press **Enter** at the first confirmation prompt to re-configure the OV IP and Web Ports.

```

Current OV IP Configuration:
IP: 10.255.222.98
Netmask: 255.255.255.0
NIC: eth0
MAC: 00:0c:29:c5:f1:32
OV Web HTTP Port: 80
OV Web HTTPS Port: 443
Would you like to configure OV IP and OV Web Ports [yin] (n): y
Please input OV IPv4 [10.255.222.98]:
Please input subnet mask [255.255.255.0]:
We have only one unused NIC [eth0-00:0c:29:c5:f1:32], so use it for OV IP too
Please input OV Web HTTP port [80]:
Please input OV Web HTTPS port [443]:
Would you like to configure OV IP with:
IPv4: 10.255.222.98
Netmask: 255.255.255.0
NIC: eth0-00:0c:29:c5:f1:32
OV Web HTTP Port: 80
OV Web HTTPS Port: 443
[yin] (y):
    
```

2. Enter an IPv4 IP address and subnet mask.
3. Enter **y** at the confirmation prompt and press **Enter** to confirm the settings.
4. After configuring the OV IP address, configure the OV ports.
5. At the prompt, enter an HTTP value and press **Enter**. Enter an HTTPS value and press **Enter**.
  - HTTP Port (Valid range: 1024 to 65535, Default = 80)
  - HTTPS Port (Valid range: 1024 to 65535, Default = 443)

**Note:** You can press **Enter** to accept default values. New port values must be unique (i.e., they must differ from any previously-configured ports).
6. Enter **y** and press **Enter** to confirm the settings.
7. At the Captive Portal Configuration Prompt, enter **y** and press **Enter** to configure the Captive Portal Ports, otherwise press **Enter** to continue. The Captive Portal IP address can be the same as the OV IP address or different. However, if you use a different IP address for Captive Portal it is recommended that you use the default ports. If you do not use the default ports, the ports should be >1024.
  - HTTP Port (Valid range: 1024 to 65535, Default = 8080)
  - HTTPS Port (Valid range: 1024 to 65535, Default = 8443)

**Note:** The default Captive Portal FQDN is "ov2500-upam-cportal.al-enterprise.com". If you want to replace it with your own FQDN you must:

  1. Log into the OmniVista UI.
  2. Go to the UPAM – Captive Portal Certificates page (U PAM – Settings – Captive Portal Certificates).
    - Create a Custom Certificate.
    - Activate the certificate.
8. At the Additional OV Web IP Prompt, enter **y** and press **Enter** to configure an Additional OV Web IP, otherwise press **Enter** to continue. An additional OV Web IP address provides you with another way of accessing the OmniVista UI. It is optional. The OV Web IP address must be

configured on a different NIC and different subnet than the OmniVista IP and Captive Portal IP. If an additional NIC is not available, it cannot be enabled.

After entering values and confirming, you must restart all services for the changes to take effect. Use the **Restart All Services** option in the **Run Watchdog** command in the Virtual Appliance Menu.

**Important Note:** If you change the OV IP address in the VA Menu, the network is NOT touched. For wired devices, you must reconfigure the sFlow receiver, policy server, and SNMP trap station. After changing the IP Address of the OV Server, you must manually push configurations from various applications (Analytics, Policy View QoS, and Notification applications respectively) to inform the network about the new location of the OV Server. For Stellar APs, you must reconfigure the DHCP Server, and reapply WLAN Services and Global Configurations in Unified Access.

**Note:** If OmniVista is unreachable after you change the OmniVista Server IP address, reboot the OmniVista Server.

### Configure Default Gateway

1. Enter **4** and press **Enter** to configure default gateway settings.

```
*****
* Configure Default Gateway
*****
Please input default gateway v4 [10.255.222.62]:
Would you like to configure:
    default gateway: 10.255.222.62
[y;n] (y):
The configuration has been set
Press [Enter] to continue
```

2. Enter an IPv4 default gateway.
3. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.

### Configure Hostname

1. The default Hostname is **omnivista**. If you want to change the default Hostname, enter **5** and press **Enter**.

```
*****
* Configure Hostname
*****
Please input hostname [omnivista]:
Would you like to configure:
    hostname: omnivista
[y;n] (y):
The configuration has been set
Press [Enter] to continue
```

2. Enter a hostname (maximum of 15 characters).
3. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.



### Configure DNS Server

1. Enter **6** to specify whether the VM will use a DNS Server.
2. If the VM will use a DNS server, enter **y**, then press **Enter**. Enter the IPv4 address for Server 1 and Server 2, if applicable.

```
*****  
* Configure DNS Server *  
*****  
Would you like to use dns servers [y|n] (n): y  
(* Please input dns server 1: 192.168.70.226  
Would you like to use dns server 2 [y|n] (n): 192.168.1.3  
Would you like to use dns server 2 [y|n] (n):  
Would you like to configure:  
    dns server 1: 192.168.70.226  
    dns server 2:  
[y|n] (y):  
The configuration has been set  
Press [Enter] to continue
```

**Note:** If **n** (No) is selected, all DNS Servers will be disabled.

3. Enter **y** and press **Enter** to confirm the settings. You will be prompted to restart the OV Client Service for the change to take effect. Press **Enter** to return to the Configure The Virtual Appliance Menu.

### Configure Timezone

1. Enter **7** and press **Enter** to begin setting up the timezone.

```
*****  
* Configure Timezones *  
*****  
The available timezones list will be shown (press [q] to exit view mode)  
Press [Enter] to continue  
_
```

2. Press **Enter** to display timezones.

```

Africa/Abidjan
Africa/Accra
Africa/Addis_Ababa
Africa/Algiers
Africa/Asmara
Africa/Bamako
Africa/Bangui
Africa/Banjul
Africa/Bissau
Africa/Blantyre
Africa/Brazzaville
Africa/Bujumbura
Africa/Cairo
Africa/Casablanca
Africa/Ceuta
Africa/Conakry
Africa/Dakar
Africa/Dar_es_Salaam
Africa/Djibouti
Africa/Douala
Africa/El_Aaiun
Africa/Freetown
Africa/Gaborone
Africa/Harare
Africa/Johannesburg
Africa/Juba
Africa/Kampala
Africa/Khartoum
Africa/Kigali
Africa/Kinshasa
Africa/Lagos
Africa/Libreville
Africa/Lome
Africa/Luanda
Africa/Lubumbashi
Africa/Lusaka
lines 1-36

```

2. Press **Enter** to scroll through the list. After locating your timezone, press **q** and enter your timezone at the prompt (e.g., America/Los\_Angeles). Then press **Enter** to set the timezone and return to the Configure Current Node Menu.

```

America/La_Paz
America/Lima
America/Los_Angeles
Please input timezones [America/Los_Angeles]: America/Los_Angeles
Would you like to set:
    timezones: America/Los_Angeles
[yin] (y):
The configuration has been set
Press [Enter] to continue

```

You can verify the change using the **2 - Display Current Configuration** command.

### Configure Route

1. If you want to add a static route from the VM to another network enter **8** and press **Enter**.
2. Add an IPv4 route by entering **3** at the command prompt.

```
*****
* Configure Route
*****
* [1] Help
* [2] Show Current Routes
* [3] Add Route ↵
* [4] Del Route ↵
* [0] Exit
*****
```

3. Enter the subnet, netmask and gateway.

4. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.

### Configure Network Size

At the Main Menu prompt, enter **9** and press **Enter** to display the Configure Network Size Menu, and select one of the options below.

```
*****
* Configure Network Size
*****
* [1] Help
* [2] Configure OV2500 Memory
* [3] Configure Swap File
* [4] Extend Data Partition
* [0] Exit
*****
```

- **Configure OV2500 Memory** - Select an option (e.g., Low, Medium, High, Very High) based on the number of devices being managed and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt. You will be prompted to restart the Watchdog Service for the change to take effect. See [Required Minimum System Configurations](#) for more information on system configurations for the different network sizes.
- **Configure Swap File** - Select one of the options below:
  - **Show Current Swap Files** - Enter **1** and press **Enter** to display information about any configured Swap Files.
  - **Add Swap File** - Enter the size of the Swap File in MB (Range = 1 - 4096). Enter **y** and press **Enter** at the confirmation prompt.
  - **Delete Swap File** - Select the Swap File you want to delete and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt.
- **Extend Data Partition** - Follow the steps [below](#) to Extend the Data Partition.

By default, OmniVista is partitioned as follows: HDD1:50GB and HDD2:512GB. If you are managing more than 500 devices, it is recommended that you increase the provisioned hard disk. Make sure that your VA configuration (e.g., Hypervisor Processor, OV VA RAM, HDD Provisioning) is adequate for the number of devices you are managing; and make sure the appropriate memory and disk space for the selected network size have been allocated to the OmniVista VA. **Insufficient memory or disk space for the chosen network size may cause OV instability.** OmniVista will not allow you to configure a network size that cannot be supported by the VA configuration. For example, if you allocate 16GB of memory for the OmniVista VA, OmniVista will only allow you to configure a Low network size (fewer than 500 devices). Refer to [Recommended System Configurations](#) for details.

**Note:** If you have a KVM deployment, when adding new storage, select Bus Type = SATA for new storage in KVM Settings. OmniVista only supports new storage in the SATA format.

### Extending the Data Partition

1. Shut down OmniVista Services from the OV Virtual Appliance console.
  - On the main Virtual Appliance Menu, select **3** – [Run Watchdog Command](#), then select **9** – Shutdown Watchdog. Wait for all services and Watchdog to shut down.
2. Take a VM Snapshot or use the OmniVista Backup Command in the Virtual Appliance Menu.
  - To perform a backup, go to the main Virtual Appliance Menu, select **4** – [Upgrade/Backup/Restore VA](#), select **7** – Backup/Restore OmniVista 2500 NMS Data, then select **3** – Backup Now.
3. Power off the VM from the OV Virtual Appliance console.
  - On the main Virtual Appliance Menu, select **8** – [Power Off](#).
4. Add hardware for additional disk space from the hypervisor.
5. Power on the VM using the hypervisor menu option.
6. Extend the disk from the OV Virtual Appliance console.
  - On the Configure the main Virtual Appliance Menu, select **2** - Configure the Virtual Appliance Menu, select **9** – Configure Network Size, then select **4** – Extend Data Partition.

#### **Notes:**

1. Do **not** power off or reset the VM until the operation completes.
2. Always power off VM using the OV Virtual Appliance Menu option.

### **Configure Keyboard Layout**

1. Enter **10** and press **Enter** to specify a keyboard layout.

```
*****
* Configure Keyboard Layout
*****
The available keyboard layouts will be shown (press [q] to exit view mode)
Press [Enter] to continue
```

2. Press **Enter** to see the list of keyboard layouts.
3. Enter **q** and press **Enter** to quit the view mode. At the prompt, enter a keyboard layout then press **Enter**. Enter **y** at the confirmation prompt and press **Enter**. Press **Enter** to return to The Virtual Appliance Menu.

```
Please input keyboard layout [us]:
Would you like to set:
    keyboard layout: us
[yin] (y): _
```

The table below lists all supported keyboard layouts.

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amiga-de	amiga-us	atari-uk-falcon	atari-se
atari-us	atari-de	pt-olpc	es-olpc
sg-latin1	hu	sg	fr_CH
de-latin1-noadkeys	fr_CH-latin1	de-latin1	de_CH-latin1
cz-us-qwertz	sg-latin1-lk450	croat	slovene
sk-prog-qwertz	sk-qwertz	de	cz
wangbe	wangbe2	fr-latin9	fr-old
azerty	fr	fr-pc	be-latin1
fr-latin0	fr-latin1	tr_f-latin5	trf-fgGlod
backspace	ctrl	applkey	keypad
euro2	euro	euro1	windowkeys
unicode	se-latin1	cz-cp1250	il-heb
ttwin_cplk-UTF-8	pt-latin1	ru4	ruwin_ct_sh-CP1251
ruwin_alt-KOI8-R	no-latin1	pl1	cz-lat2
nl2	mk	es-cp850	bg-cp855
by	uk	pl	ua-cp1251
pt-latin9	sk-qwerty	se-lat6	bg_bds-cp1251
ruwin_cplk-UTF-8	br-abnt	la-latin1	sr-cy
ruwin_ctrl-CP1251	ua	dk	ru-yawerty
mk-cp1251	ruwin_cplk-KOI8-R	kyrgyz	defkeymap_V1.0
se-fi-lat6	ruwin_ctrl-UTF-8	ro	fi
sk-prog-qwerty	trq	fi-latin9	gr
ru3	us	ruwin_ct_sh-KOI8-R	nl
ro_std	ttwin_alt-UTF-8	trf	ruwin_alt-UTF-8
it-ibm	il	by-cp1251	it
emacs	fi-latin1	pc110	bg_bds-utf8
tralt	defkeymap	bg_pho-utf8	ua-ws
cf	hu101	bg_pho-cp1251	se-ir209
ttwin_ctrl-UTF-8	cz-lat2-prog	br-latin1-us	mk-utf
cz-qwerty	ruwin_cplk-CP1251	ttwin_ct_sh-UTF-8	ru1
ruwin_ctrl-KOI8-R	ru-ms	no	us-acentos
pl2	sv-latin1	br-latin1-abnt2	et
ru-cp1251	ruwin_alt-CP1251	ru	it2
lt.l4	ua-utf	bywin-cp1251	bg-cp1251
ru_win	emacs2	dk-latin1	kazakh
br-abnt2	es	pl4	mk0
is-latin1	is-latin1-us	il-phonetic	fi-old
et-noadkeys	jp106	lt	ru2
ruwin_ct_sh-UTF-8	pt	se-fi-ir209	gr-pc
lt.baltic	tr_q-latin5	pl3	ua-utf-ws
bashkir	no-dvorak	dvorak-r	dvorak
ANSI-dvorak	dvorak-l	mac-euro	mac-euro2
mac-fr_CH-latin1	mac-us	mac-de-latin1	mac-be
mac-es	mac-pl	mac-se	mac-dvorak
mac-fi-latin1	mac-template	mac-dk-latin1	mac-de-latin1-noadkeys

mac-fr	mac-pt-latin1	mac-uk	mac-it
mac-de_CH	sunt4-no-latin1	sunt5-cz-us	sundvorak
sunt5-de-latin1	sunt5-us-cz	sunt5-es	sunt4-fi-latin1
sunkeymap	sunt4-es	sunt5-ru	sunt5-uk
sun-pl	sunt5-fr-latin1	sunt5-fi-latin1	sun-pl-altgraph

4. Press **Enter** to return to the Configure The Virtual Appliance Menu.

**Update OmniVista Web Server SSL Certificate**

To update the OmniVista Web Server SSL Certificate, you must first generate a \*.crt and \*.key file and use an SFTP Client to upload the files to the VA. Make sure the destination directory is “keys”.

- **SFTP User:** cliadmin
- **SFTP Password:** <password when deploying VA>
- **SFTP Port:** 22

1. Enter **11** and press **Enter**.

2. Choose a certificate file (.crt) and enter **y** and press **Enter**. Choose a private key file (.key) and enter **y** and press **Enter**.

```

*****
* Update OmniVista Web Server SSL certificate
*****
* Available certificate(s)
*****
* [1] ov_server.crt
* [0] Exit
*****
(*) Type your option: 1
Would you like to use this certificate?
    [1] ov_server.crt
[yin] (n): y
*****
* Available private key(s)
*****
* [1] ov_server.key
* [0] Exit
*****
(*) Type your option: 1
Would you like to use this private key?
    [1] ov_server.key
[yin] (n):
    
```

**Enable/Disable AP SSL Authentication**

Enables/Disables AP SSL Authentication. By default, AP SSL Authentication is enabled. However, you may want to disable it if there is a problem with the SSL Certificate. Enter **12** and press **Enter**. The current status will be displayed (Enabled/Disabled). Follow the prompts to enable or disable AP SSL Authentication. Once services have started/stopped, press **Enter** to return to the Configure the Virtual Appliance Menu.



### Enable/Disable Admin SSH

Enter **13** and press **Enter** to enable/disable OmniVista Admin SSH. If enabled, you can log into the OmniVista VM via SSH. If disabled, you can only log in using the Hypervisor Console. Admin SSH is enabled by default.

### Configure NTP Client

1. Enter **13** and press **Enter** to configure an NTP Server.

```

*****
* Configure NTP Client *
*****
* [1] Help *
* [2] Configure NTP Server IP *
* [3] Status NTP Client *
* [4] Disable NTP Client *
* [5] Enable NTP Client *
* [0] Exit *
*****
    
```

2. Enter **2** and press **Enter**.

3. Enter the IP address of the NTP Server and press **Enter**.

4. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu. You can enable the server when you create it, or enable it at a later time using option **5**.

### Configure Proxy

OmniVista makes an HTTPS connection to the OmniVista External Repository for upgrade software, Application Visibility Signature Files, and ProActive Lifecycle Management (PALM). If the OmniVista Server has a direct connection to the Internet, a Proxy is not required. Otherwise, a Proxy should be configured to enable OmniVista to connect to these external sites (Port 443):

- **ALE Central Repository** - [ovrepo.fluentnetworking.com](http://ovrepo.fluentnetworking.com)
- **AV Repository** - [ep1.fluentnetworking.com](http://ep1.fluentnetworking.com)
- **PALM** - [palm.enterprise.al-enterprise.com](http://palm.enterprise.al-enterprise.com)
- **Call Home Backend** - [us.fluentnetworking.com](http://us.fluentnetworking.com)
- **Device Fingerprinting Service** - [api.fingerbank.org](http://api.fingerbank.org)
- **Web Content Filtering** - [api.bcti.brightcloud.com](http://api.bcti.brightcloud.com).

1. Enter **154** and press **Enter** to specify whether the VM will use a Proxy Server. Enter **2** and press **Enter** to configure a Proxy Server.

```

*****
* Configure Proxy *
*****
* [1] Help *
* [2] Setup Proxy *
* [3] Enable/Disable Proxy *
* [0] Exit *
*****
    
```

2. If the VM will use a proxy server, enter the Proxy Server IP address, along with the port (e.g., 8080).

```

Proxy is not set
(*) Please input proxy IP: 10.255.10.80
(*) Please input proxy port: 8080
Please input proxy username :

Would you like to configure proxy with:
    IP: 10.255.10.80
    Port: 8080
    Username:
    Password:
[y;n] (y):
    
```

15

**Note:** If **n** (No) is selected, all proxy servers will be disabled.

3. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.
4. Enter **3** and press **Enter** to enable the Proxy.

### ***Change Screen Resolution***

1. Enter **15** and press **Enter** to configure the VA screen resolution.

```

*****
* Change screen resolution
*****
* [1] 800x600
* [2] 1024x768
* [0] Exit
*****
    
```

2. Select a screen resolution and press **Enter**. Enter **y** and press **Enter y** at the confirmation prompt. You will be prompted to restart the VA for the settings to take effect.
3. Enter **y** and press **Enter** at the confirmation prompt to restart the VA.

### ***Configure the Other Network Cards***

This command is used to configure an additional network card in OmniVista to discover devices in subnets where the main OmniVista IP address is unreachable. Please note the following scenarios and limitations when configuring and discovering devices via this network card:

- The card must exist in the Hypervisor. If necessary, add a new Network Adapter in the VM Settings in the Hypervisor.
- The new adapter must be the same Adapter Type as first NIC. In other words, eth1, eth0 should be same type.
- Avoid configuring this network card on the same subnet as any existing devices that are already managed by the main OmniVista IP address. Doing so may cause your existing devices to fail to send traps/packets to OmniVista.
- If trap configuration was performed from OmniVista after adding/discovering new devices on a different subnet via this network card, make sure to manually change the trap station on these devices to the new IP address of this network card. This is because OV uses the main OmniVista IP address for the trap station when configuring traps via Notifications - Trap Configuration in OmniVista.

1. Enter **16** and press **Enter** to configure additional Network Cards on the Virtual Appliance.

```
*****
* Configure the other Network Cards
*****
Choose the number of network card to configure:
[1] eth1
[0] Exit
(*) Type your option: 1
(*) Please input IPv4 for eth1: 10.1.10.214
Please input subnet mask [255.0.0.0]: 255.255.255.0
Would you like to configure:
    IPv4: 10.1.10.214
    subnet mask: 255.255.255.0
[yin] (y): y
The configuration has been set
Press [Enter] to continue
```

2. Enter the number of the network card you want to configure (e.g., **1** eth1) and press **Enter**.
3. Enter an IPv4 IP address and mask.
4. Enter **y** and press **Enter** at the confirmation prompt.

To add another network card using the VA Menu, the card must exist in the Hypervisor. If necessary, add a new Network Adapter in the VM Settings in the Hypervisor.

**Important Note:** The new adapter **must** be the same Adapter Type as first NIC. In other words, eth1, eth0 should be same type.

### Exit

Enter **0** and press **Enter** to return to the Virtual Appliance Menu.

### Run Watchdog Command

The Watchdog command set is used to start and stop managed services used by OmniVista. If you stop certain framework services (e.g., ActiveMQ, Apache Tomcat) or a service that these services depend on, the web server will shut down, and you will have to restart the service manually. You will receive a warning prompt whenever you try to shut down one of these services. To access the Watchdog Command Menu, enter **3** at the command prompt.

```
*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
```

The following options are available:

- **Display Status Of All Services** - Displays the status of all of the services used by OmniVista (Running/Stopped). To display the status for all services just once (Default), Enter **n** and press **Enter** at the "Continuous Status" Prompt (or just press **Enter**). The status will be displayed and you will be returned to the Run Watchdog Command Menu.

To run and display continuous status checks for all services, enter **y** then press **Enter** at the "Continuous Status" Prompt. To stop the display and return to the Run Watchdog Command Menu, enter **Ctrl C**.

- **Start All Services** - Starts all services. Enter **y** and press **Enter** at the confirmation prompt.
- **Stop All Services** - Stop all services. Enter **y** and press **Enter** at the confirmation prompt.
- **Restart All Services** - Stop and restart all services. Enter **y** and press **Enter** at the confirmation prompt.
- **Start a Service** - Starts a single service. Enter the service name at the prompt and press **Enter**. At the "Start Tree" option, enter **y** and press **Enter** to start all dependent services; enter **n** if you do not want to start dependent services. Press **Enter** at the confirmation prompt to start the service(s).
- **Stop a Service** - Stops a single service. Enter the service name at the prompt and press **Enter**. At the "Stop Tree" option, enter **y** and press **Enter** to stop all dependent services; enter **n** if you do not want to stop dependent services. Press **Enter** at the confirmation prompt to stop the service(s).
- **Start Watchdog** - Starts the Watchdog Service, which starts all services.
- **Shutdown Watchdog** - Stops the Watchdog Service, which stops all services.
- **Choose Service Profile** - Used to save memory if certain services are not required for your network (e.g., you are not using Stellar APs in your network or you are not using the Application Visibility application). Note that when you change a service profile, all Watchdog Services will be restarted.
  - **1 - All Features (Default)** - All services are started.
  - **2 - No Stellar, No UPAM** - Services required for Stellar APs and UPAM will not be started.
  - **3 - No Application Visibility** - Services required for the Application Visibility application will not be started.
  - **4 - No IoT** - Services required for the IoT application will not be started.
  - **5 - No SFLOW** - Services required for the Analytics application (Top N Applications and Top N Clients) will not be started.

**Note:** You can select multiple options at the prompt for options 2 through 5 by entering the number of each option with a space between each number (e.g., 2 4 5)

### Upgrade/Backup/Restore VA

The Upgrade VA command set is used to display information about the currently-installed OmniVista 2500 NMS software, upgrade OmniVista software, configure the OV Build Repository, and backup/restore OV software. OV software and updates are stored on an external repository (ALE Central Repository). By default, the OV Virtual Appliance points to the ALE Central Repository, which contains the latest builds and software updates. If a proxy has been configured, make sure to configure the proxy to connect to the external repository.

**Note:** If you have configured and enabled a Custom Repository, you must select option **4 – Enable Repository**, and enable the **ALE Custom Repository** to access the latest software.

```

*****
* Upgrade VA *****
* [1] Help *****
* [2] To 4.5R3 (Upgrade to Latest patch of Current Release, if any) *****
* [3] To New Release *****
* [4] Enable Repository (Selected - SQARepo) *****
* [5] Configure Custom Repositories *****
* [6] Configure "Update Check Interval" (Selected - Disabled) *****
* [7] Backup/Restore OmniVista 2500 NMS Data *****
* [0] Exit *****
*****
(*) Type your option: _

```

To access the Upgrade VA Menu, enter **4** at the command prompt. The following options are available:

- **To 4.5R3 (Upgrade to Latest Patch of Current Release, if any)** - Displays information about the currently-installed OmniVista NMS software (e.g., Release Number, Build Number). It also checks for, and displays information about, any available updates. If an update is available, the update information is displayed and the user is prompted select whether or not to upgrade to the latest OV software. Select an option and press **Enter** to display information about the currently-installed OmniVista NMS software and download/upgrade an available update.
- **Download and Upgrade** - OV displays information about the currently-installed OmniVista NMS software, checks for available updates and downloads and installs the update, if available. (If you are using an Offline Repo, this is the only upgrade option supported. "Download Only" and "Upgrade from a Download Package" are not supported.)
- **Download Only** - OV displays information about the currently-installed OmniVista NMS software, checks for available updates and downloads the update, if available.
- **Upgrade from a Download Package** - If you have previously downloaded an update but have not yet installed it, OV will install the downloaded update.
  - Note:** You can only upgrade to the latest OV software - only the latest software will be presented for upgrade, if available.
- **To New Release** - Upgrade to a new release. The options and processes are the same as above ("To 4.5R3 Upgrade to Latest Patch of Current Release, if any"). Note that if a new version of the current release is available, you will be prompted to install the latest version of the current release before upgrading to the new release.
- **Enable Repository** - Enable an OV Build Repository. This is the repository that OmniVista 2500 NMS will use to retrieve OV upgrade software. Select a repository from the list, enter **y** and press **Enter** at the confirmation prompt to enable the repository. Only one (1) repository can be enabled at a time.
- **Configure Custom Repositories** - Configure a custom repository. By default, the OV Virtual Appliance points to the external ALE Central Repository, which contains the latest OV software. However, you can configure up to three (3) custom repositories. Select a repository (e.g., [1] "Custom Repo 1" Repository) and press **Enter**. Complete the fields as described below, then enter **y** and press **Enter** at the confirmation prompt:
  - **Repository Name** - User-configured repository name.
  - **Repository URL** - The URL of the custom repository (e.g., 192.168.70.10/repo/centos). Enter the URL only. There is no need to enter the "https://" prefix.

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Only one (1) repository can be enabled at a time. The user is responsible for ensuring that the custom repository contains the latest OV software.

- **Configure Update Check Interval** - Configure how often the OmniVista 2500 NMS Server will check the OV Build Repository for updates. You can perform a check immediately or schedule the check to be performed at regular intervals. The results of the scheduled checks are displayed on the Welcome Screen.
  - **Check Now** - Run the Update Check Task immediately and displays the results. Enter **2** and press **Enter**. If an update is available, the update information is displayed and the user is prompted select whether or not to upgrade to the latest OV software. If an upgrade is available, enter **y** and press **Enter** to install the upgrade. Note that you can only upgrade to the latest OV software - only the latest software will be presented for upgrade, if available. Also note that if a new release is available (e.g., R01 to R02), and do not have the latest R01 software patches installed, you will first be prompted to install the latest R01 patches, and will then be prompted to install R02.
  - **Check Daily/Weekly/Monthly** - Run the Update Check Task at the configured intervals and displays the results on the Welcome Screen. Select an interval and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt.
  - **Disable (Default)** - Disable the Update Check Task. Enter **6** and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt.
- **Backup/Restore OV2500 NMS Data** - Backup/Restore OmniVista 2500 NMS data. The following options are available:
  - **Configure Backup Retention Policy** - Configure the maximum number of days that you want to retain backups (Range = 1 – 30, Default = 7), and the maximum number of backups that you want to retain (Range = 1 – 30, Default = 5). Backup files are automatically deleted based on the Backup Retention Policy.
  - **Backup Now** - Perform an immediate backup. Enter an optional name for the backup (default = ov2500nms) and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt. When the backup is complete, it will be stored in the “backups” Directory with the backup name and the date and time of the backup (<base name>\_<yyyy-MM-dd--HH-mm>.bk). If you do not enter a name, the backup will be stored as ov2500nms- yyyy-MM-dd--HH-mm>.bk. (e.g., ov2500nms-2018-11-16--16-21.bk).
  - **Schedule Backup** - You can schedule an automatic backup to begin at a specific time and repeat at a specific daily interval. Enter a time for the backup to begin (HH:mm format) and press **Enter**. Enter the time between backups (Range = 1 – 30 Days, Default = 1) and press **Enter**. You can change the backup schedule at any time.
    - Note:** Scheduled backups utilize the Task Scheduler (Windows) and Cron Job (Linux) utilities. If necessary, these utilities can be used to modify a scheduled backup.
    - Note:** Backup files are automatically deleted based on the Backup Retention Policy. Monitor and maintain the Backup Directory to optimize disk space.
  - **Restore** - Select a backup and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt and press **Enter**.
    - Note:** You can only perform a restore using a backup from the same release (e.g., you can only restore a 4.5R3 configuration using a 4.5R3 Backup File).



OmniVista will not allow you to perform a restore using a backup from a previous release.

**Note:** If you want to perform a restore using a 4.5R3 Backup File residing on a different system, you must change the OV IP address/ports and UPAM IP address/ports of the system on which you are performing the restore to match the OV IP address/ports and UPAM IP address/ports of the system from which the backup file was taken before performing the restore. After the restore is complete, you can use the Configure The Virtual Appliance Menu ([Option 4 - Configure OV IP & OV Ports](#)) to return the restored system to its original OV IP address/ports and UPAM IP address/ports.

For example, if you want to use a backup file on System A to perform a restore on the System B, you must change the OV IP address/ports and UPAM IP address/ports of System B to the OV IP address/ports and UPAM IP address/ports of System A before performing the restore. After the restore is complete, you can use the Configure The Virtual Appliance Menu ([Option 4 - Configure OV IP & OV Ports](#)) to change the OV IP address/ports and UPAM IP address/ports on System B back to their original configuration.

- **View Backup Configurations** - View the backup retention policies. The policies are configured using Option 2 – **Configure Backup Retention Policy**. Note that if you have not configured a Backup Retention Policy, the “Maximum Backup Retention Days” and Maximum Backup Retention Files” fields will show “-1”.

### Change Password

You can change the Virtual Appliance cliadmin password and/or mongo database password. Enter **5** and press **Enter** to bring up the Change Password Menu.

```
*****
* Change Password
*****
* [1] Help
* [2] Change "cliadmin" Password
* [3] Change Mongo Database Password
* [4] Change Technical Support Code
* [5] Change FTP server Password
* [0] Exit
*****
```

To change the VA cliadmin password, enter **2**, then press **Enter**. At the prompts, enter the current password, then enter the new password.

To change the mongo database password, enter **3**, then press **Enter**. You have two options when changing the mongo database password.

```
(*) Type your option: 3
You must remember the new passwords in order to manage the Mongodb.
Press [Enter] to continue

Would you like to change password for
  [1] Mongo administrator
  [2] Ngnms application user
Provide your option [1 OR 2]:
```

Enter **1** to change the mongo administrator password. Enter **2** to change the application user password. At the prompts, enter the current password, then enter the new password.

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To change the Technical Support Code (used by Support to access the VM) enter **4**, then press **Enter**. Enter the old password at the prompt and press **Enter**. Enter the new password and press **Enter**. Confirm the password and press **Enter**.

To change the password of the “ftp” user of the VA, enter **5**, then press **Enter**. Enter the old password at the prompt and press **Enter**. Enter the new password and press **Enter**. Confirm the password and press **Enter**.

### Logging

You can view OmniVista Logs using the “Logging” option. Enter **6**, then press **Enter**.

```
*****
* Configure Logging
*****
* [1] Help
* [2] Change Log Level
* [3] Collect Log Files
* [4] Collect JVM Information
* [5] Collect Files in Advanced Mode
* [0] Exit
*****
(*) Type your option: 0
```

The following options are available:

- **Change Log Level** - Changes the logging level for OV services. Enter the number corresponding to the OV service for which you want to change the logging level (e.g. 13 - ovsip) and press **Enter**. Enter the number corresponding to the package for which you want to change the logging level (e.g., 1 - com.alu.ov.ngms.sip.service) and press **Enter**. Enter the number corresponding to the log level you want to set (e.g., 2 - DEBUG) and press **Enter**.
- **Collect Log Files** - Collects all log files from a specific date to the current date. Enter the date from which you want to collect log files in dd-MM-yyyy format (e.g., 10-15-2019) and press **Enter**. When finished, a "Collecting completed" message is displayed. The log files are stored in a zip file in the "logs" Directory with the date and time the logs were collected appended to the file name (e.g., ovlogs-15-10-2019\_12-04-18.zip). SFTP to the VA using the "cliadmin" username and password to view the log files (Port 22).
- **Collect JVM Information** - Collects and archives Java Virtual Machine (JVM) information. Enter **y** and press **Enter** at the confirmation prompt to collect JVM information. When finished, a "Collecting completed" message is displayed along with the JVM information file name. The file is stored in the "jvm-info" directory with date and time the file was created collected appended to the file name (e.g., jvm-info-02019-10-15-12-08-43.jar). SFTP to the VA using the "cliadmin" username and password to view the log file (Port 22).
- **Collect Files in Advanced Mode** - Collects and archives tcpdump information to a Zip file in the "chrootadmin" directory with date and time the file was created appended to the file name (e.g., chrootadmin\_10-03-2020-11-02-43.zip). SFTP to the VA using the "cliadmin" username and password to view the log file (Port 22).

### Login Authentication Server

The Login Authentication Server is used to view/change the OmniVista Login Authentication Server. Enter **7** and press **Enter** to bring up the Login Authentication Server Menu.

```
*****
* Login Authentication Server
*****
* [1] Help
* [2] Current Login Authentication Server
* [3] Change Login Authentication Server to local
* [0] Exit
*****
```

Enter **2** and press **Enter** to display the current Login Authentication Server. If the server is remote, the IP address is displayed. If the server is local, "local" is displayed.

If the current Login Authentication Server is a remote server, enter **3** and press **Enter** to change the Login Authentication Server to "local". Enter **y** and press **Enter** at the confirmation prompt.

### Power Off

Before powering off the VM, you must stop all OmniVista services using the **Stop All Services** option in the **Run Watchdog Command**. After all the services are stopped, enter **8** at the command line to power off the VM. Confirm the power is off by entering **y**. The power off may take several minutes to complete.

**Note:** OmniVista functions stop running following power off. The VM must be powered back on via the VMware client software and you must log back into the VM via the console.

### Reboot

Before rebooting the VM, you must stop all OmniVista services using the **Stop All Services** option in the **Run Watchdog Command**. After all services are stopped, enter **9** at the command line to reboot the VM. Confirm reboot by entering **y**. The reboot may take several minutes to complete. When rebooted, you will be prompted to log in through the cliadmin user and password prompts. Note that OmniVista functions continue following reboot.

### Advanced Mode

Advanced Mode enables you to use read-only UNIX commands for troubleshooting. Enter **9**, then press **Enter** to bring up the CLI prompt. Enter **exit** and press **Enter** to return to the Virtual Appliance Menu. The following commands are supported:

- /usr/bin/touch
- /usr/bin/mktemp
- /usr/bin/dig
- /usr/bin/cat
- /usr/bin/nslookup
- /usr/bin/which
- /usr/bin/less
- /usr/bin/tail
- /usr/bin/vi
- /usr/bin/tracepath
- /usr/bin/tty
- /usr/bin/systemctl
- /usr/bin/grep

- /usr/bin/egrep
- /usr/bin/fgrep
- /usr/bin/dirname
- /usr/bin/readlink
- /usr/bin/locale
- /usr/bin/ping
- /usr/bin/traceroute
- /usr/bin/netstat
- /usr/bin/id
- /usr/bin/ls
- /usr/bin/mkdir
- /usr/sbin/ifconfig
- /usr/sbin/route
- /usr/sbin/blkid
- /usr/sbin/sshd-keygen
- /usr/sbin/consoletype
- /usr/sbin/ntpdate
- /usr/sbin/ntpq
- /usr/bin/ntpstat
- /usr/bin/abrt-cli
- /usr/sbin/init
- /usr/sbin/tcpdump
- /bin/mountpoint

### Set Up Optional Tools

The Setup Optional Tools command set is used to install/upgrade Hypervisor Optional Tools Packages. Enter **11** and Press **Enter** to bring up the Optional Tool Menu.

```
*****
* Optional Tool Of Supervisors Menu                                     *
*****
* [1] Help                                                            *
* [2] VMware Tools                                                    *
* [3] VirtualBox Guest Additions                                       *
* [4] KVM/QEMU Guest Tools                                             *
* [0] Exit                                                            *
*****
(*) Type your option:
```

Enter the number corresponding to the Hypervisor you are using (**2 - VMWare**, **3 - Virtual Box**, **4 - KVM/QEM**) and press **Enter**. Information about available packages is displayed. If a new package is available, enter **y** and press **Enter** at the "Would you like to install the package" prompt. The package will automatically be downloaded from the OV Repository and installed (this may take several minutes). When the "Installation Complete" message is displayed, press **Enter** to continue. Press **Enter** again to restart the Virtual Appliance.

**Note:** The option for Virtual Box Guest tools is for test/experimental purposes only and is not officially supported.

## Convert to Cluster

Enter **12** and press **Enter** to convert the Node to a Cluster (High-Availability) Installation. This command prepares the VM to be configured in a Cluster configuration. After selecting this option and confirming the operation, the VM will reboot. When the reboot is complete, log into the VM to complete the conversion.

```
(*) Type your option: 12
OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed converting to cluster?[y;n] (n):
```

See [Converting to a High-Availability Installation](#) for detailed instructions on configuring a High-Availability installation.

## Join Cluster

Enter **13** and press **Enter** to have this VM join in a Cluster (High-Availability) Installation. After selecting this option and confirming the operation, the VM will reboot. When the reboot is complete, log into the VM to complete the conversion.

```
All data on this node will be lost and OV will restart if you continue.
Backing up this OV installation before continue is strongly recommended.
Are you sure want to proceed joining cluster?[y;n] (n):
```

See [Converting to a High-Availability Installation](#) for detailed instructions on configuring a High-Availability installation.

## Troubleshoot

The Troubleshoot command can be used to address an “LDAP Index Generation” Error. The message indicates that the LDAP Database has been corrupted. Enter **14** and press **Enter** to bring up the Troubleshoot Menu. Enter **1 – Fix LDAP: error code 80 – index generation failed**, and press **Enter**. Enter **y** and press **Enter** at the Confirmation Prompt to repair and recover the LDAP Database. Once the “Success” message is displayed, press **Enter** to return to the Virtual Appliance Menu.

```
*****
* Troubleshoot
*****
* [1] Fix LDAP: error code 80 - index generation failed
* [0] Exit
*****
(*) Type your option: 1
Please note that LDAP will be restarted.
Do you want to continue [y;n] (n): y
Fixed LDAP successfully.
Press [Enter] to continue
```

## Log Out

To log out of the VM and return to the cliadmin login prompt, enter **0** at the command line. Confirm logout by entering **y**. Note that OmniVista functions continue following logout.

## Appendix B – Using the HA Virtual Appliance Menu

To access the High-Availability (HA) Virtual Appliance Menu for a VM, launch the Hypervisor Console. The login prompt is displayed.

**Note:** You can also access the Virtual Appliance Menu by connecting via SSH using port 2222, user **cliadmin**, and password set when deploying VA (e.g., `ssh cliadmin@192.160.70.230 -p 2222`).

The menus are the same for both Nodes in the Cluster. With the exception of the specific Cluster Menus (Show OV Cluster Status, Configure Cluster and Configure Current Node), any configurations you perform (e.g., Watchdog commands, Upgrade/Backup/Restore commands) are executed on the Node you are logged into.

```
CentOS Linux 7 (Core)
Kernel 3.10.0-957.el7.x86_64 on an x86_64

Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R2 GA
Build Number: 47
Patch Number: 0
Build Date: 10/24/2019
Technical Support Code: alcatel
ov1 login:
```

1. Enter the login (**cliadmin**) and press **Enter**.
2. Enter the password and press **Enter**. The password is the one you created when you first [launched the VM Console](#) at the beginning of the installation process. The Virtual Appliance Menu is displayed.

```
*****
* The HA Virtual Appliance Menu
*****
* [1] Help
* [2] Show OV Cluster Status
* [3] Configure Cluster
* [4] Configure Current Node
* [5] Run Watchdog Command
* [6] Upgrade/Backup/Restore VA
* [7] Logging
* [8] Setup Optional Tools
* [9] Advance Mode
* [10] Power Off
* [11] Reboot
* [0] Log Out
*****
```

The HA Virtual Appliance Menu provides the following options:

- [1 – Help](#)
- [2 – Show OV Cluster Status](#)
- [3 – Configure Cluster](#)
- [4 – Configure Current Node](#)
- [5 – Run Watchdog Command](#)
- [6 – Upgrade/Backup/Restore VA](#)
- [7 – Logging](#)
- [8 – Setup Optional Tools](#)
- [9 – Advanced Mode](#)



- [10 – Power Off](#)
- [11 – Reboot](#)
- [0 – Log Out](#)

For information on these menu options, refer to the sections below.

## Help

Enter **1** and press **Enter** to bring up help for the HA Virtual Appliance Menu.

## Show OV Cluster Status

The Cluster Status Screen displays information about the High-Availability Cluster, including Node IP address, Role, and Status. The status will display and the HA Virtual Appliance Menu will return.

```
Cluster Status:
Node      Hostname  Ip Address      Role   Status
Current  ov1       10.255.222.203  Active Online
Peer     ov2       10.255.222.98   Online
Data sync: Up to Date
```

The data sync status indicates whether the data between two nodes is in sync. If it is, the field will indicate “Up to Date”. If it is in the process of syncing, a progress will be displayed as a percentage. The speed of a data sync depends on the amount of data and the network speed between the two Nodes.

**Important Note:** If a data sync is in progress, it is highly recommended to wait for a data sync to complete before doing performing any configuration on a Node.

## Configure Cluster

Enter **3** and press **Enter** to configure the Cluster. The settings you configure in this menu are applied to both Nodes in the Cluster. Note that Cluster settings (Menu Items 3 – 8) can only be configured on the Active Node.

```
*****
* Configure Cluster
*****
* [1] Help
* [2] Display Cluster Configuration
* [3] Configure Cluster IP
* [4] Configure Captive Portal Virtual IP
* [5] Configure Captive Portal Virtual IP v6
* [6] Configure Additional OV Web Virtual IP
* [7] Remove peer node from cluster
* [8] Configure OV Web Ports
* [9] Configure UPAM Portal Web Ports
* [10] Configure OV SSL Certificate
* [11] Enable/Disable AP SSL Authentication
* [12] Configure FTP Password
* [13] Configure Login Authentication Server
* [14] Preferred Active Node
* [15] Manual Failover
* [16] Cluster Error Check
* [17] Configure Peer Node's Information
* [18] Enable Maintenance Mode
* [0] Exit
*****
```

The following options are available:

- [1 – Help](#)
- [2 – Display Cluster Configuration](#)
- [3 – Configure Cluster IP](#)
- [4 – Configure Captive Portal Virtual IP](#)
- [5 – Configure Captive Portal Virtual IPv6](#)
- [6 – Configure Additional OV Web Virtual IP](#)
- [7 – Remove Peer Node From Cluster](#)
- [8 – Configure OV Web Ports](#)
- [9 – Configure Portal Web Ports](#)
- [10 – Configure OV SSL Certificate](#)
- [11 – Enable/Disable AP SSL Authentication](#)
- [12 - Configure FTP Password](#)
- [13 – Configure Login Authentication Server](#)
- [14 – Preferred Active Node](#)
- [15 – Manual Failover](#)
- [16 – Cluster Error Check](#)
- [17 – Configure Peer Node's Information](#)
- [18 – Enable Maintenance Mode](#)
- [0 – Exit](#)

### **Help**

Enter **1** and press **Enter** to bring up help for the Configure Cluster Menu.

### **Display Cluster Configuration**

Enter **2** and press **Enter** to view information about the Cluster, including Node information, HTTP/HTTPS port information and proxy information.

```
*****
* Cluster Configuration
*****
Cluster name: ovcluster
OV Virtual IP: 10.255.222.97
Captive Portal Virtual IP: 198.168.0.3
Captive Portal Virtual IPv6: (disabled)
Additional OV Web Virtual IP: (disabled)

Current node IP: 10.255.222.203
Current node hostname: ov1
Peer node IP: 10.255.222.98
Peer node hostname: ov2
Current Preferred Node:

OV Web HTTP Port: 80
OV Web HTTPS Port: 443

Captive Portal Web HTTP Port: 80
Captive Portal Web HTTPS Port: 443
```

### Configure Cluster IP

Enter **3** and press **Enter** to configure the Cluster IP address and subnet. You will be prompted to restart services for the change to take effect. Note that if you reconfigure the Cluster IP address you will have to make the applicable network updates. The Cluster IP is only applicable for a Layer 2 HA Configuration.

```

*****
* Configure Cluster IP
*****
* [1] Disable Cluster IP Address
* [2] Re-configure Cluster IP
* [0] Exit
*****
    
```

To change an existing Cluster IP address, enter **2** and press **Enter** to re-configure the new address. The new IP address **must** be on the same subnet as the Nodes.

It is not recommended to disable the Cluster IP address. However, you can disable the Cluster IP address if you do not want to access the Cluster using this IP address. Enter **1 – Disable Cluster IP Address** and press **Enter** to disable the Cluster IP address. When you disable the Cluster IP address, the Virtual Captive Portal IP and Virtual Additional Web OV IP (if configured) are also disabled.

After disabling the Cluster IP address, you must access OmniVista using the physical IP address of the Active Node. After disabling the Cluster IP address, you can re-enable it and re-configure the Cluster IP address. The new IP address **must** be on the same subnet as the Nodes.

### Configure Captive Portal Virtual IP

Enter **4** and press **Enter** to configure the Captive Portal Virtual IP address. Note that if you reconfigure the Captive Portal Virtual IP address you will have to make the applicable network updates. Captive Portal Virtual IP is only applicable for a Layer 2 HA Configuration.

```

*****
* Configure Captive Portal Virtual IP
*****
* [1] Disable Captive Portal Virtual IP
* [2] Re-configure Captive Portal Virtual IP
* [0] Exit
*****
    
```

If you are not using Captive Portal in your Cluster, you can enable and configure it. To create a new Captive Portal Virtual IP address, enter **1 – Enable Captive Portal Virtual IP** and press **Enter**. Enter the Virtual Captive Portal IP address. Note that the Captive Portal Virtual IP address must be on the same subnet as the current Cluster IP address.

If you are using Captive Portal in your Cluster, you can change the existing Captive Portal Virtual IP address, by entering **2 – Re-configure Captive Portal Virtual IP** and press **Enter** to configure the new address. You will be prompted to restart services for the change to take effect. The new Captive Portal Virtual IP address **must** be on the same subnet as the previous address.

To disable an existing Captive Portal IP address in a Cluster, enter **1 - Disable Captive Portal Virtual IP** and press **Enter**. You will be prompted to restart services for the change to take effect. You can also re-enable and re-configure the Captive Portal Virtual IP address after disabling it.

### **Configure Captive Portal Virtual IPv6**

Enter **5** and press **Enter** to configure the Captive Portal Virtual IPv6 address. You will be prompted to restart services for the change to take effect. Note that if you reconfigure the Captive Portal Virtual IPv6 address you will have to make the applicable network updates. Captive Portal Virtual IPv6 is only applicable for a Layer 2 HA Configuration.

```

*****
* Configure Captive Portal Virtual IPv6 *
*****
* [1] Enable Captive Portal Virtual IPv6 *
* [0] Exit *
*****
    
```

To create a new Captive Portal Virtual IPv6 address, enter **1 – Enable Captive Portal Virtual IPv6** and press **Enter**. To change an existing Captive Portal Virtual IPv6 address, enter **2 – Re-configure Captive Portal Virtual IPv6** and press **Enter** to configure the new address. The new Captive Portal Virtual IPv6 address **must** be on the same subnet as the previous address.

To disable an existing Captive Portal IPv6 address, enter **1 - Disable Captive Portal Virtual IP** and press **Enter**. You will be prompted to restart services for the change to take effect. You can also re-enable and re-configure the Captive Portal Virtual IPv6 address after disabling it.

### **Configure Additional OV Web Virtual IP**

Enter **6** and press **Enter** to configure an Additional OV Web Virtual IP to access the OmniVista UI. You will be prompted to restart services for the change to take effect. The Additional OV Web Virtual IP is only applicable for a Layer 2 HA Configuration.

```

*****
* Configure Additional OV Web Virtual IP *
*****
* [1] Enable Additional OV Web Virtual IP *
* [0] Exit *
*****
    
```

To create a new Additional OV Web Virtual IP, enter **1 – Enable Additional OV Web Virtual IP** and press **Enter**. The Additional OV Web Virtual IP must be on the same subnet as the current static Additional OV Web Virtual IP. If no static Additional OV Web Virtual IP is configured, you will not be able to configure an Additional OV Web Virtual IP.

To change an existing Additional OV Web Virtual IP, enter **2 – Re-configure Additional OV Web Virtual IP** and press **Enter** to configure the new address. The new Additional OV Web Virtual IP address **must** be on the same subnet as the previous address.

To disable an Additional OV Web Virtual IP, enter **1 - Disable Additional OV Web Virtual IP**.

### **Remove Peer Node From Cluster**

Enter **7**, press **Enter**, then enter **y** and press **Enter** at the Confirmation Prompt to remove the Peer Node from the Cluster. The process can take several minutes. When it is complete, a Confirmation Message will appear. Press **Enter** to return to the Configure Cluster Menu.

Note that this command can only be issued on the Active Node. This command is generally used if there is a problem with the Standby Node and you wish to permanently remove it. Once the Node is removed from the Cluster, it is essentially unusable. You cannot connect to it via a browser and it retains the HA Menu, so you cannot have it join another Cluster. However, you can have another Node join the Active Node in a new Cluster Configuration.

### Configure OV Web Ports

Enter **8** and press **Enter** to configure the OmniVista Web HTTP/HTTPS ports. At the prompts, enter the IPv4 IP address and subnet mask; enter **y** and press **Enter** at the confirmation prompt, then press **Enter** to continue. At the prompts, enter the HTTP Port and the HTTPS Port (Defaults = HTTP - 80, HTTPS - 443). Enter **y** and press **Enter** at the confirmation prompt.

You will be prompted to restart the Watchdog Service for the change to take effect. Note that new port values must be unique (i.e., they must differ from any previously-configured ports).

```

*****
* Configure OV Ports
*****
Please input OV Web HTTP port [80]:
Please input OV Web HTTPS port [443]:
Would you like to configure:
    OV Web HTTP Port: 80
    OV Web HTTPS Port: 443
[y;n] (y):
The configuration has been set
Press [Enter] to continue
    
```

### Configure Portal Web Ports

Enter **9** and press **Enter** to configure the Portal Web Ports. Enter the Captive Portal HTTP and HTTPS port numbers. Press **Enter** to continue. You will be prompted to restart services for the change to take effect.

**Note:** The default Captive Portal FQDN is "ov2500-upam-cportal.al-enterprise.com". If you want to replace it with your own FQDN you must:

1. Log into the OmniVista UI.
2. Go to the UPAM – Captive Portal Certificates page (U PAM – Settings – Captive Portal Certificates).
  - Create a Custom Certificate.
  - Activate the Certificate.

```

*****
* Configure Captive Portal Web Ports
*****
Please input Captive Portal Web HTTP port [80]:
Please input Captive Portal Web HTTPS port [443]:
Would you like to configure:
    Captive Portal Web HTTP port: 80
    Captive Portal Web HTTPS port: 443
[y;n] (y):
The configuration has been set
Press [Enter] to continue
    
```

### Configure OV SSL Certificate

To update the OmniVista Web Server SSL Certificate, you must first generate a \*.crt and \*.key file and use an SFTP Client to upload the files to the VA. Make sure the destination directory is "keys".

- **SFTP User:** cliadmin
- **SFTP Password:** <password when deploying VA>

- **SFTP Port: 22**

1. Enter **10** and press **Enter**.
2. Choose a certificate file (.crt) and enter **y** and press **Enter**. Choose a private key file (.key) and enter **y** and press **Enter**.

```
*****
* Update OmniVista Web Server SSL certificate
*****
* Available certificate(s)
*****
* [1] ov_server.crt
* [0] Exit
*****
(*) Type your option: 1
Would you like to use this certificate?
    [1] ov_server.crt
[y!n] (n): y
*****
* Available private key(s)
*****
* [1] ov_server.key
* [0] Exit
*****
(*) Type your option: 1
Would you like to use this private key?
    [1] ov_server.key
[y!n] (n):
```

### ***Enable/Disable AP SSL Authentication***

Enables/Disables AP SSL Authentication. By default, AP SSL Authentication is enabled. However, you may want to disable it if there is a problem with the SSL Certificate. Enter **11** and press **Enter**. The current status will be displayed (Enabled/Disabled). Follow the prompts to enable or disable AP SSL Authentication. Once services have started/stopped, press **Enter** to return to the Configure the Virtual Appliance Menu.

### ***Configure FTP Password***

Enter **10** and press **Enter** to configure an FTP password for the Node. At the prompt, enter the old password, then enter and confirm the new password. You will be prompted to restart services for the change to take effect.

### ***Configure Login Authentication Server***

Enter **13** and press **Enter** to view/change the OmniVista Login Authentication Server.

```
*****
* Login Authentication Server
*****
* [1] Help
* [2] Current Login Authentication Server
* [3] Change Login Authentication Server to local
* [0] Exit
*****
```



## Preferred Active Node

Enter **14** and press **Enter** to change the preferred Active Node. The Preferred Active Node is the Node that will be set following a system failure. When the system returns, the Preferred Active Node will be the Active Node when the system returns.

Select **1** to clear the current Active Node. This will remove the current Preferred Active Node setting, meaning there will be no Preferred Active Node in the case of a system failure. If no Preferred Active Node is set, the system will decide on the Active Node following a system failure. By default, no Preferred Active Node is set.

Select **2** or **3** to change the current Active Node. Enter **y** and press **Enter** at the Confirmation Prompt to clear the current Preferred Active Node and set the new one.

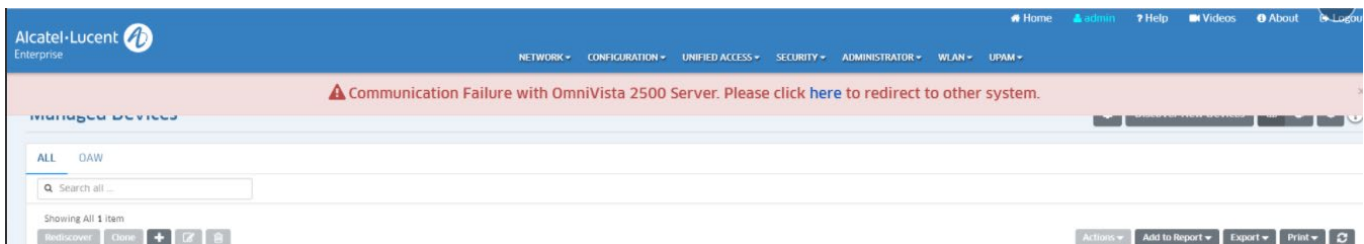
```
*****
* Preferred Active Node
*****
Current Preferred Node:

Choose Your Option
[1] Clear Preferred Active Node
[2] Set Preferred Active Node: ov1
[3] Set Preferred Active Node: ov2
[0] Exit
(*) Type your option:
```

## Manual Failover

Enter **15** and press **Enter** to manually initiate a failover to the Inactive Node. The current Inactive Node will become the Active Node. The process can take several minutes. After the failover is complete, the services on the Standby Node will be running. The previously Active Node will now be the Standby Node (with the upam, radius, and nginx services “Stopped”). A Banner will appear at the top of the UI warning that a “Communication Failure” has occurred.

- If you are using a Layer 2 Configuration, you can access OmniVista using the same Cluster IP address.
- If you are using a Layer 3 Configuration, the banner will contain a link to connect to the new Active Node, as shown below.



## Cluster Error Check

Enter **16** and press **Enter** to bring up the Check Cluster Error Menu.

```
*****
* Check Cluster Error
*****
* [1] Check multi Active nodes error
* [2] Check sync percentage suspended, inconsistent between nodes and services' status issue
* [0] Exit
*****
```

### **Configure Peer Node's Information**

Enter **17** and press **Enter** to change the IP address and Hostname (maximum of 15 characters) of the Peer Node. It is **not** recommended to re-configure the Peer Node once a cluster is initialized. If you change the configuration, you must take a backup of OmniVista and contact Customer Support to re-configure the Cluster.

### **Enable Maintenance Mode**

Enter **18** and press **Enter** to enable Maintenance Mode to perform an upgrade/disk extension on the VMs (Node 1 and Node 2). You only have to execute the command on one of the nodes. It will then be enabled on both Nodes.

### **Exit**

Enter **0** and press **Enter** to exit to the Configure Cluster Menu and return to the HA Virtual Appliance Menu.

### **Configure Current Node**

Enter **4** and press **Enter** to configure the Current Node (the Node that you are logged into).

```
*****
* Configure Current Node
*****
* [1] Help
* [2] Display Current Node Configuration
* [3] Configure Default Gateway
* [4] Configure DNS Server
* [5] Configure Timezone
* [6] Configure Route
* [7] Configure Keyboard Layout
* [8] Configure NTP Client
* [9] Configure Proxy
* [10] Configure Screen Resolution
* [11] Configure "cliadmin" Password
* [12] Configure "root" Secret Text
* [13] Enable/Disable Admin SSH
* [14] Configure MongoDB Password
* [15] Configure IPs & Ports
* [16] Configure Hostname
* [17] Extend Data Partitions
* [18] Configure Network Size
* [0] Exit
*****
(*) Type your option:
```

The following options are available:

- [1 – Help](#)
- [2 – Display Current Node Configuration](#)
- [3 – Configure Default Gateway](#)
- [4 – Configure DNS Server](#)
- [5 – Configure Timezone](#)
- [6 – Configure Route](#)
- [7 – Configure Keyboard Layout](#)
- [8 – Configure NTP Client](#)

[9 – Configure Proxy](#)

[10 – Configure Screen Resolution](#)

[11 – Configure “cliadmin” Password](#)

[12 – Configure “root” Secret Text](#)

[13 – Enable/Disable Admin SSH](#)

[14 – Configure MongoDB Password](#)

[15 – Configure IPs and Ports](#)

[16 – Configure Host Name](#)

[17 – Extend Data Partitions](#)

[18 – Configure Network Size](#)

[0 – Exit](#)

### **Help**

Enter **1** and press **Enter** to bring up help for the Configure Current Node Menu.

### **Display Current Node Configuration**

Enter **2** and press **Enter** to display the configuration for the Node.

```
*****
* Current Node Configuration
*****
Product Name: Alcatel-Lucent Enterprise OmniVista 2500 NMS 4.4R1 GA
Build Number: 55
Patch Number: 0
Build Date: 06/20/2019
WMA Version: 3.1.15.15
UPAM Version: 3.1.33.17

OU IPv4 Address: 10.255.222.203
NetMask: 255.255.255.0
Hostname: ovl

Default gateway: 10.255.222.62

Timezone: America/Los_Angeles

lodata LUM Size: 50G
lodata LUM Available (Free) Space: 41G
lodatasync LUM Size: 206G
lodatasync LUM Available (Free) Space: 188G

Network Size: Low (lower than 500) devices

DNS Server: DNS is not set!

Keyboard Layout: us

Proxy Status: Enabled
```

### Configure Default Gateway

1. Enter **3** and press **Enter** to configure default gateway settings.

```

*****
* Configure Default Gateway
*****
Please input default gateway v4 [10.255.222.62]:
Would you like to configure:
    default gateway: 10.255.222.62
[yin] (y):
The configuration has been set
Press [Enter] to continue
    
```

2. Enter an IPv4 default gateway.
3. Press **Enter** to confirm the settings. You will be prompted to restart services. Press **Enter**.

### Configure DNS Server

1. Enter **4** to specify whether the VM will use a DNS Server.
2. If the VM will use a DNS server, enter **y**, then press **Enter**. Enter the IPv4 address for Server 1 and Server 2, if applicable.

```

*****
* Configure DNS Server
*****
Would you like to use dns servers [yin] (n): y
(*) Please input dns server 1: 192.168.70.226
Would you like to use dns server 2 [yin] (n): y
(*) Please input dns server 2: 192.168.1.3
Would you like to configure:
    dns server 1: 192.168.70.226
    dns server 2: 192.168.1.3
[yin] (y): _
    
```

**Note:** If **n** (No) is selected, all DNS Servers will be disabled. If **y** is selected, after DNS servers are set, you may be prompted to restart ovclient service if it was already running.

3. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu. You will be prompted to restart the OV Client Service for the change to take effect.

### Configure Timezone

1. Enter **5** and press **Enter** to begin setting up the timezone.

```

*****
* Configure Timezones
*****
The available timezones list will be shown (press [q] to exit view mode)
Press [Enter] to continue
_
    
```

2. Press **Enter** to display timezones.

```

Africa/Abidjan
Africa/Accra
Africa/Addis_Ababa
Africa/Algiers
Africa/Asmara
Africa/Bamako
Africa/Bangui
Africa/Banjul
Africa/Bissau
Africa/Blantyre
Africa/Brazzaville
Africa/Bujumbura
Africa/Cairo
Africa/Casablanca
Africa/Ceuta
Africa/Conakry
Africa/Dakar
Africa/Dar_es_Salaam
Africa/Djibouti
Africa/Douala
Africa/El_Aaiun
Africa/Freetown
Africa/Gaborone
Africa/Harare
Africa/Johannesburg
Africa/Juba
Africa/Kampala
Africa/Khartoum
Africa/Kigali
Africa/Kinshasa
Africa/Lagos
Africa/Libreville
Africa/Lome
Africa/Luanda
Africa/Lubumbashi
Africa/Lusaka
lines 1-36

```

2. Press **Enter** to scroll through the list. After locating your timezone, press **q** and enter your timezone at the prompt (e.g., America/Los\_Angeles). Then press **Enter** to set the timezone and return to the Configure Current Node Menu.

```

America/La_Paz
America/Lima
America/Los_Angeles
Please input timezones [America/Los_Angeles]: America/Los_Angeles
Would you like to set:
    timezones: America/Los_Angeles
[y;n] (y):
The configuration has been set
Press [Enter] to continue

```

You can verify the change using the **(2) Display Current Node Configuration** command.

### Configure Route

1. If you want to add a static route from the VM to another network enter **6** and press **Enter**.
2. Add an IPv4 route by entering **3** at the command prompt.

```

*****
* Configure Route
*****
* [1] Help
* [2] Show Current Routes
* [3] Add Route v4
* [4] Del Route v4
* [0] Exit
*****
    
```

3. Enter the subnet, netmask and gateway.
4. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.

### Configure Keyboard Layout

1. Enter **7** and press **Enter** to specify a keyboard layout.

```

*****
* Configure Keyboard Layout
*****
The available keyboard layouts will be shown (press [q] to exit view mode)
Press [Enter] to continue
    
```

2. Press **Enter** to see the list of keyboard layouts.
3. Enter **q** and press **Enter** to quit the view mode. At the prompt, enter a keyboard layout then press **Enter**. Enter **y** at the confirmation prompt and press **Enter**.

```

Please input keyboard layout [us]:
Would you like to set:
    keyboard layout: us
[yin] (y): _
    
```

The table below lists all supported keyboard layouts.

amiga-de	amiga-us	atari-uk-falcon	atari-se
atari-us	atari-de	pt-olpc	es-olpc
sg-latin1	hu	sg	fr_CH
de-latin1-nodeadkeys	fr_CH-latin1	de-latin1	de_CH-latin1
cz-us-qwertz	sg-latin1-1k450	croat	slovene
sk-prog-qwertz	sk-qwertz	de	cz
wangbe	wangbe2	fr-latin9	fr-old
azerty	fr	fr-pc	be-latin1
fr-latin0	fr-latin1	tr_f-latin5	trf-fgGlod
backspace	ctrl	applkey	keypad
euro2	euro	euro1	windowkeys
unicode	se-latin1	cz-cp1250	il-heb
ttwin_cplk-UTF-8	pt-latin1	ru4	ruwin_ct_sh-CP1251
ruwin_alt-KOI8-R	no-latin1	pl1	cz-lat2
nl2	mk	es-cp850	bg-cp855
by	uk	pl	ua-cp1251
pt-latin9	sk-qwerty	se-lat6	bg_bds-cp1251
ruwin_cplk-UTF-8	br-abnt	la-latin1	sr-cy
ruwin_ctrl-CP1251	ua	dk	ru-yawerty
mk-cp1251	ruwin_cplk-KOI8-R	kyrgyz	defkeymap_V1.0



## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

se-fi-lat6	ruwin_ctrl-UTF-8	ro	fi
sk-prog-qwerty	trq	fi-latin9	gr
ru3	us	ruwin_ct_sh-KOI8-R	nl
ro_std	ttwin_alt-UTF-8	trf	ruwin_alt-UTF-8
it-ibm	il	by-cp1251	it
emacs	fi-latin1	pc110	bg_bds-utf8
tralt	defkeymap	bg_pho-utf8	ua-ws
cf	hu101	bg_pho-cp1251	se-ir209
ttwin_ctrl-UTF-8	cz-lat2-prog	br-latin1-us	mk-utf
cz-qwerty	ruwin_cplk-CP1251	ttwin_ct_sh-UTF-8	ru1
ruwin_ctrl-KOI8-R	ru-ms	no	us-acentos
pl2	sv-latin1	br-latin1-abnt2	et
ru-cp1251	ruwin_alt-CP1251	ru	it2
lt.l4	ua-utf	bywin-cp1251	bg-cp1251
ru_win	emacs2	dk-latin1	kazakh
br-abnt2	es	pl4	mk0
is-latin1	is-latin1-us	il-phonetic	fi-old
et-nodeadkeys	jp106	lt	ru2
ruwin_ct_sh-UTF-8	pt	se-fi-ir209	gr-pc
lt.baltic	tr_q-latin5	pl3	ua-utf-ws
bashkir	no-dvorak	dvorak-r	dvorak
ANSI-dvorak	dvorak-l	mac-euro	mac-euro2
mac-fr_CH-latin1	mac-us	mac-de-latin1	mac-be
mac-es	mac-pl	mac-se	mac-dvorak
mac-fi-latin1	mac-template	mac-dk-latin1	mac-de-latin1-nodeadkeys
mac-fr	mac-pt-latin1	mac-uk	mac-it
mac-de_CH	sunt4-no-latin1	sunt5-cz-us	sundvorak
sunt5-de-latin1	sunt5-us-cz	sunt5-es	sunt4-fi-latin1
sunkeymap	sunt4-es	sunt5-ru	sunt5-uk
sun-pl	sunt5-fr-latin1	sunt5-fi-latin1	sun-pl-altgraph

4. Press **Enter** to return to the Configure The Configure Current Node Menu.

### **Configure NTP Client**

1. Enter **8** and press **Enter** to configure an NTP Server.

```

*****
* Configure NTP Client *
*****
* [1] Help *
* [2] Configure NTP Server IP *
* [3] Status NTP Client *
* [4] Disable NTP Client *
* [5] Enable NTP Client *
* [0] Exit *
*****
(*) Type your option:

```

2. Enter **2** and press **Enter**.

3. Enter the IP address of the NTP Server and press **Enter**.
4. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure Current Node Menu. You can enable the server when you create it, or enable it at a later time using option **5**.

### Configure Proxy

OmniVista makes an HTTPS connection to the OmniVista External Repository for upgrade software, Application Visibility Signature Files, and ProActive Lifecycle Management (PALM). If the OmniVista Server has a direct connection to the Internet, a Proxy is not required. Otherwise, a Proxy should be configured to enable OmniVista to connect to these external sites (Port 443):

- **ALE Central Repository** - ovrepo.fluentnetworking.com
- **AV Repository** - ep1.fluentnetworking.com
- **PALM** - palm.enterprise.al-enterprise.com
- **Call Home Backend** - us.fluentnetworking.com
- **Device Fingerprinting Service** - api.fingerbank.org
- **Web Content Filtering** - api.bcti.brightcloud.com.

1. Enter **9** and press **Enter** to specify whether the VM will use a Proxy Server. Enter **2** and press **Enter** to configure a Proxy Server.

```
*****
* Configure Proxy
*****
* [1] Help
* [2] Setup Proxy
* [3] Enable/Disable Proxy
* [0] Exit
*****
(*) Type your option: _
```

2. If a proxy has already been configured, the current configuration is displayed. Enter the Proxy Server IP address, along with the port (e.g., 8080).

```
Current proxy configuration:
  IP: 10.255.10.80
  Port: 8080
  Username:
  Password:
Please input proxy IP [10.255.10.80]:
Please input proxy port [8080]:
Please input proxy username :

Would you like to configure proxy with:
  IP: 10.255.10.80
  Port: 8080
  Username:
  Password:
[yin] (y): _
```

**Note:** If **n** (No) is selected, all proxy servers will be disabled.

3. Enter **y** and press **Enter** to confirm the settings. Press **Enter** to return to the Configure The Virtual Appliance Menu.
4. Enter **3** and press **Enter** to enable the Proxy.

### Change Screen Resolution

1. Enter **10** and press **Enter** to configure the VA screen resolution.

```
*****
* Change screen resolution
*****
* [1] 800x600
* [2] 1024x768
* [0] Exit
*****
(*) Type your option:
```

2. Select a screen resolution and press **Enter**. Enter **y** and press **Enter y** at the confirmation prompt. You will be prompted to restart the VA for the settings to take effect.

3. Enter **y** and press **Enter** at the confirmation prompt to restart the VA.

### Configure “cliadmin” Password

Enter **11** and press **Enter** to change the “cliadmin” password for the Node VM. At the prompt, enter the new password and press **Enter**. Re-enter the password and press **Enter**.

```
You must remember the new passwords in order to manage the Virtual Appliance and OmniVista.
Length of new password must be >= 8 and <= 30 characters
Enter new password:
Retype password:
Changing password for user cliadmin.
passwd: all authentication tokens updated successfully.
```

### Configure “root” Secret Text

Enter **12** and press **Enter** to change the password of the “root” user of the VA. Enter the old password at the prompt and press **Enter**. Enter the new password and press **Enter**. Confirm the password and press **Enter**.

### Enable/Disable Admin SSH

Enter **13** and press **Enter** to enable/disable OmniVista Admin SSH. If enabled, you can log into the OmniVista VM via SSH. If disabled, you can only log in using the Hypervisor Console. Admin SSH is enabled by default.

### Configure MongoDB Password

Enter **14** and press **Enter** to change the MongoDB password. You have two options when changing the mongo database password.

```
You must remember the new passwords in order to manage the MongoDB.
Press [Enter] to continue

Would you like to change password for
  [1] Mongo administrator
  [2] Ngnms application user
Provide your option [1 OR 2]: _
```

Enter **1** to change the mongo administrator password. Enter **2** to change the application user password. At the prompts, enter the current password, then enter the new password.

### **Configure IPs and Ports**

Enter **15** and press **Enter** to change the IP address and ports of the current Node. It is not recommended that you change the configuration of the Cluster once it has been initialized. If a Cluster has already been initialized, you must take a backup of OmniVista and contact Customer Support to re-configure the Cluster.

### **Configure Hostname**

Enter **16** and press **Enter** to change the Hostname of the current Node (maximum of 15 characters).

### **Extend Data Partitions**

Enter **17** and press **Enter** to add an additional hard disk and extend the current data partitions. By default, OmniVista is partitioned as follows: HDD1:50GB and HDD2:512GB. If you are managing more than 500 devices it is recommended that you increase the provisioned hard disk.

By default, OmniVista is partitioned as follows: HDD1:50GB and HDD2:512GB. If you are managing more than 500 devices it is recommended that you increase the provisioned hard disk. Make sure that your VA configuration (e.g., Hypervisor Processor, OV VA RAM, HDD Provisioning) is adequate for the number of devices you are managing; and make sure the appropriate memory and disk space for the selected network size have been allocated to the OmniVista VA. **Insufficient memory or disk space for the chosen network size may cause OV instability.** OmniVista will not allow you to configure a network size that cannot be supported by the VA configuration. For example, if you allocate 16GB of memory for the OmniVista VA, OmniVista will only allow you to configure a Low network size (fewer than 500 devices). Refer to [Recommended System Configurations](#) for details. Follow the steps [below](#) to Extend the Data Partition.

**Note:** If you have a KVM deployment, when adding new storage, select Bus Type = SATA for new storage in KVM Settings. OmniVista only supports new storage in the SATA format.

### **Extending the Data Partition**

1. Shut down OmniVista Services on the Active Node:
  - On the main HA Virtual Appliance Menu, select **5** – [Run Watchdog Command](#), then select **9**– Shutdown Watchdog. Stop All Services. Wait for all services and Watchdog to shut down.
2. Shut down OmniVista Services on the Standby Node:
  - On the main HA Virtual Appliance Menu, select **5** - Run Watchdog Command, then select **9** - Shutdown Watchdog. Wait for all services and Watchdog to shut down.
3. Take a VM Snapshot of the Active Node VM or use the OmniVista Backup Command in the Virtual Appliance Menu.
  - To perform a backup, go to the main Virtual Appliance Menu, select **6** – [Upgrade/Backup/ Restore VA](#), select **7** – Backup/Restore OmniVista 2500 NMS Data, then select **3** – Backup Now.
4. Take a VM Snapshot of the Standby Node VM or use the OmniVista Backup Command in the Virtual Appliance Menu.

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- To perform a backup, go to the main Virtual Appliance Menu, select **6** – [Upgrade/Backup/ Restore VA](#), select **7** – Backup/Restore OmniVista 2500 NMS Data, then select **3** – Backup Now.
- 5. Power off the Active Node from the HA Virtual Appliance console. Wait until the VM is completely powered off.
  - On the main HA Virtual Appliance Menu, select **10** – [Power Off](#).
- 6. Power off the Standby Node from the HA Virtual Appliance console. Wait until the VM is completely powered off.
  - On the main HA Virtual Appliance Menu, select **10** – [Power Off](#).
- 7. Add hardware for additional disk space from the hypervisor for both the Active and Standby Nodes.
- 8. Power on the Active Node using the hypervisor menu option. Wait for all services to come up.
- 9. Power on the Standby Node using the hypervisor menu option. Wait for all services to come up.
- 10. Enable Maintenance Mode on the Active Node. (Note that if you are already in Maintenance Mode, for example, you are in the process of upgrading, this step is not necessary.)
  - On the main HA Virtual Appliance Menu, select **3** – Configure Cluster, then select **18** – [Enable Maintenance Mode](#).
- 11. Extend the disk on both the Active and Standby Nodes. Note that after extending the disk on the Active Node, you will be prompted to extend the disk on the Standby Node.
  - On the main HA Virtual Appliance Menu, select **4** - Configure Current Node, then select **17** – Extend Data Partition. Select “OmniVista Data Partition” for the Logical Volume Type.
- 12. Disable Maintenance Mode on the Active Node:
  - On the main HA Virtual Appliance Menu, select **3** – Configure Cluster Menu, then select **18** – [Disable Maintenance Mode](#). After you disable Maintenance Mode, the two nodes will sync. This can take 10 – 20 minutes.

### Notes:

1. Do **not** power off or reset the VMs until the operation completes.
2. Always power off VM nodes using the HA Virtual Appliance Menu option.
3. The following error message appears after the node is powered off from the Virtual Appliance Menu (after Shutdown Watchdog):

```
Error while retrieving MBean of type com.alu.ov.ngnms.nms.watchdog.jmx.WatchdogServiceMBean
```

## Configure Network Size

Enter **18** and press **Enter** to configure the Node memory settings. Select an option (e.g., Low, Medium, High, Very High) based on the number of devices being managed and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt. You will be prompted to restart the Watchdog Service for the change to take effect.

```
*****
* Memory Configuration Based on Network Size
*****
Choose the number of devices:
[1] Low (lower than 500)
[2] Medium (500-2000)
[3] High (2000-5000)
[4] Very High (5000-10000)
[0] Exit
(*) Type your option: _
```

### Exit

Enter **0** and press **Enter** to exit to the Configure Current Node Menu and return to the HA Virtual Appliance Menu.

### Run Watchdog Command

The Watchdog command set is used to start and stop managed services used by OmniVista. If you stop certain framework services (e.g., ActiveMQ, Apache Tomcat) or a service that these services depend on, the web server will shut down, and you will have to restart the service manually. You will receive a warning prompt whenever you try to shut down one of these services.

To access the Watchdog CLI Command Menu, enter **5** at the command prompt.

```
*****
* Run Watchdog Command
*****
* [1] Help
* [2] Display Status Of All Services
* [3] Start All Services
* [4] Stop All Services
* [5] Restart All Services
* [6] Start a Service
* [7] Stop a Service
* [8] Start Watchdog
* [9] Shutdown Watchdog
* [10] Choose Service Profile
* [0] Exit
*****
(*) Type your option:
```

The following options are available:

- **Display Status Of All Services** - Displays the status of all of the services used by OmniVista (Running/Stopped). To display the status for all services just once (Default), Enter **n** and press **Enter** at the "Continuous Status" Prompt (or just press **Enter**). The status will be displayed and you will be returned to the Run Watchdog Command Menu. To run and display continuous status checks for all services, enter **y** then press **Enter** at the "Continuous Status" Prompt. To stop the display and return to the Run Watchdog Command Menu, enter **Ctrl C**.
- **Start All Services** - Starts all services. Enter **y** and press **Enter** at the confirmation prompt.
- **Stop All Services** - Stop all services. Enter **y** and press **Enter** at the confirmation prompt.
- **Restart All Services** - Stop and restart all services. Enter **y** and press **Enter** at the confirmation prompt.



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- **Start a Service** - Starts a single service. Enter the service name at the prompt and press **Enter**. At the "Start Tree" option, enter **y** and press **Enter** to start all dependent services; enter **n** if you do not want to start dependent services. Press **Enter** at the confirmation prompt to start the service(s).
- **Stop a Service** - Stops a single service. Enter the service name at the prompt and press **Enter**. At the "Stop Tree" option, enter **y** and press **Enter** to stop all dependent services; enter **n** if you do not want to stop dependent services. Press **Enter** at the confirmation prompt to stop the service(s).
- **Start Watchdog** - Starts the Watchdog Service, which starts all services.
- **Shutdown Watchdog** - Stops the Watchdog Service, which stops all services.
- **Choose Service Profile** - Used to save memory if certain services are not required for your network (e.g., you are not using Stellar APs in your network or you are not using the Application Visibility application). Note that when you change a service profile, all Watchdog Services will be restarted.
  - **1 - All Features (Default)** - All services are started.
  - **2 - No Stellar, No UPAM** - Services required for Stellar APs and UPAM will not be started.
  - **3 - No Application Visibility** - Services required for the Application Visibility application will not be started.
  - **4 - No IoT** - Services required for the IoT application will not be started.
  - **5 - No SFLOW** - Services required for the Analytics application (Top N Applications and Top N Clients) will not be started.

**Note:** You can select multiple options at the prompt for options 2 through 5 by entering the number of each option with a space between each number (e.g., 2 4 5)

### Upgrade/Backup/Restore VA

The Upgrade VA command set is used to display information about the currently-installed OmniVista 2500 NMS software, upgrade OmniVista software, configure the OV Build Repository, and backup/restore OV software. OV software and updates are stored on an external repository (ALE Central Repository). By default, the OV Virtual Appliance points to the ALE Central Repository, which contains the latest builds and software updates. If a proxy has been configured, make sure to configure the proxy to connect to the external repository.

**Note:** If you have configured and enabled a Custom Repository, you must select option **4 – Enable Repository**, and enable the **ALE Custom Repository** to access the latest software.

```
*****
* Upgrade VA
*****
* [1] Help
* [2] To 4.5R3 (Upgrade to Latest patch of Current Release, if any)
* [3] To New Release
* [4] Enable Repository (Selected - SQARepo)
* [5] Configure Custom Repositories
* [6] Configure "Update Check Interval" (Selected - Disabled)
* [7] Backup/Restore OmniVista 2500 NMS Data
* [8] Exit
*****
(*) Type your option: _
```

To access the Upgrade VA Menu, enter 6 at the command prompt. The following options are available:

- **To 4.5R3 (Upgrade to Latest Patch of Current Release, if any)** - Displays information about the currently-installed OmniVista NMS software (e.g., Release Number, Build Number). It also checks for, and displays information about, any available updates. If an update is available, the update information is displayed and the user is prompted select whether or not to upgrade to the latest OV software. Select an option and press **Enter** to display information about the currently-installed OmniVista NMS software and download/upgrade an available update.
  - **Download and Upgrade** - OV displays information about the currently-installed OmniVista NMS software, checks for available updates and downloads and installs the update, if available. (If you are using an Offline Repo, this is the only upgrade option supported. "Download Only" and "Upgrade from a Download Package" are not supported.)
  - **Download Only** - OV displays information about the currently-installed OmniVista NMS software, checks for available updates and downloads the update, if available.
  - **Upgrade from a Download Package** - If you have previously downloaded an update but have not yet installed it, OV will install the downloaded update.

**Note:** You can only upgrade to the latest OV software - only the latest software will be presented for upgrade, if available.
- **To New Release** - Upgrade to a new release. The options and processes are the same as above ("To 4.5R3 (Upgrade to Latest Patch of Current Release, if any)"). Note that if a new version of the current release is available, you will be prompted to install the latest version of the current release before upgrading to the new release.
- **Enable Repository** - Enable an OV Build Repository. This is the repository that OmniVista 2500 NMS will use to retrieve OV upgrade software. Select a repository from the list, enter **y** and press **Enter** at the confirmation prompt to enable the repository. Only one (1) repository can be enabled at a time.
- **Configure Custom Repositories** - Configure a custom repository. By default, the OV Virtual Appliance points to the external ALE Central Repository, which contains the latest OV software. However, you can configure up to three (3) custom repositories. Select a repository (e.g., [2] "Custom Repo 1" Repository) and press **Enter**. Complete the fields as described below, then enter **y** and press **Enter** at the confirmation prompt:
  - **Repository Name** - User-configured repository name.
  - **Repository URL** - The URL of the custom repository (e.g., 192.168.70.10/repo/centos). Enter the URL only. There is no need to enter the "https://" prefix.Only one (1) repository can be enabled at a time. The user is responsible for ensuring that the custom repository contains the latest OV software.
- **Configure Update Check Interval** - Configure how often the OmniVista 2500 NMS Server will check the OV Build Repository for updates. You can perform a check immediately or schedule the check to be performed at regular intervals. The results of the scheduled checks are displayed on the Welcome Screen.
  - **Check Now** - Run the Update Check Task immediately and displays the results. Enter **2** and press **Enter**. If an update is available, the update information is displayed and the user is prompted select whether or not to upgrade to the latest OV software. If an upgrade is available, enter **y** and press **Enter** to install the upgrade. Note that you can only upgrade to the latest OV software - only the latest software will be presented for upgrade, if available. Also note that if a new release is available

(e.g., R01 to R02), and do not have the latest R01 software patches installed, you will first be prompted to install the latest R01 patches, and will then be prompted to install R02.

- **Check Daily/Weekly/Monthly** - Run the Update Check Task at the configured intervals and displays the results on the Welcome Screen. Select an interval and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt.
- **Disable (Default)** - Disable the Update Check Task. Enter **6** and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt.
- **Backup/Restore OV2500 NMS Data** - Backup/Restore OmniVista 2500 NMS data. The following options are available. Note that Backup/Restore is only supported on HA Installations on Release 4.5R1 and later.
  - **Configure Backup Retention Policy** - Configure the maximum number of days that you want to retain backups (Range = 1 – 30, Default = 7), and the maximum number of backups that you want to retain (Range = 1 – 30, Default = 5). Backup files are automatically deleted based on the Backup Retention Policy.
  - **Backup Now** - Perform an immediate backup. Enter an optional name for the backup (default = ov2500nms) and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt. When the backup is complete, it will be stored in the “backups” Directory with the backup name and the date and time of the backup (<base name>\_<yyyy-MM-dd--HH-mm>.bk). If you do not enter a name, the backup will be stored as ov2500nms- yyyy-MM-dd--HH-mm>.bk. (e.g., ov2500nms-2018-11-16--16-21.bk).
  - **Schedule Backup** - You can schedule an automatic backup to begin at a specific time and repeat at a specific daily interval. Enter a time for the backup to begin (HH:mm format) and press **Enter**. Enter the time between backups (Range = 1 – 30 Days, Default = 1) and press **Enter**. You can change the backup schedule at any time.

**Note:** Scheduled backups utilize the Task Scheduler (Windows) and Cron Job (Linux) utilities. If necessary, these utilities can be used to modify a scheduled backup.

**Note:** Backup files are automatically deleted based on the Backup Retention Policy. Monitor and maintain the Backup Directory to optimize disk space.

- **Restore** - Select a backup and press **Enter**. Enter **y** and press **Enter** at the confirmation prompt and press **Enter**.

**Note:** You can only perform a restore using a backup from the same release (e.g., you can only restore a 4.5R3 configuration using a 4.5R3 Backup File). OmniVista will not allow you to perform a restore using a backup from a previous release.

**Note:** If you want to perform a restore using a 4.5R3 Backup File residing on a different system, you must change the OV IP address/ports and UPAM IP address/ports of the system on which you are performing the restore to match the OV IP address/ports and UPAM IP address/ports of the system from which the backup file was taken before performing the restore. After the restore is complete, you can use the Configure Cluster Menu to return the restored system to its original OV IP address/ports and UPAM IP address/ports.

For example, if you want to use a backup file on System A to perform a restore on the System B, you must change the OV IP address/ports and UPAM IP

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address/ports of System B to the OV IP address/ports and UPAM IP address/ports of System A before performing the restore. After the restore is complete, you can use the Configure Cluster Menu to change the OV IP address/ports and UPAM IP address/ports on System B back to their original configuration.

- View Backup Configurations - View the backup retention policies. The policies are configured using Option 2 – Configure Backup Retention Policy. Note that if you have not configured a Backup Retention Policy, the “Maximum Backup Retention Days” and Maximum Backup Retention Files” fields will show “-1”.

### Logging

You can view OmniVista Logs using the “Logging” option. Enter **7**, then press **Enter**.

```
*****
* Configure Logging
*****
* [1] Help
* [2] Change Log Level
* [3] Collect Log Files
* [4] Collect JVM Information
* [5] Collect Files in Advanced Mode
* [0] Exit
*****
(*) Type your option: 0
```

The following options are available:

- **Change Log Level** - Changes the logging level for OV services. Enter the number corresponding to the OV service for which you want to change the logging level (e.g. 13 - ovsip) and press **Enter**. Enter the number corresponding to the package for which you want to change the logging level (e.g. 1 - com.alu.ov.ngms.sip.service) and press **Enter**. Enter the number corresponding to the log level you want to set (e.g., 2 - DEBUG) and press **Enter**.
- **Collect Log Files** - Collects all log files from a specific date to the current date. Enter the date from which you want to collect log files in dd-MM-yyyy format (e.g., 10-15-2018) and press **Enter**. When finished, a "Collecting completed" message is displayed. The log files are stored in a zip file in the "logs" Directory with the date and time the logs were collected appended to the file name (e.g., ovlogs-15-10-2019\_12-04-19.zip). SFTP to the VA using the "cliadmin" username and password to view the log files (Port 22).
- **Collect JVM Information** - Collects and archives Java Virtual Machine (JVM) information. Enter **y** and press **Enter** at the confirmation prompt to collect JVM information. When finished, a "Collecting completed" message is displayed along with the JVM information file name. The file is stored in the "jvm-info" directory with date and time the file was created collected appended to the file name (e.g., jvm-info-02019-10-15-12-19-43.jar). SFTP to the VA using the "cliadmin" username and password to view the log file (Port 22).
- **Collect Files in Advanced Mode** - Collects and archives tcpdump information to a Zip file in the "chrootadmin" directory with date and time the file was created appended to the file name (e.g., chrootadmin\_10-03-2020-11-02-43.zip). SFTP to the VA using the "cliadmin" username and password to view the log file (Port 22).

## Set Up Optional Tools

Enter **8**, then press **Enter** to bring up the Setup Optional Tools command set. The Setup Optional Tools command set is used to install/upgrade Hypervisor Optional Tools Packages.

```

*****
* Optional Tool Of Supervisors Menu                                     *
*****
* [1] Help                                                         *
* [2] VMware Tools                                                 *
* [3] VirtualBox Guest Additions                                    *
* [4] KVM/QEMU Guest Tools                                         *
* [0] Exit                                                         *
*****
(*) Type your option:
    
```

Enter the number corresponding to the Hypervisor you are using (**2 - VMWare**, **3 - Virtual Box**, **4 - KVM/QEM**) and press **Enter**. Information about available packages is displayed. If a new package is available, enter **y** and press **Enter** at the "Would you like to install the package" prompt. The package will automatically be downloaded from the OV Repository and installed (this may take several minutes). When the "Installation Complete" message is displayed, press **Enter** to continue. Press **Enter** again to restart the Virtual Appliance.

**Note:** The option for Virtual Box Guest tools is for test/experimental purposes only and is not officially supported.

## Advanced Mode

Advanced Mode enables you to use read-only UNIX commands for troubleshooting. Enter **9**, then press **Enter** to bring up the CLI prompt. Enter **exit** and press **Enter** to return to the Virtual Appliance Menu. The following commands are supported:

- /usr/bin/touch
- /usr/bin/mktemp
- /usr/bin/dig
- /usr/bin/cat
- /usr/bin/nslookup
- /usr/bin/which
- /usr/bin/less
- /usr/bin/tail
- /usr/bin/vi
- /usr/bin/tracepath
- /usr/bin/tty
- /usr/bin/systemctl
- /usr/bin/grep
- /usr/bin/egrep
- /usr/bin/fgrep
- /usr/bin/dirname
- /usr/bin/readlink
- /usr/bin/locale
- /usr/bin/ping

- /usr/bin/traceroute
- /usr/bin/netstat
- /usr/bin/id
- /usr/bin/lis
- /usr/bin/mkdir
- /usr/sbin/ifconfig
- /usr/sbin/route
- /usr/sbin/blkid
- /usr/sbin/sshd-keygen
- /usr/sbin/consotype
- /usr/sbin/ntpdate
- /usr/sbin/ntpq
- /usr/bin/ntpstat
- /usr/bin/abrt-cli
- /usr/sbin/init
- /usr/sbin/tcpdump
- /bin/mountpoint

### Power Off

Before powering off the VM, you must stop all services using the **Stop All Services** option in the **Run Watchdog Command**. After all the services are stopped, enter **10** at the command line to power off the VM. Confirm the power is off by entering **y**. The power off may take several minutes to complete.

**Note:** OmniVista functions stop running following power off. The VM must be powered back on via the VMware client software and you must log back into the VM via the console.

### Reboot

Before rebooting the VM, you must stop all services using the **Stop All Services** option in the **Run Watchdog Command**. After all services are stopped, enter **11** at the command line to reboot the VM. Confirm reboot by entering **y**. The reboot may take several minutes to complete. When rebooted, you will be prompted to log in through the cliadmin user and password prompts. Note that OmniVista functions continue following reboot.

### Log Out

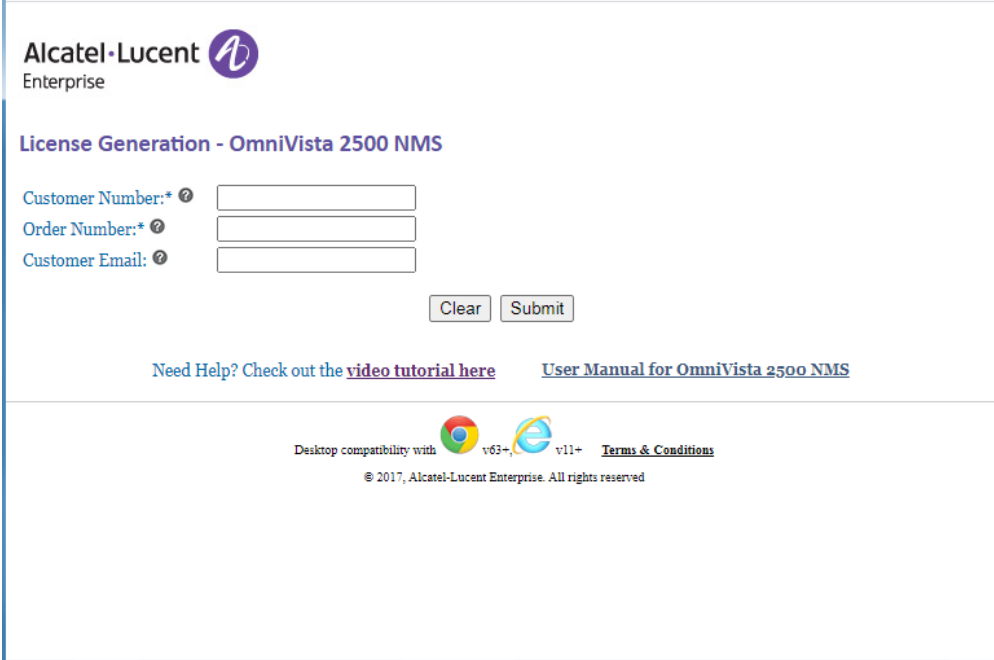
To log out of the VM and return to the cliadmin login prompt, enter **0** at the command line. Confirm logout by entering **y**. Note that OmniVista functions continue following logout.



## Appendix C – Generating an Evaluation License

An Evaluation License provides full OV 2500 NMS 4.5R3 feature functionality, but is valid only for 90 Days (starting from the date the license is generated). There is one file that contains all of the Device (AOS, Third-Party, Stellar APs) and Service Licenses (VM, Guest, BYOD). Follow the steps below to generate an Evaluation License Key.

1. Go to <https://lds.al-enterprise.com/ARB/loadOmniVistaLicGeneration.action>.



The screenshot shows a web form titled "License Generation - OmniVista 2500 NMS" from Alcatel-Lucent Enterprise. The form includes three input fields: "Customer Number:\*" with a help icon, "Order Number:\*" with a help icon, and "Customer Email:" with a help icon. Below the fields are "Clear" and "Submit" buttons. At the bottom of the form, there are links for "Need Help? Check out the video tutorial here" and "User Manual for OmniVista 2500 NMS". The footer contains desktop compatibility information for Chrome (v63+) and Internet Explorer (v11+), a "Terms & Conditions" link, and a copyright notice: "© 2017, Alcatel-Lucent Enterprise. All rights reserved".

2. Complete the fields as described below, then click **Submit**.

- **Customer ID** – 99999
- **Order Number** – evaluation
- **Customer Email** – Enter your contact email.

A 4-Digit Code will be sent to your e-mail. The following screen will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

Alcatel-Lucent  
Enterprise

### License Generation - OmniVista 2500 NMS Authentication

4-Digit Code  
is sent to your Email.\*

Desktop compatibility with v63+ v11+ [Terms & Conditions](#)

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3. Enter the 4-Digit Code sent to your e-mail, and click **Submit**. A Terms and Conditions notice will display.

Alcatel-Lucent  
Enterprise

## Terms & Conditions

We want to make the terms of using our website and online services clear to everyone who uses them. On this page you will find information about rights, liability, usage and more.

### Editor information

**Name:** ALE International

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**Registration n°:** RCS Nanterre 602 033 185

### Definitions

In addition to terms defined elsewhere in the present Terms of Use, the following terms as used herein shall have the following meaning:

4. Read through the Terms and Conditions. At the bottom of the screen click on the “Accept All Terms and Conditions” checkbox, and click **Accept**. The following screen will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

The screenshot shows the Alcatel-Lucent Enterprise logo at the top left. Below it, the text "OmniVista 2500 NMS" is displayed. The form contains four input fields: "Customer Number:\*" with the value "99999", "Order Number:\*" with the value "EVALUATION", "License:\*" with a dropdown menu showing "EVAL-OV2500-ALL-TYPE\_1", and "Passcode:\*" which is empty. Below the fields are two buttons: "Home" and "Submit Entry". At the bottom of the form, there is a compatibility notice: "Desktop compatibility with" followed by icons for Chrome (v63+), Firefox (v57+), and Internet Explorer (v11+), and a link to "Terms & Conditions". A copyright notice "© 2017, Alcatel-Lucent Enterprise. All rights reserved" is at the very bottom.

**Note:** Steps 2 - 4 above are only applicable the first time you apply for an Evaluation License (provide your e-mail ID, complete the security process by entering the 4-digit unique code, and accept the Terms and Conditions). Once your e-mail ID is verified, if you enter your e-mail ID again to generate an Evaluation License, you do not have to go through Steps 2 – 4. After Step 1, the screen above will appear and you can continue to Step 5 below.

5. Complete the fields as described below, then click **Submit Entry**.

- **Customer ID** – 99999 (pre-filled)
- **Order Number** – EVALUATION (pre-filled)
- **License** – EVAL-OV2500-ALL-TYPE\_1 (pre-selected)
- **Passcode** – omnivista

The following screen will appear.

## OmniVista 2500 NMS 4.6R1 Installation and Upgrade Guide

The screenshot shows the Alcatel-Lucent Enterprise logo at the top left. Below it is the title "OmniVista 2500 NMS License Registration". The form contains four input fields: "Site Name:\*" with the value "EVALUATION", "Company Name:\*", "Phone:", and "Customer Email:\*" with the value "john.brewster@al-enterpris". Below the fields are three buttons: "Home", "Clear", and "Generate License". At the bottom, there is a compatibility notice: "Desktop compatibility with" followed by icons for Chrome v63+ and Internet Explorer v11+, and a link to "Terms & Conditions". A copyright notice "© 2017, Alcatel-Lucent Enterprise. All rights reserved" is at the very bottom.

6. Complete the fields as described below, then click **Generate License**.

- **Site Name** – EVALUATION
- **Company Name** – Company name to be used for the license
- **Phone** – Contact phone number
- **Customer Email** – E-mail address to which the license will be sent.

The license will be downloaded to your computer. (The license file will also be e-mailed to the address you entered in the screen above.)

7. Go to the **License – Add/Import License Screen** in OmniVista to import the license file you just downloaded.